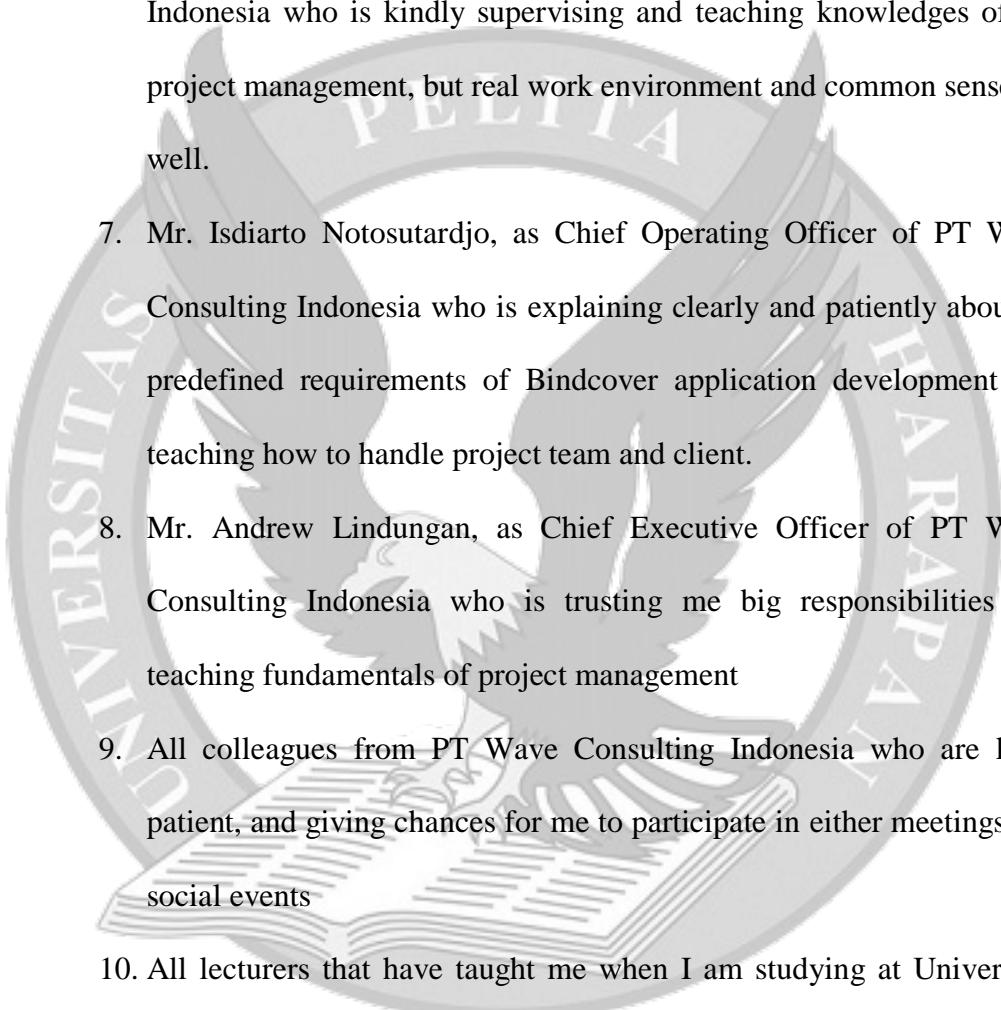


PREFACE

I would like to thank God for His blessings and grace so that this internship report can be completed well and on time. This internship report entitled “BUSINESS PROCESS MODEL AND NOTATION OF BINDCOVER APPLICATION FOR PT WAVE INDONESIA” is written to fulfill a part of academic requirement to obtain Sarjana Informatika Strata Satu Universitas Pelita Harapan, Tangerang.

I realized that teachings, guidings, supports, and prayers from various parties play a big role for me to finish this internship report on time. Because of that, I sincerely want to give my biggest gratitude to all parties that help me during the report-making process, namely to:

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- 
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Finally, the intern realizes that there are still many deficiencies in this internship report. Therefore, the intern is open and grateful to all constructive criticism and suggestions for improvement. The intern hopes that this internship report can be useful for those who read it.

Tangerang, January 2019

The Intern

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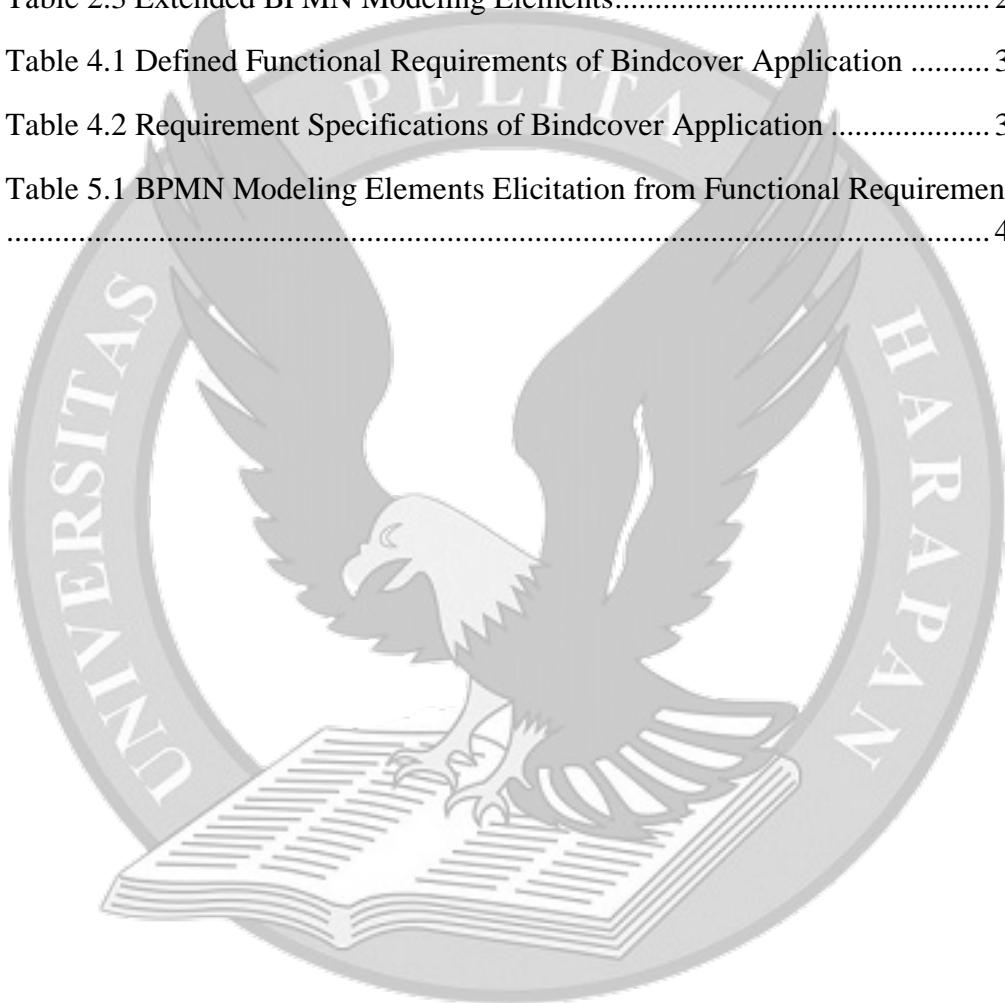
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