## THESIS

## PATIENT EXPERIENCE THROUGH PLASTIC SURGERY SERVICE WITH ITS IMPACT TOWARD RECOMMENDATION LIKELIHOOD MEDIATED BY POST-OPERATIVE CONSCIOUSNESS OF APPEARANCE (A CASE OF PRIVATE CLINIC XYZ IN JAKARTA)

Written to meet a partial academic requirement to obtain the degree of Magister Administrasi Rumah Sakit

Written by:

NAME STUDENT NUMBER : NURLIATI SARI HANDINI : 01616210008



STUDY PROGRAM OF HOSPITAL ADMINISTRATION MASTER PROGRAM FACULTY OF ECONOMICS AND BUSINESS UNIVERSITAS PELITA HARAPAN JAKARTA 2022