

ABSTRAK

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DAMPAK PERILAKU *INCIVILITY* MAHASISWA KEPERAWATAN DI RUANG KELAS : KAJIAN LITERATUR

(xv + 67 Halaman; 2 Bagan; 6 Tabel; 2 Lampiran)

Latar Belakang: *Incivility* di dalam pendidikan keperawatan didefinisikan sebagai ucapan atau tindakan yang tidak sopan, atau kasar yang menghina dan pelecehan verbal hingga perilaku kekerasan. *Incivility* dapat terjadi di lingkup pendidikan keperawatan seperti kelas, laboratorium, dan praktik klinik atau tempat kerja keperawatan. Contoh perilaku *incivility* di ruang kelas adalah menggunakan ponsel saat di kelas, bullying, berbicara kasar kepada teman. Secara umum dampak perilaku *incivility* di lingkup pendidikan keperawatan dapat menimbulkan efek yang merugikan kepada dosen maupun mahasiswa. Penulis menemukan beberapa riset untuk melihat dampak dari *incivility* di lingkup kerja keperawatan, namun sepengetahuan peneliti belum ada penelitian yang menggunakan kajian literatur untuk meneliti dampak perilaku *incivility* di ruang kelas. **Tujuan Penelitian:** Untuk mengidentifikasi dampak yang terjadi dari perilaku *incivilty* mahasiswa keperawatan di ruang kelas. **Metode Penelitian:** Analisis data penelitian ini menggunakan pendekatan sistematis dengan metode *simplified approach*. Penggunaan *critical appraisal tools Analytical Cross-Sectional Studies* juga membantu menjelaskan langkah-langkah untuk metode tersebut. Artikel yang digunakan merupakan artikel *original empirical research*, dalam pencarian menggunakan database *online*, seperti EBSCO, PubMed dan Google Scholar. **Hasil Penelitian:** Dampak dari perilaku *incivility* yang dirasakan oleh mahasiswa atau dosen terbagi dalam dua tema. Tema pertama yaitu dampak eksternal seperti lingkungan dan proses pembelajaran, sertasosial dan etika. Kemudian untuk tema kedua yaitu dampak internal seperti emosional dan kesejahteraan, serta kognitif dan fisik. **Rekomendasi:** untuk penelitian lanjutan agar dikembangkan untuk menentukan tindak lanjut yang sesuai di lingkup pendidikan keperawatan.

Kata Kunci : *Incivility, Dampak, Mahasiswa keperawatan, Ruang kelas*

Referensi : 32 (2007-2020)

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EFFECT OF NURSING STUDENT INCIVILITY IN CLASSROOM ; LITERATURE REVIEW

(xv + 67 Pages; 2 Charts; 6 Tables; 2 Attachment)

Background : Incivility in nursing education defines words or actions that are rude, or abusive, which insults and verbal abuse to violence. Incivility can occur in education world such as classes, Laboratorium and clinical practice or nursing workplaces. Incivility among nursing students is one of the problems affecting nursing in various countries. Examples of incivility behavior in classroom are using cellphones while in class, bullying, talking rudely to friends. In general, the effect of incivility behavior in the environment of nursing education can have harm effects on lecturers and students. The author found several literature studies to see the impact of incivility in the environment of nursing work, but as far as researchers know there is no research that uses literature studies to examine the effect of incivility in the classroom. Therefore, it is important to conduct a literature review on the effect of nursing student incivility behavior in the classroom.

Research Aim : To identify the impact that occurs from nursing student incivility in the classroom. **Research method :** Analysis of the data of this study uses a systematic approach to the simplified approach. The use of Analytical Cross-Sectional Studies critical appraisal tools also helps explain the steps for the method. The articles used are original empirical research articles, in searches using online databases, such as EBSCO, PubMed and Google Scholar. **Results:** The impact of incivility felt by students or lecturers is divided into two themes. The first theme is external such as the environment and learning process, and as social and ethics. Then for the Second theme, internal impacts such as well-being and emotional, and cognitive and physical. **Recommendation:** for the development of research to further explore the appropriate action for nursing education.

Keywords : incivility, impact, nursing education, classroom

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