

## DAFTAR REFERENSI

- (YLSA), Yayasan Lembaga Sabda. *Alkitab Sabda*. 2015. <http://alkitab.sabda.org/dictionary.php?word=Penilik%20Jemaat> (accessed May 21, 2017).
- Aprilia, Karlina, and Imam Ghozali. *Teknik Penyusunan Skala Likert (Summated Scale)*. Semarang: Fatawa Publishing, 2013.
- Arikunto, Suharsimi. *Prosedur Penelitian Suatu Pendekatan Praktik*. 2010.
- Assosiation, Turkish Language. *Turkish Dictionary*. 2014. <http://www.tdk.gov.tr>.
- Bachri, Bachtiar S. "Meyakinkan Validitas Data Melalui Triagulasi Pada Penelitian Kualitatif." *Jurnal Teknologi Pendidikan* 10 (April 2010): 46-62.
- Barna, George. *Leaders on Leadership (Pemimpin tentang Kepemimpinan)*. Ventura: Regal Books, 1997.
- Baştug, Gülsüm, Adem Pala, Mehmet Kumartaşlı, İlker Günel, and Mehdi Duyan. "Investigation of the Relationship between Organizational Trust and Organizational Commitment." *Universal Journal of Educational Research*, 2016: 1418-1425.
- Batam, Gereja GAPPI. *Terang Alkitab*. 2012. <http://terangalkitab.net/2012/09/01/orang-kudus-penilik-jemaat-dan-diaken/> (accessed May 21, 2017).
- Beebe, S.A., Beebe, S.J., & Redmond M.V. *Interpersonal Communication Relating to Others*. Boston : Pearson Education, 2010.
- Blanchard, Ken. *Servant Leadership*. USA: Ken Blanchard Co, 2003.
- Boa, Kenneth, Sid Buzzell, and Bill Perkins. *Kepemimpinan Ilahi dalam Rupa Insani*. Jakarta: Yayasan Komunikasi Bina Kasih, 2007.
- Bolden, R., and J. Gosling. "Leadership Competencies: Time to Change the Tune?" *Journal Leadership* 2, 2006: 147-163.
- Bryman A. (2008). Social Research Methods, New York : Oxford University Press
- Burke, H. Dale. *How To Lead & Still Have a Life*. Malang: Literatur Saat, 2014.
- Clampitt, P. G. *Communicating for Managerial Effectiveness* . California: Sage, 2001.
- Collins, Jimm. *Good to Great*. New York: Harper Business, 2001.
- Colquitt, Jason A., Jeffery A. LePine, and Michael J. Wesson. *Organizational Behavior*. New York: McGraw-Hill, 2011
- Covey, S. "Servant Leadership and Community Leadership in the Twenty-First." *L. C. Spears & M. Lawrence* (John Wiley and Sons), 2002: 24-31.

- Covey, Stephen R. *The 7 Habits of Highly Effective People (7 Kebiasaan Manusia yang Sangat Efektif)*. Jakarta: PT Dunamis Intra Sarana, 2015.
- Dannhauser, Zani, and Adré B Boshoff. "The Relationships Between Servant Leadership, Trust, Team Commitment and Demographic Variables." 2006.
- Drucker, Peter. *Post-Capitalist Society*. New York: Harper Business, 1993.
- Engstrom, Ted W. *The Making of a Christian Leader*. Grand Rapids: Zondervan Publishing, 1976.
- Erdogan, Cetin. "Analysis on the Relationship Between Trust Culture and Prejudices in Primary Schools." *Eurasian Journal of Educational Research*, 2016: 153-168.
- Eren, E. *Management and Organization, Modern and Cultural Approaches*. Istanbul: Beta Publication, 2011.
- Fard, Parastoo Gashtasebi, and Fariba Karimi. "The Relationship between Organizational Trust and Organizational Silence with Job Satisfaction and Organizational Commitment of the Employees of University." *International Education Studies* (Canadian Center of Science and Education) 8 (2015): 220-227.
- Graham, J.W. "Leadership, Moral Development and Citizenship Behavior." *Business Ethics Quarterly* 5 (Cambridge University Press), 1995: 43-54.
- Greenleaf, Robert K. *Servant Leadership*. New Jersey: Paulist Press, 2002.
- Hall, R. H. *Organizations: Structures, Processes, and Outcomes*. New Jersey: Prentice Hall, 2002.
- Hair, J. F., et al. *Multivariate Data Analysis*. New Jersey: Pearson Education Inc, 2010.
- Herdiansyah, Haris. *Metodologi Penelitian Kualitatif*. Jakarta: Salemba Humanika, 2011.
- Hoy, W.K., and C.G. Miskel. *Educational Administration: Theory, Research, and Practice*. McGraw-Hill International Edition, 2008.
- Hoy, Wayne K., and Cecil G. Miskel. *Educational Administration Theory, Research, and Practice*. New York: Mc Graw Hill, 2005.
- Koç H. ve Yazıcıoğlu, İ. "Relationship between trust in director and work satisfaction, Comparison of state and private sectors." *Journal of Doğuş University*, 2011: 46-57.
- Koentjaraningrat. *Metode Penelitian Masyarakat*. Jakarta: Gramedia Pustaka, 1993.
- Malhotra, N. *Service Quality of Frontline Employees: A Profile Deviation Analysis*. Journal of Business Research. 2012.
- Manning, P. K. *Organizational Communication*. New York: Aldine De Gruyter, 1992.

- Margono, S. *Metodologi Penelitian Pendidikan*. Jakarta: Rineka Cipta, 2010.
- Maxwell, John C. *21 Ciri Pokok Seorang Pemimpin*. Surabaya: PT Menuju Insan Cemerlang, 2009.
- Mills, Kay. *The Little Light of Mine*. New York: Penguin Books, 1993.
- Moelong, L. J. *Metodologi Penelitian Kualitatif*. Bandung: Remaja Rosdakarya, 2007.
- Muhadjir, Noeng. *Metodologi Penelitian Kualitatif*. Yogyakarta: Rakesarasin, 1996.
- Nord, Paliszewicz J. Horn, A Koohang J, and J Galuchowski. "Management trust, organizational trust, and organizational performance advancingand measuring a theoretical model." *Management and Production Engineering*, 2014: 32-41.
- Pardey, David. *Introducing Leadership*. United Kingdom: Elsevier Ltd, 2007.
- Porter, L. W., and K. H. Roberts. *Communication in Organization*. Chicago: Rand McNally, 1976.
- Rezaei, Morad, Sajjad Salehi, Masomeh Shafiei, and Somaye Sabet. "Servant Leadership and Organizational Trust: The Mediating Effect of The Leader Trust and Organizational Communication." *Emerging Market Journal*, 2011: 69-78.
- Sanders, J. Oswald. *Spiritual Leadership*. Chicago: Moody Press, 1994.
- Sekaran, Uma, and Roger Bougie. *Research Methods for Business: A Skill Building Approach*. Great Britain: Wiley, 2010.
- Senasu, Phurituch. "The Effect of Commitment, Trust, Competence, Communication, Conflict Handling on Relationship Quality, Customer Satisfaction, Customer Loyalty." *E Prints UTCC*, 2012.
- Sirait, Yoshua Bonar Abdiel. "Pengaruh Servant Leadership, Budaya Organisasi, dan Trust Terhadap Komitmen Organisasi di Sekolah Lentera Harapan Curug Tangerang." 2016.
- Sugiyono. *Metode Penelitian Bisnis*. Bandung: Alfabeta, 2012.
- . *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Bandung: Alfabeta, 2009.
- Sutherland, Ian Edwin. "Ian Edwin Sutherland (2011) meneliti hubungan antara communication competence dan Communication Competence and Trust In Leaders: From Transactional, Trough Transitional, To Transformational Exchanges". 2011.
- Syaodih, Nana. *Metodologi Penelitian Pendidikan*. Bandung: PT. Remaja Rosdakarya, 2010.
- Tong, Stephen. *Pengudusan Emosi*. Surabaya: Momentum, 2014.

*Undang-Undang Sistem Pendidikan Indonesia No. 20 Tahun 2003 Pasal 3 ayat 2.*  
n.d.

Zepeda, S. J. *Instructional Supervision: Applying Tools and Concepts*. New York:  
Eye On Education, 2007.

