

ABSTRAK

Maretha Clara Jeani (00000009336)

GAMBARAN PERSEPSI PERAWAT DI *NURSE STATION 51, 53 DAN 54* TENTANG PENYEBAB *MEDICATION ERRORS* DI *SILOAM HOSPITALS MANADO*

(xiii + 37 halaman: 1 gambar; 9 tabel; 7 lampiran)

Latarbelakang: Keselamatan pasien adalah sistem yang membuat asuhan pasien di rumah sakit menjadi lebih aman. *Medication errors* adalah setiap kejadian yang dapat dihindari yang dapat menyebabkan pelayanan obat yang tidak tepat atau dapat membahayakan pasien. WHO (2017) menyatakan *medication errors* menyebabkan setidaknya satu orang meninggal dan melukai 1,3 juta orang setiap hari di Amerika Serikat. Jumlah *medication errors* yang terjadi di *Nurse Station 51 dan 53* selama satu tahun terakhir lebih dari 700 kasus di masing-masing *Nurse Station*. **Tujuan:** untuk melihat persepsi perawat di *Nurse Station 51, 53 dan 54* tentang penyebab *medication errors* di *Siloam Hospitals Manado*. **Metode:** menggunakan metode deskriptif kuantitatif dengan jumlah sampel 30 orang. Setelah kuesioner selesai di isi, peneliti menganalisa data menggunakan komputer. **Hasil:** sebanyak 20 orang (66,7%) memiliki persepsi negatif terhadap penyebab *medication errors* yang terkait dengan perawat. Sedangkan sebanyak 18 orang (60%) berpersepsi positif terhadap penyebab *medication errors* yang terkait dengan *department* dan sebanyak 17 orang (56,7%) memiliki persepsi terhadap penyebab *medication errors* yang terkait dengan manajemen.

Kata Kunci : *Medication errors*, persepsi, perawat

Referensi : 19 (2007-2017)

ABSTRACT

Maretha Clara Jeani (00000009336)

NURSES PERCEPTION AT NURSE STATION 51, 53, AND 54 ABOUT CAUSES OF MEDICATION ERRORS AT SILOAM HOSPITALS MANADO

(xiii + 37 pages: 1 picture; 9 table; 7 attachments)

Background: Patient safety is a system that makes patient care in hospital safer. Medication errors are any avoidable occurrence that may cause inappropriate or inadequate drug treatment. WHO (2017) states medication errors cause at least one person to die and injure 1.3 million people daily in the United States. The number of medication errors that occurred at Nurse Station 51 and 53 over the past year has more than 700 cases in each of the Nurse Station. **Aim:** to see the perception of nurses at Nurse Station 51, 53 and 54 about the cause of medication errors at Siloam Hospitals Manado. **Method:** using quantitative descriptive method with 30 people as sample. Once the questionnaire is completed in the content, the researcher will analyze the data using the computer. **Results:** as many as 20 people (66.7%) had a negative perception of the cause of medication errors related to nurse. While as many as 18 people (60%) perceived positively to the cause of medication errors related to department and as many as 17 people (56.7%) had a perception of the cause of medication errors related to management.

Key Word : Medication errors, perceptions, nurse

References : 19 (2007-2017)