

## DAFTAR PUSTAKA

- Montgomery, Douglas. *Introduction to Statistical Quality Control*. United States of America: John Wiley & Sons, 2005.
- Wilson, Lonnie. *How to Implement Lean Manufacturing*. United States: The McGraw Hill, 2015.
- Ranpuria, Herman, Jayesh Shah, and Jonathan Fournier. *The Book of Value Stream Maps I Plant Level Maps for Discrete*. United States: The eVSM Group, 2013.
- Waste, B Anish. *Lean Thinking*. United States: James Womack and Daniel Jones, 2003.
- Langstrand, Jostein. *An Introduction to Value Stream Mapping and Analysis*. Sweden, 2016.
- Scullin, Michelle Eileen. *Integrating Value Stream Mapping and Simulation*. United States, 2015.
- Antony, Jiju and Maneesh Kumar. *Lean Six Sigma: Research and Practice*. Dr. Maneesh Kumar & Ventus Publishing ApS, 2011
- Patel, Dilesh, Herman Ranpuria, Jayesh Shah, and Jonathan Fournier. *The Book of Value Stream Maps I*. United States, 2013
- Goleansixsigma. *DMAIC: The 5 Phases of Lean Six Sigma*. Go Lean Six Sigma, 2012.
- Eckes, George. *Six Sigma for Everyone*. New Jersey: John Wiley & Sons, Inc, 2003
- City Process Management. *Cause and Effect Analysis using the Ishikawa Fishbone & 5 Whys*. City Process Management, 2008
- Bose, Tarun Kanti. *Application of Fishbone Analysis for Evaluating Supply Chain and Business Process-A Case Study on the ST James Hospital*. Bangladesh, 2012.
- Blank Leland and Anthony Tarquin. *Engineering Economy*. United States: McGraw-Hill: 2012.