DAFTAR PUSTAKA

- Abedini, Z., & Parvizy, S. (2019). The effects of group discussion and self-learning on nursing students' civility. *Iranian Journal of Nursing and Midwifery Research*, 24(4), 258–273. https://doi.org/10.4103/ijnmr.IJNMR_212_18
- Abedini, Z., Candidat, Parvizy, S. (2019). Student's perceptions of using scenariobased education to improve civility: A mixed method study. *Journal of Advances in Medical Education & Professionalism*, 7(4), 165–174. https://doi.org/10.30476/jamp.2019.74933
- American Association of Critical Care Nurses [AACN]. (2016). AACN standards for establishing and sustaining healthy work environments: A journey to excellence, 2nd Ed. Retrieved from: www.aacn.org
- Arikunto, Suharsimi. (2013). Prosedur Penelitian: Suatu Pendekatan Praktik. Jakarta: Rineka Cipata.
- Aveyard, H. (2014). Doing literature review in health and social care: A practical guide (3 ed.). New York: McGraw-Hill Companies.
- Berger K, Ackerman ; JK, Dickinson; Martin D, Iouisa. (2020). Promoting a culture of civility in nursing learning environments. Europe PMC.

DOI: <u>10.1097/nne.000000000000929</u>

Bruns, C. (2011). Empirical research: How to recognize and locate. Fullerton: California Stage University. Retrieved November 14, 2020, from <u>http://users.library.fullerton.edu/cbruns/empirical_research.htm</u>

- Clark, C. (2011). *From incivility to civility: Transforming the culture*. Reflections on Nursing Leadership, 36(3), 3.
- Clark, C. (2013). Creating And Sustaining Civility In Nursing Education. Elsevier. Vol 33. Issue 44. 221-222
- Clark, C. (2019). Fostering a Culture of Civility and Respect in Nursing. J Nurs Regul, 10(1):44-52
- Clark, Cynthia M. (2013). National Study on Faculty-to-Faculty Incivility Strategies to Foster Collegiality and Civility. Nurse Educator : Vol. 38, No. 3, pp. 98-102
- Clark, C. M., Ahten, S. M., & Macy, R. (2014). Nursing Graduates' Ability to Address Incivility: Kirkpatrick's Level-3 Evaluation. *Clinical Simulation in Nursing*, 10(8), 425–431. https://doi.org/10.1016/j.ecns.2014.04.005
- Clark, C. M., & Kenaley, B. L. (2011). Faculty empowerment of students to foster civility in nursing education: A merging of two conceptual models. Nursing Outlook, 59(3), 158–165. doi:10.1016/j.outlook.2010.12.005
- Clark, C., & Kenski, D. (2017). Promoting Civility in the OR: An Ethical Imperative. AORN J., 105(1):60-66.
- Clark, C. M., & Springer, P. J. (2011). Academic Nurse Leaders Role In Fostering A Culture Of Civility In Nursing Education. Journal Of Nursing Education. Vol 49. No 6. Hal 319-325
- Eka, N. G. A., Chambers, D., & Narayanasamy, A. (2016). *Perceived uncivil* behaviour in Indonesian nursing education. Nurse Education in Practice,

20, 99-108. https://doi.org/10.1016/j.nepr.2016.07.007

- Eka, N. G. A., & Chambers, D. (2019). Incivility in nursing education: A systematic literature review. Nurse Education in Practice, 45–54. https://doi.org/10.1016/j.nepr.2019.06.004
- Hassan, R. M., & Saad, N. F. (2019). Nurse Students Perception Regarding Civility. 8(4), 24–37. https://doi.org/10.20959/wjpps20194-13439
- Laschinger, H. K. S., & Read, E. A. (2016). The Effect of Authentic Leadership, Person-Job Fit, and Civility Norms on New Graduate Nurses' Experiences of Coworker Incivility and Burnout. *Journal of Nursing Administration*, 46(11), 574–580. https://doi.org/10.1097/NNA.000000000000407
- Jenkins, S., Woith, W., Kerber, C., & Stenger, D. (2011). Why can't we all just get along? A civility journal club intervention. Nurse Educator, 36(4), 140–141
- Jenkihs, S LD., Kerber C, Woith WM. (2013). An Intervntion to Promote Civility Among Nursig Studens. Nursing Education Research. Vol 34.No 2 Hal. 95-100.
- Joint Commission. (2011). *Bullying has no place in health care*. Divistion of health care improvement.issue 24.1-4
- Kerber, C., Jenkins, S., Woith, W., & Kim, M. J. (2012). Journal clubs: A strategy to teach civility to nursing students. *Journal of Nursing Education*, 51(5), 277–282. https://doi.org/10.3928/01484834-20120323-02

- Luparell, S. (2014). *Cultivating civility in nursing education*. Presented at Jacksonville State.
- Mammen, B., Hills, D. J., & Lam, L. (2018). Newly qualified graduate nurses' experiences of workplace incivility in Australian hospital settings. *Collegian*, 25(6), 591–599. https://doi.org/10.1016/j.colegn.2018.08.003
- Marlow, Sherrie. (2013). Academic Incivility In Nursing Education. Nursing Thesses And Capstone Projects.Paper 71
- Martin, R., Hine, D. (2015). Development and validation of the Uncivil Workplace Behaviour Questionnaire. Journal of Occupational Health Psychology, 10, 477–490. New York: Penguin.
- Melinda., & Elizabethtown KY. (2014). Promoting Civility in Clinical Nursing Education: A Guide For Preceptors. *Journal of Chemical Information and Modeling*, 53(9), 1689–1699.
 https://doi.org/10.1017/CBO9781107415324.004
- Milesky, J. L., Baptiste, D.-L., Foronda, C., Dupler, A. E., & Belcher, A. E.
 (2015). Promoting a culture of civility in nursing education and practice. Journal of Nursing Education and Practice, 5(8).
 <u>https://doi.org/10.5430/jnep.v5n8p90</u>
- Pearson, C. M., Andersson, L. M., & Porath, C. L. (2013). Workplace incivility. In S. Fox & P. E. Spector (Eds.), Counterproductive work behavior: Investigations of actors and targets (pp. 177–200). Washington, DC: American Psychological Association. <u>http://dx.doi.org/10.1037/10893-008</u>.

- Rad, M., & Moonaghi, K.H. (2016). Strategies for Managing Nursing Students' Incivility as Experienced by Nursing Educators: a Qualitative Study. *Journal of Caring Sciences*, 5(1), 23–32. https://doi.org/10.15171/jcs.2016.003
- Rose, K. A., Jenkins, S. D., Astroth, K. S., Woith, W., & Jarvill, M. (2020). Testing a Web-Based Intervention to Improve Awareness of Civility and Incivility in Baccalaureate Nursing Students. *Clinical Simulation in Nursing*, 48, 46– 54. https://doi.org/10.1016/j.ecns.2020.08.011
- Russell, Martha Joan. (2014). Teaching Civility to Undergraduate Nursing Students Using a Virtue Ethics-Based Curriculum. Journal of Nursing Education. Vol. 53, No. 6, 313-319
- Schilpzand et al., (2016). *Models of Workplace Incivility: The Relationships to Instigated Incivility and Negative Outcomes.* BioMed Research International, 1-10.
- Taylor, R. (2011). Social capital and the nursing student experience. Nurse Education Today, 32, 250-254. doi:10.1016/j.nedt.2011.05.006
- Wager, Elizabeth & Wiffen, Philip J. (2011). Ethical issues in preparing and publishing systematic reviews. Journal of Evidence-Based Medicine ISSN 1756-5391.130-134
- Williams, T. L., & Williams, T. L. (2017). Student Incivility and Its Impact on Nursing Faculty and the Nursing Profession This is to certify that the doctoral study by.

- Williamson, M. (2018). This Is Who We Are: Promoting Professional Behaviors and Civility in Nursing Education. Building Healthy Academic Communities Journal, 2(1), 14. https://doi.org/10.18061/bhac.v2i1.635
- Woodworth, J. (2016). Promotion of Nursing Student Civility in Nursing Education: A Concept Analysis. Nurs Forum, 51(3):196-203

