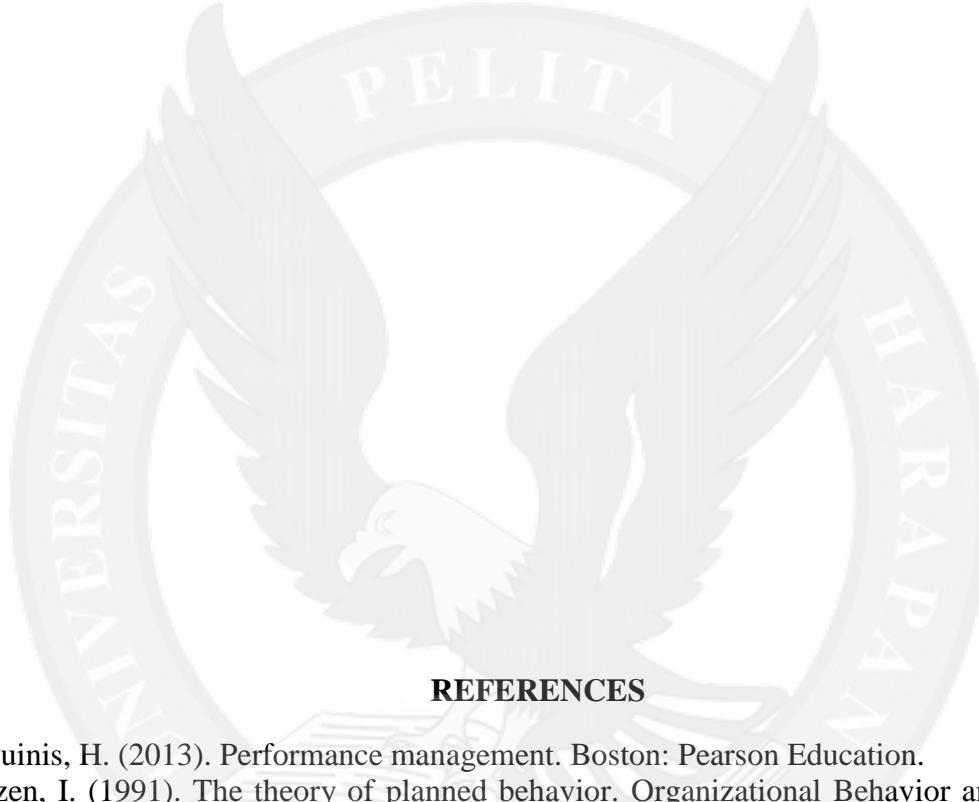


2. This study only took a sample of one hotel in Jakarta.
3. In this study submission of questionnaires and collection of questionnaires that have been filled by respondents done through HR manager, therefore there is the possibility of bias in the selection of samples.



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