

DAFTAR PUSTAKA

- Akhtar, S., Ghayas, S., & Adil, A. (2013). *Self-efficacy and optimism as predictors of organizational commitment among bank employees*. *International Journal of Research Studies in Psychology*, 2(2), 33-42.
- Bandura, A. (1997). *Self-efficacy: The exercise of control*. New York: W.H. Freeman.
- Bruning, R., Dempsey, M., Kauffman, D. F., McKim, C., & Zumbrunn, S. (2013). *Examining dimensions of self-efficacy for writing*. *Journal of educational psychology*, 105(1), 25.
- Categories of financial organizations where burnout is most extreme by country 2014 | Statista.(2020). Retrieved 9 September 2020, from <https://www.statista.com/statistics/316066/most-extreme-burnout-by-financial-organization-by-country/>
- Chika, E., & Emmanuel, O. O. (2014). *Self-efficacy, emotional intelligence, achievement motivation and work-value orientation as predictors of career commitment of Bank workers in Imo state*. *Journal of Business and Management*, 16(11), 55-62.
- Coronavirus confirmed as pandemic. (2020). Retrieved 15 August 2020, from <https://www.bbc.com/news/world-51839944>
- De Silva, P. V., Hewage, C. G., & Fonseka, P. (2009). *Burnout: an emerging occupational health problem*. *Galle Medical Journal*, 14(1).
- Deny, S. (2020). Ekonomi Indonesia Minus 5,32 Persen, BPS Sebut Dampak Corona Luar Biasa Buruk. Retrieved 18 August 2020, from <https://www.liputan6.com/bisnis/read/4322960/ekonomi-indonesia-minus-532-persen-bps-sebut-dampak-corona-luar-biasa-buruk>
- Dias, F. S., & Angélico, A. P. (2018). *Burnout syndrome in bank employees: a literature review*. *Trends in Psychology*, 26(1), 15-30.
- Gravetter, F.J., & Forzano, L-A. B. (2012). *Research methods for the behavioural sciences (4th Edition)*. USA: Wadsworth.
- Hartawati, D., & Mariyanti, S. (2013). Hubungan antara *self-efficacy* dengan *burnout* pada pengajar taman kanak-kanak sekolah “X” di Jakarta. *Jurnal Psikologi Esa Unggul*, 12(02), 126567.
- Hasmi, M., Asaari, A. H., Desa, N. M., Anuar, N. A., & Abd Razak, A. (2020). Intrinsic Motivation and Extrinsic Motivation toward Job Satisfaction among Local Bank Employees.
- Hayes, A. F. (2017). *Introduction to mediation, moderation, and conditional process analysis: A regression-based approach*. Guilford publications.
- Heathfield, S. (2020). *What, Exactly, Is an Employee?*. Retrieved 9 September 2020, from <https://www.thebalancecareers.com/what-is-an-employee-1918111>
- Hendricks, K. S. (2016). *The sources of self-efficacy: Educational research and implications for music*. *Update: Applications of Research in Music Education*, 35(1), 32-38.
- Hidayat, A. (2020). Bank Daerah Kewalahan Penuhi Permintaan Restrukturisasi Kredit. Retrieved 15 August 2020, from

- <https://bisnis.tempo.co/read/1336688/bank-daerah-kewalahan-penuhi-permintaan-restrukturisasi-kredit>
- Jaya, I., & Ningsih, S. (2018). Hubungan Motivasi Kerja Dengan Kinerja Karyawan Pada PT KAO Indonesia. *JIMFE (Jurnal Ilmiah Manajemen Fakultas Ekonomi)*, 2(1), 20-29.
- Kanfer, R., Chen, G., & Pritchard, R. D. (Eds.). (2008). *Work motivation: Past, present and future*. Routledge.
- Khalid, A., Pan, F., Li, P., Wang, W., & Ghaffari, A. S. (2020). *The impact of occupational stress on job burnout among bank employees in Pakistan, with psychological capital as a mediator*. *Frontiers in public health*, 7, 410.
- Kıř, A. (2014). *Marital status differences in burnout among educational stakeholders: A meta-analysis*.
- Kristensen, T. S., Borritz, M., Villadsen, E., & Christensen, K. B. (2005). *The Copenhagen Burnout Inventory: A new tool for the assessment of burnout*. *Work & Stres*, 19(3), 192-207.
- Laksmi, K. K., & Budiani, M. S. (2015). *Psychological Well Being dan Motivasi Kerja Pada Pegawai Dinas Pendidikan*. *Jurnal Psikologi Teori dan Terapan*, 6(1), 50-53.
- Layani Nasabah, Pegawai Bank Tidak Kerja dari Rumah. (2020). Retrieved 20 August 2020, from <https://www.cnnindonesia.com/ekonomi/20200316193531-78-48399/layani-nasabah-pegawai-bank-tidak-kerja-dari-rumah>
- LIPI: 15 Persen Buruh Terkena PHK Karena Corona dan 3,8 Persen Tak Terima Pesangon. (2020). Retrieved 9 September 2020, from <https://kependudukan.lipi.go.id/id/berita/liputan-media/955-lipi-15-persen-buruh-terkena-phk-karena-corona-dan-3-8-persen-tak-terima-pesangon>
- Maslow, A.H. (1954). *Motivation And Personality*. Harper & Row, Publisher, Inc.
- Mundung, S. E. D., & Pangemanan, S. P. (2015). The Influence of Extrinsic and Intrinsic Motivation on Employee Performance at Bank Sulut Manado. *Jurnal EMBA: Jurnal Riset Ekonomi, Manajemen, Bisnis dan Akuntansi*, 3(2).
- Miner, J. (1992). *Industrial-Organizational Psychology*. New York: McGraw-Hill.
- Myers, D. (2012). *Social psychology* (edisi ke 10). New York: McGraw-Hill.
- Ojk.go.id. (2020). FAQ restrukturisasi Kredit pembiayaan terkait dampak COVID-19. [online] Available at: <<https://www.ojk.go.id/id/berita-dan-kegiatan/info-terkini/Pages/FAQ-Restrukturisasi-Kredit-Pembiayaan-terkait-Dampak-COVID-19.aspx>> [Accessed 20 August 2020].
- Ozili, P. K., & Arun, T. (2020). *Spillover of COVID-19: impact on the Global Economy*. Available at SSRN 3562570.
- Piedmont, R. L. (2014). *Inter-item Correlations*. *Encyclopedia of Quality of Life and Well-Being Research*, 3303–3304. doi:10.1007/978-94-007-0753-5_1493
- Poulsen, A. A., Ziviani, J., & Cuskelly, M. (2015). Penetapan sasaran dan motivasi dalam terapi: Melibatkan anak dan orang tua. Penerbit Jessica Kingsley.
- Purvanova, R. K., & Muros, J. P. (2010). *Gender differences in burnout: A meta-analysis*. *Journal of vocational behavior*, 77(2), 168-185.
- Rahman, R. (2020). *37,000 SMEs hit by COVID-19 crisis as government prepares aid*. Retrieved 16 August 2020, from <https://www.thejakartapost.com/news>

/2020/04/16/37000-smes-hit-by-covid-19-crisis-as-government-prepares-aid.html

- Rahman, U. (2007). Mengenal burnout pada guru. *Lentera Pendidikan: Jurnal Ilmu Tarbiyah dan Keguruan*, 10(2), 216-227.
- Ratnasari, H., & Yusnita, N. (2019). Analisis Hubungan Efikasi Diri dengan Kinereja. *Jurnal Ilmiah Manajemen Fakultas Ekonomi*, 4(1), 51-66.
- Santoso, E., & Setiawan, J. L. (2018). Peran dukungan sosial keluarga, atasan, dan rekan kerja terhadap *resilient self-efficacy* guru sekolah luar biasa. *Jurnal Psikologi*, 45(1).
- Sardiman, A.M. (2016). *Interaksi Dan Motivasi Belajar-Mengajar*. 1st ed. Jakarta: PT RajaGrafindo Persada.
- Schwarzer, R., & Jerusalem, M. (1995). *Generalized Self-Efficacy scale*. In J. Weinman, S. Wright, & M. Johnston, *Measures in health psychology: A user's portfolio. Causal and control beliefs* (pp. 35- 37). Windsor, England: NFER-NELSON.
- Sharma, R. R., & Cooper, C. L. (2016). *Executive burnout: Eastern and western concepts, models and approaches for mitigation*. Emerald Group Publishing.
- Shoji, K., Cieslak, R., Smoktunowicz, E., Rogala, A., Benight, C. C., & Luszczynska, A. (2016). *Associations between job burnout and self-efficacy: a meta-analysis*. *Anxiety, Stres, & Coping*, 29(4), 367-386.
- Somawati, S. (2018). Peran Efikasi Diri (*Self Efficacy*) terhadap Kemampuan Pemecahan Masalah Matematika. *Jurnal Konseling dan Pendidikan*, 6(1), 39.
- Spector, P. E. (2006). *Industrial and organizational psychology: Research and practice*. John Wiley & Sons Inc.
- Stewart, K., Connelly, D., & Robinson, J. (2020). *Everything you should know about the coronavirus outbreak*. *The Pharmaceutical Journal*, 30.
- Sugiyono, S. (2016). *Metpode penelitian kuantitatif, kualitatif, dan r&d*. Bandung: ALFABETA.
- Sujarweni, V. W., & Utami, L. R. (2019). *The master book of SPSS: pintar mengolah data statistik untuk segala keperluan secara otodidak*. Yogyakarta: Startup.
- Taherdoost, H. (2016). *Validity and Reliability of the Research Instrument; How to Test the Validation of a Questionnaire/Survey in a Research*. SSRN Electronic Journal. Doi:10.2139/ssm/3205040
- Tremblay, M. A., Blanchard, C. M., Taylor, S., Pelletier, L. G., & Villeneuve, M. (2009). *Work Extrinsic and Intrinsic Motivation Scale: Its value for organizational psychology research*. *Canadian Journal of Behavioural Science/Revue canadienne des sciences du comportement*, 41(4), 213-226.
- Unicef.org.(2020).[online] Available at:<https://www.unicef.org/indonesia/sites/unicef.org/indonesia/files/2020-05/COVID-19-and-Children-in-Indonesia-2020_0.pdf> [Accessed 20 August 2020].
- Widhiarso, W., & UGM, F. P. (2012). Tanya jawab tentang uji normalitas. Fakultas Psikologi UGM (diakses pada 3 September 2020).
- Wirati, N. P. R., Wati, N. M. N., & Saraswati, N. L. G. I. (2020). Hubungan Burnout Dengan Motivasi Kerja Perawat Pelaksana. *Jurnal Kepemimpinan dan Manajemen Keperawatan*, 3(1), 8-14.

- World Health Organization. (2020). Coronavirus disease 2019 (COVID-19): situation report, 42. [online] Available at:<https://www.who.int/docs/default-source/coronaviruse/situationreports/20200302-sitrep-42-covid-19.pdf?sfvrsn=224c1add_2> [Accessed 19 August 2020]
- Zhang, K. (2008). *How does goal orientation affect job involvement? A dynamics perspective. In 2008 International Conference on Management Science and Engineering 15th Annual Conference Proceedings* (pp. 97-103). IEEE
- Julianry, A., Syarief, R., & Affandi, M. J. (2017). Pengaruh pelatihan dan motivasi terhadap kinerja karyawan serta kinerja organisasi kementerian komunikasi dan informatika. *Jurnal Aplikasi Bisnis dan Manajemen (JABM)*, 3(2), 236.

