ABSTRACT

Bill Juanref Waleleng (01051170166)

"CONSUMER PROTECTION OF ALLEGATION USAGE OF USED RAPID ANTIGEN TEST IN NORTH SUMATERA KUALANAMU AIRPORT (KIMIA FARMA CORPORATION CASE STUDY)"

(x + 65 pages)

As the purpose of this research is to find out how to use the antigen rapid test tool in the legal perspective of consumer protection and to find out the role and responsibility of the government for the use of used antigen rapid test tool.

In this study, the author is using normative-empirical research which is basically acombination of a normative legal approach with the addition of various empirical elements. In this normative-empirical legal research, it is categorized as a live casestudy where the process of this legal event is still ongoing or has not ended. The author examines library documents and collects data such as the provisions of lawsand regulations that are still valid and related to consumer protection research in the case of alleged use of a used antigen rapid test tool at Kualanamu airport, North Sumatera based on a case study of Kimia Farma Corporation.

The results of this thesis research always show the importance of the role of consumer protection law in ensuring the rights of consumers which should be provided by the state. Of course, the fulfilment of these rights always refers to various positive laws that exist in Indonesia, especially Law Number 8 of 1999 concerning Consumer Protection. With the disclosure of cases of using used rapidtest antigen at Kualanamu airport, North Sumatera, it always shows that the government performance in terms of its supervisory function has been carried out properly, but the supervisory function implemented by the government in handling cases of using used rapid test antigens at Kualanamu airport, North Sumatera can be counted late because it has created a lot of loss upon consumer.

References: 48 (1959-2022)

Keywords: consumer protection, rapid test antigen