

## DAFTAR PUSTAKA

- Badan Pusat Statistik (2014). *Kabupaten Tangerang Dalam Angka 2014*. Tigaraksa: Badan Pusat Statistik Kabupaten Tangerang.
- DeFranco, Agnes dan Lattin, Thomas (2007). *Hospitality Financial Management*. New Jersey: John Wiley & Sons, Inc.
- Dorfman, Mark S. (2008). *Introduction to Risk Management and Insurance*, 9<sup>th</sup> ed. United States: Pearson Prentice Hall.
- Enz, Cathy A. (2010). *Hospitality Strategic Management*, 2<sup>nd</sup> ed. New Jersey: John Wiley & Sons.
- Hair, Joseph F., Black, William C., Babin, Barry J., Anderson, Rolph E. (2010). *Multivariate Data Analysis: A Global Perspective*. New Jersey: Pearson Education, Inc.
- Kontan edisi 15 November 2014
- Koran Bisnis Indonesia edisi 18 November 2014
- Lovelock, Christopher., Wirts, Jochen and Chew, Patricia (2009). *Essential of Service Marketing*. Prentice Hall, Pearson Education South Asia Pte Ltd., Jurong, Singapore.
- Mathis, Robert L. and Jackson, John H. (2011). *Human Resources Management: Essential Perpectives*. South-Western: Cengage Learning.
- Morrison, Alastair M. (2010). *Hospitality & Travel Marketing*, 4<sup>th</sup> ed. Delmar Cengage Learning.
- Peraturan Menteri Tenaga Kerja Republik Indonesia 1994, No. PER-04/MEN/1994 Tentang Tunjangan Hari Raya Keagamaan Bagi Pekerja Di Perusahaan.
- Reid, Robert D. and Bojanic, David C. (2010). *Hospitality Marketing Management*, 5<sup>th</sup> ed. New Jersey: John Wiley & Sons, Inc.
- Robbins, Stephen P. and Judge, Timothy A. (2013). *Organizational Behaviour*, 15<sup>th</sup> ed. London: Pearson Education, Inc.
- Robbins, Stephen P. and Coulter, Mary (2013). *Management*, 12<sup>th</sup> ed. New Jersey: Pearson Education, Inc.

- Sekaran, Uma & Bougie, Roger (2013). *Research Methods for Business: A Skill Building Approach, 6<sup>th</sup> ed.* John Wiley & Sons Inc.
- Sekolah Tinggi Pariwisata Pelita Harapan (2013). Pedoman Penulisan Tugas Akhir Mahasiswa.
- Stianese, Anthony J. & Strainese, Pamela P. (2007). *Dining Room and Banquet Management, 4<sup>th</sup> ed.* Delmar Learning, A Division of Thomson Learning, Inc.
- Undang-Undang Republik Indonesia 2007, No. 28 Tentang Ketentuan Umum dan Tata Cara Perpajakan.
- Undang-Undang Republik Indonesia 2007, No. 40 Tentang Perseroan Terbatas.
- Undang-Undang Republik Indonesia Ketenagakerjaan 2003, No 13 Pasal 78 Ayat (1b).
- Walker, John R. (2009). *Introduction to Hospitality, 5<sup>th</sup> ed.* Pearson Prentice Hall.
- Walker, John R. (2011). *The Restaurant: From Concept to Operation, 6<sup>th</sup> ed.* New Jersey: John Wiley & Sons Inc.
- Walther, Larry M. (2013). *Financial Accounting, 2013 ed.* CreateSpace Independent Publishing Platform.
- Weygandt, Jerry J., Kimmel, Paul D., Kieso, Donald D. (2011). *Accounting Principles, 11<sup>th</sup> ed.* New Jersey: John Wiley & Sons Inc.