

**FINAL PROJECT**

**WORK OF PROFESSIONAL COMPETENCE**

**SERVICE QUALITY OF BUFFET RESTAURANTS**

**IN TANGERANG AREA TOWARDS CONSUMER**

**SATISFACTION DURING COVID-19 PANDEMIC**

Written as a partial fulfillment of the academic requirements  
to obtain the degree of Sarjana Terapan Pariwisata

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**HOSPITALITY MANAGEMENT STUDY PROGRAM**  
**SCHOOL OF HOSPITALITY AND TOURISM**  
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