

REFERENCES

- Alfisah. (2018), Pengaruh Motivasi, Disiplin dan Kepemimpinan terhadap Kinerja Pegawai Badan Pemberdayaan Perempuan Perlindungan Anak dan Keluarga Berencana Kabupaten Banjar. *Jurnal Wawasan Manajemen*, Vol. 1, Nomor 1: 43-64. Banjarmasin: Universitas Lambung Mangkurat Banjarmasin
- Amir, Taufiq. (2019). *Inovasi Pendidikan Melalui Problem Based Learning*. Jakarta: Kencana Prenada Media Group
- Anggorowati, M.D, & Suhartini. (2018). Pengaruh Motivasi terhadap Disiplin dan Kinerja Perawat Bagian Anak dan Bedah. *EFEKTIF, Jurnal Bisnis dan Ekonomi*, Vol. 3, No.1. 11-24. Yogyakarta: Universitas Islam Indonesia
- Augustinus, Daniel Augustinus. (2021), The Effect of Motivation Towards Employee Performance For Cafe Workers In Medan. *Journal of Accounting & Management Innovation*, Vol.5 No.1, January 2021, pp. 44-56. file:///C:/Users/User/Music/Downloads/439-1235-1-PB.pdf
- Catherine Roeleejanto, Nurdin Brasit, Otto R. Payangan, C. P. (2017). Effects of Leadership , Competency , and Work Discipline on the Application of Total Quality Management and Employees ' Performance for the Accreditation Status Achievement of Government Hospitals in Jakarta , Indonesia. *Scientific Research Journal (SCIRJ)*, III(44), 14–24
- Elqadri, Z.M., Priyono, Suci, R.P., & Chandra, T. (2018). Effect of Leadership Style, Motivation, and Giving Incentives on the Performance of Employees. *International Education Studies*, Vol. 8, No. 10.
- Fitzsimmons (2017). Assessing tourists ' cognitive , emotional and behavioural reactions to an unethical destination incident. *Tourism Management*, 54, 209–220. <https://doi.org/10.1016/j.tourman.2015.11.004>.
- Flippo, Ackah. (2017). The Impact of Motivation on Employee Performance in the Manufacturing Industry in Ghana. *Global Journal of Management Studies and Research*, 1(5), 291–310.
- Franky (2019), Effect of Salary, Motivation, And Training On Employee Performance of Fast Food Restaurant Employees In Batam. Universitas International Batam. <http://repository.uib.ac.id/1155/>
- Ghazi, M., & Jalali, S. M. (2017). The Effects of Organizational Justice and Job Motivation on Organizational Citizenship Behavior and its Impact on

- Taxpayers. *Journal of History Culture and Art Research*, 6(1), 136.
<https://doi.org/10.7596/taksad.v6i1.710>
- Greenberg and Baron (2018). *Management of Discipline for Good Performance: A Theoretical Perspective*. *Online Journal of Social Sciences Research*, Vol. 2, Issue 7: 214-219. Zimbabwe: Midlands State University
- Hasibua, Malayu. (2018). *Manajemen Sumber Daya manusia*. Jakarta: PT Bumi Aksara
- Herlina (2017). *plikasi Analisis Multivariate dengan Program SPSS*. Edisi Ketujuh. Semarang : Badan Penerbit Universitas Diponegoro.
- Ikhsan, 2019. *Strategic Human Resource Management: A Guide to Action*. Philadelphia: Kogan Page Publishers.
- Kasmir (2019). **Manajemen** Sumber Daya Manusia (Teori dan Praktik). Depok: PT. Rajagrafindo Persada.
- Kreitner (2019). Effect of Motivation on Employee Performance In Public Middle Level Technical Training Institutions In Kenya. *International Journal of Advances in Management and Economics*, 2(4), 73–82
- Mangkunegara, A. A. Anwar Prabu.** (2018). *Manajemen Sumber Daya Manusia. Perusahaan*, PT. Remaja Rosdakarya
- Mathis, Robert L, and Jhon H. Jackson. (2017). *Human Resource Management 10th Edition*, Tomson South-Western, United States
- Mawarsyah. (2016). *Manajemen Sumber Daya Manusia. Pengadaan, Pengembangan, Pengkompensasian, dan Peningkatan Produktivitas Pegawai*. PT. Grasindo: Jakarta.
- Pramudianto. (2019), Antecedent Kinerja Karyawan Pada Coffee Shop Di Provinsi Dki Jakarta. *SCIENTIFIC JOURNAL OF REFLECTION : Economic, Accounting, Management and Business*, 5(2), 427-439.
<https://doi.org/10.37481/sjr.v5i2.477>
- Priansa, Donni. (2018). *Perencanaan & Pengembangan SDM*, Bandung: Alfabeta.
- Robbins.(2018). Effect of Compensation on Motivation, Organizational Commitment and Employee Performance (Studies at Local Revenue Management in Kendari City). *International Journal of Business and Management Invention*, 3(2), 2319–8028.
- Sedarmayanti (2018). *Perencanaan dan Pengembangan SDM untuk Meningkatkan. Kompetensi, Kinerja dan Produktivitas Kerja*. PT Refika Aditama. Bandung.

- Sujarweni, Wiratn. (2018), Merancang Penelitian Bisnis dengan Alat Analisis SPSS 17.0 & SmartPLS 2.0.
- Sulastiyono. (2019). Persaingan Bisnis Jasa Hotel Semakin Kompetitif. [Online].From:<http://www.timesindonesia.co.id/baca/105276/20151003/152524/ta-hun-ini-persaingan-hotel-lebih-kompetitif/> [3 Oktober 2015].
- Sunyoto, Danang. (2018). Manajemen sumber daya manusia. Jakarta, Indonesia: IPWI
- Sutrisno, Edy. (2019). Manajemen Sumber Daya Manusia. Penerbit: Jakarta,. Kencana. F
- Wibowo (2018). Pengaruh Kepemimpinan Transformasional dan Lingkungan Kerja Fisik terhadap Kinerja Pegawai dengan Motivasi Kerja Sebagai Variabel Pemediasi (Studi pada Perusahaan Daerah Air Minum (DPAM), Kota Kendari). Jurnal Bisnis dan Manajemen. Vol. 3 No. 1 Hlm. 1-16.

