

## Bibliography

- Accreditation Council for Continuing Medical Education. (2020). *ACCME Data Report Rising to the Challenge in Accredited Continuing Education – 2020*. Accreditation Council for Continuing Medical Education. [https://www.accme.org/sites/default/files/2021-06/902\\_20210615\\_2020DataReport.pdf](https://www.accme.org/sites/default/files/2021-06/902_20210615_2020DataReport.pdf)
- Alodokter. (2020, November 3). *Alodokter*. Retrieved from Alodokter: <https://www.alodokter.com/about>
- An, M. H., You, S. C., Park, R. W., & Lee, S. (2021). Using an Extended Technology Acceptance Model to Understand the Factors Influencing Telehealth Utilization After Flattening the COVID-19 Curve in South Korea: Cross-sectional Survey Study. *JMIR Medical Informatics*, *9*(1), e25435. <https://doi.org/10.2196/25435>
- Arguello, M. I., Monferrer Tirado, D., & Estrada Guillén, M. (2019). Service quality in a post-crisis context: emotional effects and behaviours. *International Journal of Bank Marketing*, *38*(1), 175–198. <https://doi.org/10.1108/IJBM-02-2019-0045>
- Atensi. (2020, December 18). *Aliansi Telemedik Indonesia*. Retrieved from Atensi.or.id : <https://atensi.or.id/>
- Bautista, J. R., Zhang, Y., & Gwizdka, J. (2021). US Physicians' and Nurses' Motivations, Barriers, and Recommendations for Correcting Health Misinformation on Social Media: Qualitative Interview Study. *JMIR Public Health Surveill*, 1-13.

- Birkmeyer, S., Wirtz, B. W., & Langer, P. F. (2021). Determinants of mHealth Success: An Empirical Investigation of The User Perspective. *International Journal of Information Management*, 1-15.
- Blagoveshchenskaya, O., Ilina, T., & Zemtsov, A. (2020). Methodological Approaches to Assessing the Investment Attractiveness of Telemedicine.
- Brown, S. A., & Venkatesh, V. (2005). Model of Adoption of Technology in Households: A Baseline Model Test and Extension Incorporating Household Life Cycle. *Management Information Systems Research Center*, 399-426.
- Buabeng-Andoh, C. (2018). Predicting Students' Intention to Adopt Mobile Learning. *Journal of Research in Innovative Teaching & Learning*, 178-191.
- Chen, X., Yu, H., & Yu, F. (2015). What Is The Optimal Number of Response Alternatives for Rating Scales? From an Information Processing Perspective. *Journal of Marketing Analytics*, 69-78.
- D2D. (2020). *D2D*. Retrieved from D2D.co.id: <https://www.d2d.co.id/>
- Davis, F. D. (1989). Perceived Usefulness, Perceived Ease of Use, and User Acceptance of Information Technology. *Management Information Systems Research Center*, 319-340.
- Departemen Kesehatan RI. (2009). *Klasifikasi Umur Menurut Kategori*. Jakarta: Ditjen Yankes.
- Docquity. (2019). *Docquity*. Retrieved from Docquity.com: <https://docquity.com/#/>
- El-Bazzal, Z., Kadoch, M., Agba, B. L., Gagnon, F., & Bennani, M. (2006). A Flexible Weight Based Clustering Algorithm in Mobile Ad hoc Networks. *International Conference on Systems and Networks Communications*, 50-57.
- Gagnon, M.-P., Duplantie, J., Fortin, J.-P., & Landry, R. (2006). Implementing Telehealth to Support Medical Practice in Rural/remote Regions: What Are The Conditions For Success? *Implementation Science*, 1-8.

- Geissbuhler, A., Ly, O., Lovis, C., & L'Hair, J.-F. (2003). Telemedicine in Western Africa: Lessons Learned From a Pilot Project in Mali, Perspectives and Recommendations. *AMIA Annual Symposium Proceedings Archiv*, 249-253.
- Google Play Store. (2022, January 2). Retrieved from Google Play Store:<https://play.google.com/store>
- Gow, C. X., Wong, S. C., & Lim, C. S. (2019). Effect of Output Quality and Result Demonstrability on Generation Y's Behavioural Intention in Adopting Mobile Health Applications. *Asia- Pasific Journal of Management Research and Innovation*, 111-121.
- Gu, D., Humbatova, G., Xie, Y., Yang, X., Zolotarev, O., & Zhang, G. (2021). Different Roles of Telehealth and Telemedicine on Medical Tourism: An Empirical Study from Azerbaijan. *Healthcare (Basel, Switzerland)*, 1-18.
- Hadadgar, A., Changiz, T., Dehghani, Z., Backheden, M., Mirshahzadeh, N., Zary, N., & Masiello, I. (2016). A Theory-Based Study of Factors Explaining General Practitioners' Intention to Use and Participation in Electronic Continuing Medical Education. *Journal of Continuing Education in the Health Professions*, 290-294.
- Hair, J. F., Hult, G. T., Ringle, C. M., & Sarstedt, M. (2021). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM) (3rd ed.)*: Thousand Oaks, CA: Sage. California: Sage.
- Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. *European Business Review*, 2-24.
- Hennemann, S., Beutel, M. E., & Zwerenz, R. (2016). Drivers and Barriers to Acceptance of Web- Based Aftercare of Patients in Inpatient Routine Care: A Cross-Sectional Survey. *Journal Of Medical Internet Research*, 1-18.
- Henseler, J., Ringle, C. M., & Sarstedt, M. (2015). A New Criterion For assessing Discriminant Validity in Variance-Based Structural Equation Modeling. *Journal of the Academy of Marketing Science*, 115-135.

- Hoquea, R., & Sorwarb, G. (2017). Understanding Factors Influencing The Adoption Of mHealth By The Elderly: An Extension Of The UTAUT Model. *International Journal of Medical Informatics*, 75-84.
- Indonesia, D., Firm, B. L., & Sehat, C. I. (2019). *21st Century Health Care Challenges: A Connected Health Approach*. Jakarta: Deloitte Touche Tohmatsu Limited.
- Irawan, A. W., Yusufianto, A., Agustina, D., & Dean, R. (2020). *Laporan Survey Internet 2019- 2020*. Jakarta: Asosiasi Penyelenggara Jasa Internet Indonesia.
- Jnr, B. A., Nweke, L. O., & Al-Sharafi , M. A. (2021). Applying Software-Defined Networking To Support Telemedicine Health Consultation During and Post Covid-19 era. *Health and Technology*, 395-403.
- Jumreornvong, O., Yang, E., Race, J., & Appel, J. (2020). Telemedicine and Medical Education in the Age of COVID-19. *Academic Medicine*, 1838-1843.
- Jurnalapps*. (2021). Retrieved from *Jurnalapps*: [https://jurnalapps.co.id/halodoc-2318\(2021\)](https://jurnalapps.co.id/halodoc-2318(2021)).
- Kalavani, A., Kazerani, M., & Shekofteh, M. (2018). Acceptance Of Evidence Based Medicine (EBM) Databases By Iranian Medical Residents Using Unified Theory Of Acceptance And Use Of Technology (UTAUT). *Health Policy and Technology*, 287-92.
- Kemp, S. (2021, February). *Data Reportal*. Retrieved from Data Reportal Indonesia: <https://datareportal.com/reports/digital-2021-indonesia>
- Kijsanayotin, B., Pannarunothai, S., & Speedie, S. M. (2009). Factors Influencing Health Information Technology Adoption In Thailand's Community Health Centers: Applying The UTAUT Model. *International Journal of Medical Informatics*, 404-16.
- Koo, C., Wati, Y., Park, K., & Lim, K. M. (2011). Website Quality, Expectation, Confirmation, and End User Satisfaction: The Knowledge-Intensive Website of the Korean National Cancer Information Center. *Journal Of Medical Internet Research*, 1-14.

- Kudchadkar, S. R., & Carroll, C. L. (2021). Using Social Media for Rapid Information Dissemination in a Pandemic: #PedsICU and Coronavirus Disease 2019. *Pediatric Critical Care Medicine*, 538-546.
- Labrague, L. J., & de los Santos, J. A. (2021). Fear of COVID-19, Psychological Distress, Work Satisfaction and Turnover Intention Among Frontline Nurses. *Journal of Nursing Management*, 395-403.
- Lee, L., & Maher, M. L. (2021). Factors Affecting the Initial Engagement of Older Adults in the Use of Interactive Technology. *International Journal of Environmental Research and Public Health*, 1-22.
- Lemeshow, S., Hosmer, D. W., Klar, J., & Lwanga, S. K. (1990). Lemeshow, S., Hosmer, D., Klar, J., & Lwanga, S. (1990). *Adequacy of sample size in health studies (1st ed.)*: Wiley. John Wiley & Sons.
- Low, M. P., Cham, T.-H., Chang, Y. S., & Lim, X. J. (2021). Advancing On Weighted PLS-SEM In Examining The Trust-Based Recommendation System In Pioneering Product Promotion Effectiveness. *Quality & Quantity*, 1-30.
- Marinopoulos, S. S., Dorman, T., Ratanawongsa, N., Wilson, L. M., Ashar BH, B. H., Magaziner, J. L., . . . Bass, E. B. (2007). Effectiveness of Continuing Medical Education. *Evidence Report/Technology*, 1-69.
- Mazmanian, P. E., & Davis, D. A. (2002). Continuing Medical Education and the Physician as a Learner Guide to the Evidence. *The Journal of the American Medical Association*, 1057- 1060.
- Mensah, I. K., Jianing, M., & Durrani, D. K. (2017). Factors Influencing Citizens' Intention to Use E-Government Services: A Case Study of South Korean Students in China. *International Journal of Electronic Government Research*, 14-32.
- Miller, L. A., Chen, X., Srivastava, V., Sullivan, L., Yang, W., & Yii, C. (2015). CME Credit Systems in Three Developing Countries: China, India and Indonesia. *Journal of European CME*, 1-8.

- Mustika, R., Nishigori, H., Ronokusumo, S., & Scherpbier, A. (2019). The Odyssey of Medical Education in Indonesia. *The Asia Pacific Scholar*, 4-9.
- Octavius, G. S., & Antonio, F. (2021). Antecedents of Intention to Adopt Mobile Health (mHealth) Application and Its Impact on Intention to Recommend: An Evidence from Indonesian Customers. *International Journal of Telemedicine and Applications*, 1-24.
- Oliveira, T., Thomas, M., Baptista, G., & Campos, F. (2016). Mobile Payment: Understanding the Determinants of Customer Adoption and Intention to Recommend the Technology. *Computers in Human Behavior*, 404-414.
- Oliver, R. L. (1980). A Cognitive Model of the Antecedents and Consequences of Satisfaction Decisions. *Journal of Marketing Research*, 460-469.
- Olson, K. E., O'Brien, M. A., Rogers, W. A., & Charness, N. (2011). Diffusion of Technology: Frequency of Use for Younger and Older Adults. *Ageing International*, 123-145.
- Posner, R. A. (1996). *Ageing and Old Age*. Chicago: Chicago Press.
- Diño, M. J., & de Guzman, A. B. (2015). Using Partial Least Squares (PLS) in Predicting Behavioral Intention for Telehealth Use among Filipino Elderly. *Educational Gerontology*, 53-58.
- Praharaj, S. K., & Ameen, S. (2020). The Relevance of Telemedicine in Continuing Medical Education. *Indian Journal of Psychological Medicine*, 97-102.
- Prakash, G., & Srivastava, S. (2018). Role Of Internal Service Quality In Enhancing Patient Centricity And Internal Customer Satisfaction. *International Journal of Pharmaceutical and Healthcare Marketing*, 2-20.
- Prasanti, D., & Indriani, S. S. (2018). Pengembangan Teknologi Informasi dan Komunikasi dalam Sistem E-health Alodokter.com. *Jurnal*, 93-103.
- Republik Indonesia, K. (2021). *Anggaran Kesehatan 2010-2021*. Jakarta: Direktorat Penyusunan APBN.

- Sekaran, U., & Bougie, R. (2020). *Research Methods For Business: A Skill Building Approach, 8e Evaluation Copy*: Wiley. Hoboken: Wiley.
- Sensor Tower. (2022, Januari 2). Retrieved from Sensor Tower: <https://sensortower.com/>
- Sezgin, E., Özkan-Yildirim, S., & Yildirim, S. (2017). Investigation of physicians' Awareness And Use of mHealth Apps: A Mixed Method Study. *Health Policy and Technology*, 251-267.
- ShiferawI, K. B., Mengiste, S. A., Gullslett, M. K., Zeleke, A. A., Tilahun, B., Tebeje, T., . . . Mehar, E. A. (2021). Healthcare Providers' Acceptance Of Telemedicine And Preference Of Modalities During COVID-19 Pandemics In A Low-resource Setting: An Extended UTAUT Model. *PLOS One*, 1-15.
- Shimizu, S., Tomimatsu, S., Kudo, K., Ueda, S., Kekalih, A., Makmun, D., . . . Moriyama, T. (2020). Remote Medical Education in Indonesia: Analysis of 10 Years Of Activities. *Journal of The International Society for Telemedicine and eHealth*, 1-6.
- Similarweb. Retrieved from Similarweb: <https://www.similarweb.com/>
- Statistik, B. P. (2021). *Ekonomi Indonesia Triwulan II 2021 Tumbuh 7,07 Persen (y-on-y)*. Jakarta: Badan Pusat Statistik.
- Stevens, J. P., Mechanic, O., Markson, L., O'Donoghue, A., & Kimball, A. B. (2021). Telehealth Use by Age and Race at a Single Academic Medical Center During the COVID-19 Pandemic: Retrospective Cohort Study. *Journal of Medical Internet Research*, 1-6.
- Stolyar, V. L., Lukianova, E. A., Amcheslavskaya, M. A., Shimkevich, E. M., & Lyapunova, T. V. (2018). Experience And Perspectives Of Remote Interactive Training In Medicine . *Journal Of The International Society For Telemedicine And Ehealth*, 1-7.
- Strong, A., Dossett, L., & Sandhu, G. (2020). Medical Education and the Momentum for Virtual Care: Integration of Learners Into Telemedicine. *Annals of Surgery Open*, 1-9.

- Tavares, J., & Oliveira, T. (2018). New Integrated Model Approach to Understand the Factors That Drive Electronic Health Record Portal Adoption: Cross-Sectional National Survey. *Journal of Medical Internet Research*, 1-17.
- Tilahun, B., & Fritz, F. (2015). Modeling Antecedents Of Electronic Medical Record System Implementation Success In Low-resource Setting Hospital. *BMC Medical Informatics and Decision Making*, 1-9.
- Venkatesh, V., & Davis, F. D. (2000). A Theoretical Extension of the Technology Acceptance: Four Longitudinal Field Studies. *Management Science*, 186-204.
- Venkatesh, V., & Davis, F. D. (2000). A Theoretical Extension of the Technology Acceptance Model: Four Longitudinal Field Studies. *Management Science*, 186-204.
- Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User Acceptance of Information Technology: Toward a Unified View. *MIS Quarterly*, 425-478.
- Venkatesh, V., Thong, J. Y., & Xu, X. (2012). Consumer Acceptance and Use of Information Technology: Extending the Unified Theory of Acceptance and Use of Technology. *Management Information Systems Research Center*, 157-178.
- Waller, M., & Stotler, C. (2018). Telemedicine: a Primer. *Current Allergy and Asthma Reports*, 1- 9.
- Wang, F. (2016). Continuing Medical Education via Telemedicine and Sustainable Improvements to Health. *International Journal of Telemedicine and Applications*, 1-6.
- Wang, S. H. (2017). Web-Based Medical Service: Technology Attractiveness, Medical Creditability, Information Source, and Behavior Intention. *Journal Of Medical Internet Research*, 1-11.
- Wenjing, S. (2019). Empirical Study on Users' Continuance Intention to Use Knowledge Q&A Communities. *Journal of Information Resources Management*, 68-81.



- WHO. (2009). *Telemedicine: Opportunities And Developments In Member States: Report On The Second Global Survey On Ehealth*. Switzerland: World Health Organization.
- Wilson, M. C., Hayward, R. S., Tunis, S. R., Bass, E. B., & Guyatt, G. (1995). Users' Guides to the Medical Literature VIII. How to Use Clinical Practice Guidelines B. What Are the Recommendations and Will They Help You in Caring for Your Patients? *The Journal of the American Medical Association*, 1630-1632.
- Wittich, C. M., Wang, A. T., Fiala, J. A., Mauck, K. F., Mandrekar, J. N., Ratelle, J. T., & Beckman, T. J. (2016). Measuring Participants' Attitudes Toward Mobile Device Conference Applications in Continuing Medical Education: Validation of an Instrument. *Journal of Continuing Education in the Health Professions*, 69-73.

