

DAFTAR PUSTAKA

- Al-Ababneh, M. (2013). Service\Nquality And Its Impact On Tourist Satisfaction. *Interdisciplinary\Njournal Of Contemporary Research In Business*.
- Alexander, H. B. (2013). *Geliat Perkembangan Industri Perhotelan Indonesia*. Forum Online Kompas.
- Ali, F., Omar, R., & Amin, M. (2013). An Examination Of The Relationships Between Physical Environment, Perceived Value, Image And Behavioural Intentions: A Sem Approach Towards Malaysian Resort Hotels. *Journal Of Hotel And Tourism Management*.
- Badan Pusat Statistik. (2020). Statistik Hotel Dan Akomodasi Lainnya Di Indonesia 2019. *Bps Statistics Indonesia*.
- Badan Pusat Statistik Jawa Barat. (2020). *Perkembangan Tingkat Penghunian Kamar Hotel Di Jawa Barat* (Issue 53).
- Barnett, E., & Casper, M. (2010). A Definition Of "Social Environment" [1]. In *American Journal Of Public Health*. <https://doi.org/10.2105/Ajph.91.3.465a>
- Barrows, C. W., Powers, T., & Reynolds, D. (2011). Introduction To Management In Hospitality Industry. In *John Wiley & Sons*.
- Boon, Y. S. F., & Siang, Y. Y. (2017). A Study Of Kunjungan Kembali To Boutique Hotels In Melaka. *The European Proceedings Of Social & Behavioural Sciences*.
- Bordoloi, S., Fitzsimmons, J. A., & Fitzsimmons, M. J. (2019). *Service Management: Operations, Strategy, Information Technology*. Mcgraw-Hill Education.
- Cetin, G., Kizilirmak, I., & Balik, M. (2017). The Superior Destination Experience. *Journal Of Tourismology*. <https://doi.org/10.26650/Jot.2017.3.2.0004>
- Chan, S. (2018). Factors Affecting Revisit Intention With Customer Satisfaction As A Mediating Variable In Eco Friendly Resorts. *Jurnal Manajemen Inovasi*.
- Chelliah, S., Khan, M. J., Krishnan, T., Kamarulzaman, M. E. B. M., & Goh, N. E. (2019). Factors Influencing Satisfaction And Revisit Intention Among International Exchange Students In Malaysia. *Journal Of International Education In Business*, 12(1), 111–130. <https://doi.org/10.1108/Jieb-07-2018-0026>
- Chillimuntha, & Kumar, A. (2011). *Home Care Services And Development Perspective – A Study On Customer Perception And Acceptability In The Urban Parts Of Indi*. Manipal University.

- Cousins, J. F., David, & Short. (2017). *Food And Beverage Managment*. Longman.
- Eurostat. (2014). Eurostat-Oecd Methodological Guide For Developing Producer Price Indices For Services. In *Eurostat-Oecd Methodological Guide For Developing Producer Price Indices For Services*. <https://doi.org/10.1787/9789264220676-en>
- Exvrayanto, E. (2020). *Dampak Corona, Tingkat Kunjungan Wisata Dan Okupansi Hotel Di Kuningan Anjlok Hampir 50 Persen*. Dialektikakuningan.Com. <https://dialektikakuningan.com/dampak-corona-tingkat-kunjungan-wisata-dan-okupansi-hotel-di-kuningan-anjlok-hampir-50-persen/>
- Fadilah, M. R. (2020). *Policy Assessment 2020 – -Studi Analisis Dampak Covid-19 Ke Sektor Pariwisata Di Indonesia Serta Respons Kebijakan 1*. 1–33.
- Fitzsimmons, J. A. (2014). *Service Managment Operations, Strategy, Information Technology Seventh Edition*.
- Ghozali, I. (2016). *Aplikasi Analisis Multivariate Dengan Program Ibm Spss 23*. (Edisi 8). Semarang: Badan Penerbit Universitas Diponegoro.
- Hair, J., Black, W., Babin, B., & Anderson, R. (2018). Multivariate Data Analysis: A Global Perspective. In *Multivariate Data Analysis: A Global Perspective*.
- Hong, Y., Cai, G., Mo, Z., Gao, W., Xu, L., Jiang, Y., & Jiang, J. (2020). The Impact Of Covid-19 On Tourist Satisfaction With B&B In Zhejiang, China: An Importance– Performance Analysis. *International Journal Of Environmental Research And Public Health*. <https://doi.org/10.3390/ijerph17103747>
- Japutra, A., & Keni, K. (2020). Signal, Need Fulfilment And Tourists' Intention To Revisit. *Anatolia*, 31(4), 605–619. <https://doi.org/10.1080/13032917.2020.1806889>
- Kabir, S. M. S. (2016). Basic Guidelines For Research: An Introductory Approach For All Disciplines. In *Book Zone Publication*.
- Kotler. (2013). *Manajemen Pemasaran Jilid 2*. In *Penerbit Erlangga*.
- Kotler, P., & Armstrong, G. (2018). *Principles Of Marketing, Seventeenth Edition*. In *Pearson*.
- Kotler, P., & Keller, L. (2018). *Manajemen Pemasaran (Kedua Bela)*. Indeks.
- Kwon, N. K., & Choi, Y. G. (2014). The Relationships Among Coffeehouse's Physical Environment, Self-Congruity, Positive Emotion, And Revisit Intentions. *Culinary Science & Hospitality Research*, 20(5), 111–118.
- Malholtra, N. K., Nunan, D., & Birks, D. F. (2016). *Marketing Research An Applied Approach 15th*. In *Prentice Hall Inc., A Pearson Education Company*.

- Mulyati, Y., & Afrinata, M. (2018). Analisis Pengaruh Strategi Bauran Pemasaran Terhadap Minat Berkunjung Kembali Pada Destinasi Wisata Pantai Carocok Painan Kabupaten Pesisir Selatan (Studi Kasus Pada Wisatawan Domestik). *Jurnal Akuntansi, Ekonomi Dan Manajemen Bisnis*, 6(2), 191–200. <https://doi.org/10.30871/Jaemb.V6i2.1014>
- Olajide, S. E., Lizam, M., & Olajide, E. B. (2016). Understanding The Conceptual Definitions Of Cost, Price, Worth And Value. *Iosr Journal Of Humanities And Social Science*. <https://doi.org/10.9790/0837-2109015357>
- Peter, P. J., & Olson, J. C. (2013). Perilaku Konsumen Dan Strategi Pemasaran. In *Salemba Empat*.
- Raza, M., Siddiquei, A., Awan, H., & Bukhari, K. (2012a). Relationship Between Service Quality, Perceived Value, Satisfaction And Revisit Intention In Hotel Industry. *Interdisciplinary Journal Of Contemporary Research In Business*, 4(8), 788–805.
- Raza, M., Siddiquei, A., Awan, H., & Bukhari, K. (2012b). Relationship Between Service Quality, Perceived Value, Satisfaction And Revisit Intention In Hotel Industry. *Interdisciplinary Journal Of Contemporary Research In Business*.
- Ristyawati, A. (2020). Efektifitas Kebijakan Pembatasan Sosial Berskala Besar Dalam Masa Pandemi Corona Virus 2019 Oleh Pemerintah Sesuai Amanat Uud Nri Tahun 1945. *Administrative Law And Governance Journal*, 3(2), 240–249. <https://doi.org/10.14710/Alj.V3i2.240-249>
- Saunders, M., Lewis, P., & Thornhill, A. (2019). Research Methods Me For Business Students Eighth Edition. In *Research Methods For Business Students*.
- Sekaran, U., & Bougie, R. (2016). Reserach Methods For Bussiness A Skill-Bulding Approach. *Printer Trento Srl*.
- Shariff, S. N. F., Mohd, H. A., Majid, A., Sulong, S. N., & Omar, M. (2017). *Customer Fulfillment And Revisit Intention Antecedent Of Atmospheric In Chinese Muslim Restaurants*.
- Skripark, S. J. (2018). *Fundamental Of Business*. *Vt Publishing*.
- Soleimani, A. G., & Einolahzadeh, H. (2018). The Influence Of Service Quality On Revisit Intention: The Mediating Role Of Wom And Satisfaction (Case Study: Guilan Travel Agencies). *Cogent Social Sciences*, 4(1), 1–14. <https://doi.org/10.1080/23311886.2018.1560651>
- Sugiyono. (2017). *Metode Penelitian Bisnis (Pendekatan Kuantitatif, Kualitatif, Kombinasi Dan R&D)*. Alfabeta.
- Taufik, M. (2020). *Okupansi Hotel Di Kuningan, Jabar, Anjlok 12% Selama Libur Nataru*. <https://kumparan.com/Ciremaidoday/Okupansi-Hotel-Di-Kuningan-Jabar-Anjlok-12-Selama-Libur-Nataru-1utw1mwvbeu>
- Undang Undang Nomor 6 Tahun 2018 Tentang Keekarantinaan Kesehatan,

National Standardization Agency Of Indonesia 31 (2018).
<https://jdih.bsn.go.id/produk/detail/?id=730&jns=2>

Walker, J. R. (2017). *Introduction To Hospitality Seventh Edition*. Pearson.

Yan, X., Wang, J., & Chau, M. (2015). Customer Revisit Intention To Restaurants: Evidence From Online Reviews. *Information Systems Frontiers*, 17(3), 645–657. <https://doi.org/10.1007/S10796-013-9446-5>

Zeithaml, V., & Parasuraman. (2014). *The Behavioral Consequences Of Service Quality*. Prentice Hall.

