

## PREFACE

By the grace and blessing of the Almighty God, the author has completed the final paper entitled: "**THE IMPACTS OF IMPLEMENTING SOCIAL MEDIA MARKETING TOWARDS THE CUSTOMER SATISFACTION OF PT MEGA WISATA INDAH IN MEDAN**".

This final paper is written as a partial fulfillment of the academic requirements to obtain the title of *Sarjana Manajemen* at Universitas Pelita Harapan Medan, Faculty of Economics and Business.

The author would like to express his sincere gratitude to the following people for their valuable contributions in assisting and supporting the author from the beginning until the completion of this final paper:

1. Dr. (Hon). Jonathan L. Parapak, M. Eng. Sc., as the Rector of Universitas Pelita Harapan
2. Mr. Arifin, SE, MM, MBA, CBV, CMA, as the Associate Dean of Faculty of Economics and Business at UPH Medan Campus
3. Ms. Lila Kaban, BA (Hons.), MCom, CBV, as the Department Chair of Management Study Program at UPH Medan Campus
4. Ms. Erina Alimin, BA, MM, MBA, as the Final Paper Advisor who has guided and given valuable instructions and guidance for the completion of this final paper
5. All UPH Medan lecturers who have transferred knowledge from the first until the last semester during the entire study period at UPH Medan Campus
6. All UPH Medan Campus administrative staff members who have assisted in the writing of this final paper
7. The Director of PT Mega Wisata Indah Medan and their team for the opportunity to do the research and provision of valuable information and data needed
8. Both of my parents for supporting me in doing this final paper

9. All academic books, journals and website articles authors whose ideas are cited in this research as the foundation of the theories and researches for this final paper
10. Everyone who has provided suggestions, critics, encouragement, and motivation in order to finish this final paper

Finally, the author acknowledges that there may still be inaccuracies and errors in this final paper. Therefore, constructive comments as well as inputs from the readers aimed at the improvement of this final paper content are welcomed and highly appreciated.

Medan, 10<sup>th</sup> July 2019

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