ABSTRACT

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"THE EFFECT OF GLOBAL MARKET STRATEGY AND CONSUMER

BEHAVIOUR TOWARDS PRODUCT SALES PERFORMANCE AT UNILEVER

INDONESIA"

This study aims to examine the effect of global market strategy and consumer

behaviour towards product sales performance at Unilever Indonesia. Whereas the

sampling technique fuse for this research study is a non-probability sampling with

purposive sampling technique. Samples were taken in the amount of 200

respondents who have actively purchased products from the brand of Unilever

Indonesia domestically. The data were collected by distributing questionnaires

through an online platform. Moreover, this research uses Partial Least Square -

Structural Equation Modelling (PLS-SEM) method as the statistical analytic

method. From the research conducted, results gained shows that Global Marketing

does not have a significant impact towards product sales performance whereas

Global Marketing with a mediation of Consumer Behaviour, Global Strategy and

Consumer Behaviour have a significant and positive impact towards product sales

performance.

Keywords: Global Marketing, Global Strategy, Consumer Behaviour, Product

Sales Performance

References: 87 (1995-2021)