

## ACKNOWLEDGEMENTS

This final paper titled, **“THE INFLUENCE OF BRAND EXPERIENCE, SERVICE QUALITY AND PERCEIVED VALUE ON WORD OF MOUTH THROUGH LOYALTY IN SILOAM HOSPITALS INDONESIA”** is written to fulfill the academic requirement in obtaining Bachelor of Management from Pelita Harapan University, Tangerang.

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Authors



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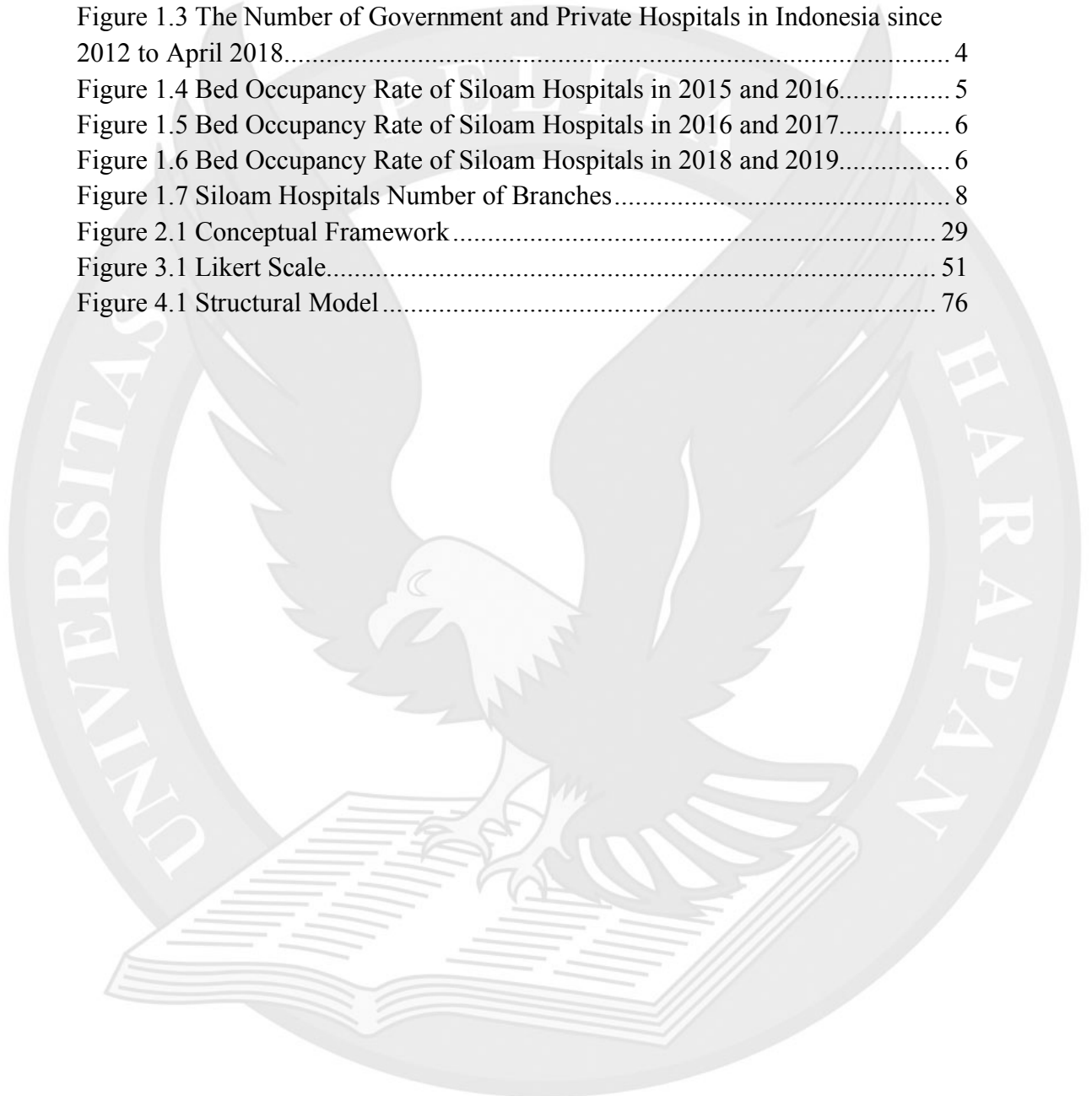
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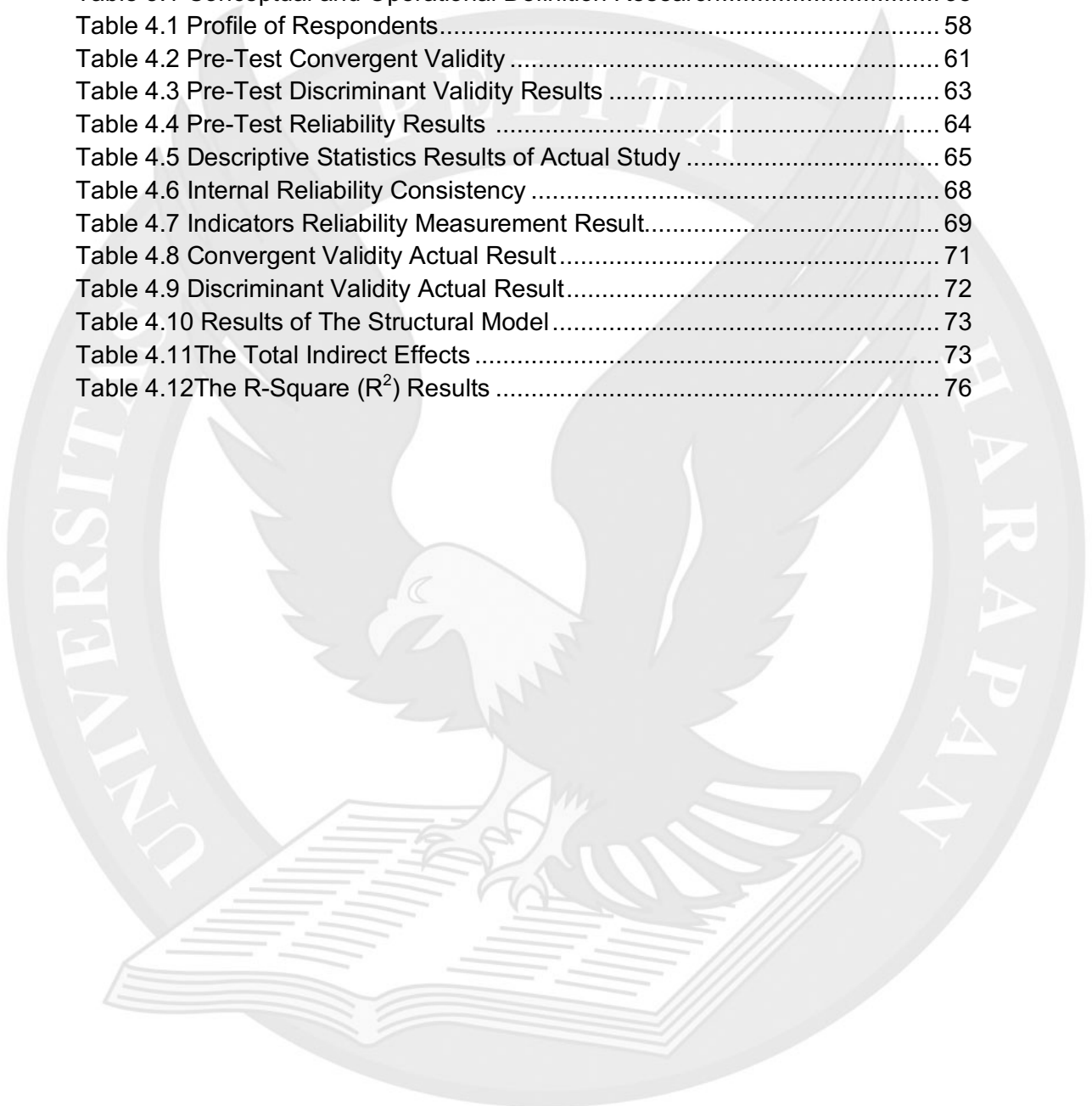
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