FINAL PROJECT

WORK OF PROFESSIONAL COMPETENCE

THE IMPACT OF TRAINING ON EMPLOYEES’ AWARENESS OF RULES IN TWO STARS HOTEL IN DKI JAKARTA

Submitted in partial fulfillment of the requirements for the degree of Bachelor of Applied Science in Tourism (S.Tr.Par.) Diploma IV in Hospitality Management Program of Sekolah Tinggi Pariwisata Pelita Harapan –Tangerang, Banten

By:

<table>
<thead>
<tr>
<th>NAME</th>
<th>NPM</th>
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<tbody>
<tr>
<td>Alfonso Adityo Buwana</td>
<td>54120120120</td>
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<tr>
<td>Kevin Carlsten Harianto</td>
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<td>Richard Winarta</td>
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HOSPITALITY MANAGEMENT
SEKOLAH TINGGI PARIWISATA PELITA HARAPAN
KARAWACI
2015
STATEMENT OF AUTHENTICITY

WORK OF PROFESSIONAL COMPETENCE

We are a student of Hospitality Management, Sekolah Tinggi Pariwisata Pelita Harapan – Tangerang, Banten.

Name of the Student : Alfonso Adityo Buwana (54120120120)
Kevin Carlsten Harianto (54120120023)
Richard Winarta (54120110058)

Study Program : Hospitality Management

We would like to confirm that the Final Project in a form of Work of Professional Competence we have written entitled

THE IMPACT OF TRAINING ON EMPLOYEES’ AWARENESS OF RULES IN TWO STARS HOTEL IN DKI JAKARTA

Is:

1) Written and finished by our group based on the lessons that we have received, on the job training experience and the extract of some references which are stated on this Final Project in a form of Work of Professional Competence.

2) This Final Project in a form of Work of Professional Competence is not a duplicate one that has been published or has been applied to get the Diploma or Bachelor Degree from other institution, except the information part which is taken from references pages.

3) This Final Project in a form of Work of Professional Competence is not a translation from other books or journals that are listed on the references page of this Final Project in a form of Work of Professional Competence.

If it is proven that we do not accomplish what we have written above, then this Final Project in a form of Work of Professional Competence will be canceled.

Karawaci, November 2015

(Richard Winarta) (Kevin Carlsten Harianto) (Alfonso Adityo Buwana)
SEKOLAH TINGGI PARIWISATA PELITA HARAPAN
HOSPITALITY MANAGEMENT

FINAL PROJECT ADVISOR’S STATEMENT OF AGREEMENT

WORK OF PROFESSIONAL COMPETENCE

THE IMPACT OF TRAINING ON EMPLOYEES’

AWARENESS OF RULES IN TWO STARS HOTEL IN DKI JAKARTA

By:

Alfonso Adityo Buwana 54120120120
Kevin Carlsten Harianto 54120120023
Richard Winarta 54120110058

Has been approved to be assessed in the comprehensive final examination in order to
obtain the degree of Bachelor of Applied Science in Tourism (Sarjana Terapan
Pariwisata – S.Tr.Par.) Diploma IV in Hospitality Management Program of Sekolah
Tinggi Pariwisata Pelita Harapan, Karawaci – Tangerang, Banten.

Karawaci, 30 November 2015

Approved by,

Advisor

(Wulanmeiara Wowor, S.E., M.M.)

Head of
Hospitality Management Department

(Anelda Pramezwary, A.Par., M.M.)

Dean of STPPH

(Dr. Diena Mutiara Lemy, A.Par., M.M.)
Committee of final project examiners statement of agreement

Work of professional competence

On Monday, December 7th 2015 a comprehensive final examination had been held in order to fulfill a part of academic requirements in obtaining the Bachelor of Applied Science in Tourism (S.Tr.Par.) Diploma IV in Hospitality Management Program of Sekolah Tinggi Pariwisata Pelita Harapan. The students who accomplishing the comprehensive final examination is:

<table>
<thead>
<tr>
<th>Name of the Students</th>
<th>Registration Number</th>
<th>Study Program</th>
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<tbody>
<tr>
<td>Alfonso Adityo Buwana</td>
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The title of the final project is **THE IMPACT OF TRAINING ON EMPLOYEES’ AWARENESS OF RULES IN TWO STARS HOTEL IN DKI JAKARTA** and the examiners team members are:

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
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<tbody>
<tr>
<td>Sandra Maleachi, S.Pd., M.A.</td>
<td>Chairperson</td>
</tr>
<tr>
<td>Vasco Adato H. Goelton, S.ST.Par., M.M.</td>
<td>Committee Member</td>
</tr>
<tr>
<td>Stephanie Theodora Mulyono, S.ST., M.Par.</td>
<td>Committee Member</td>
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