

SKRIPSI

**THE EFFECT OF SERVICE QUALITY AND FOOD QUALITY
ON CUSTOMER SATISFACTION AT JUNCTION CAFÉ,
MEDAN**

Written as a partial fulfillment of the academic requirements
to obtain the degree of *Sarjana Manajemen*

By:

NAME : JOES ANGELO

ID NUMBER : 03013180127



**MANAGEMENT STUDY PROGRAM
FACULTY OF ECONOMICS AND BUSINESS
UNIVERSITAS PELITA HARAPAN
MEDAN
2022**