

DAFTAR PUSTAKA

- Abebe, W., Worku, A., Moges, T., Tekle, N., Amogne, W., Haile, T., Mekonen, D., Habtamu, A., & Deressa, W. (2021). Trends of follow-up clinic visits and admissions three-months before and during COVID-19 pandemic at Tikur Anbessa specialized hospital, Addis Ababa, Ethiopia: an interrupted time series analysis. *BMC Health Services Research*, 21(1).
<https://doi.org/10.1186/s12913-021-06730-8>
- Abubakar, A. M., Ilkan, M., Meshall Al-Tal, R., & Eluwole, K. K. (2017). eWOM, revisit intention, destination trust and gender. *Journal of Hospitality and Tourism Management*, 31, 220–227.
<https://doi.org/10.1016/j.jhtm.2016.12.005>
- Ahn, J., & Back, K. J. (2018). Beyond gambling: mediating roles of brand experience and attitude. *International Journal of Contemporary Hospitality Management*, 30(10), 3026–3039. <https://doi.org/10.1108/IJCHM-07-2017-0473>
- Ahn, J., & Kwon, J. (2020). CSR perception and revisit intention: the roles of trust and commitment. *Journal of Hospitality and Tourism Insights*, 3(5), 607–623. <https://doi.org/10.1108/JHTI-02-2020-0022>
- Alam, M. M., Fawzi, A. M., Islam, M. M., & Said, J. (2021). Impacts of COVID-19 pandemic on national security issues: Indonesia as a case study. *Security Journal*. <https://doi.org/10.1057/s41284-021-00314-1>
- Arsyad, D. S., Hamsyah, E. F., Qalby, N., Qanitha, A., Westerink, J., Cramer, M. J., . . . Ansariadi, A. (2022). The readiness of public primary health care (PUSKESMAS) for cardiovascular services in Makasar city, Indonesia. *BMC Health Services Research*, 1-12.
- Back, R. M., Bufquin, D., & Park, J. Y. (2021). Why do They Come Back? The Effects of Winery Tourists' Motivations and Satisfaction on the Number of Visits and Revisit Intentions. *International Journal of Hospitality and Tourism Administration*, 22(1), 1–25.
<https://doi.org/10.1080/15256480.2018.1511499>
- Bae, S. Y., & Chang, P. J. (2021). The effect of coronavirus disease-19 (COVID-19) risk perception on behavioural intention towards 'untact' tourism in South Korea during the first wave of the pandemic (March 2020). *Current Issues in Tourism*, 24(7), 1017–1035.
<https://doi.org/10.1080/13683500.2020.1798895>
- Blut, M., & Iyer, G. R. (2020). Consequences of Perceived Crowding: A Meta-Analytical Perspective. *Journal of Retailing*, 96(3), 362–382.
<https://doi.org/10.1016/j.jretai.2019.11.007>
- BPS. (2020). *HASIL SENSUS PENDUDUK 2020*.
- Castaldo, S., Penco, L., & Profumo, G. (2021). Cruising in the COVID-19 pandemic era: Does perceived crowding really matter? *International Journal of Contemporary Hospitality Management*, 33(8), 2586–2612.
<https://doi.org/10.1108/IJCHM-07-2020-0688>
- Cham, T. H., Lim, Y. M., Aik, N. C., & Tay, A. G. M. (2016). Antecedents of hospital brand image and the relationships with medical tourist' behavioral

- intention. *International Journal of Pharmaceutical and Healthcare Marketing*, 10(4), 412–431. <https://doi.org/10.1108/IJPHM-02-2016-0012>
- Coskun, M., Gupta, S., & Burnaz, S. (2019). Human crowding and store messiness: Drivers of retail shopper confusion and behavioral intentions. *Journal of Consumer Behaviour*, 18(4), 313–331. <https://doi.org/10.1002/cb.1772>
- de Rooij, P., van Liempt, A., & van Bendegom, C. (2022). Should we stay, or should we go? The influence of risk perceptions on revisit intentions to cultural heritage during the COVID-19 pandemic. *Journal of Heritage Tourism*, 17(4), 431–447. <https://doi.org/10.1080/1743873X.2022.2061355>
- Dedeoğlu, B. B., & Boğan, E. (2021). The motivations of visiting upscale restaurants during the COVID-19 pandemic: The role of risk perception and trust in government. *International Journal of Hospitality Management*, 95. <https://doi.org/10.1016/j.ijhm.2021.102905>
- Djalante, R., Lassa, J., Setiamarga, D., Sudjatma, A., Indrawan, M., Haryanto, B., Mahfud, C., Sinapoy, M. S., Djalante, S., Rafliana, I., Gunawan, L. A., Surtiari, G. A. K., & Warsilah, H. (2020). Review and analysis of current responses to COVID-19 in Indonesia: Period of January to March 2020. *Progress in Disaster Science*, 6. <https://doi.org/10.1016/j.pdisas.2020.100091>
- Gharzai, L. A., Beeler, W. H., & Jagsi, R. (2020). Playing Into Stereotypes: Engaging Millennials and Generation Z in the COVID-19 Pandemic Response. *Advances in Radiation Oncology*, 5(4), 679–681. <https://doi.org/10.1016/j.adro.2020.04.009>
- Hair, J. F., Black, W. C., Babin, B. J., & Anderson, R. E. (2019). *MULTIVARIATE DATA ANALYSIS EIGHTH EDITION*. www.cengage.com/highered
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed a silver bullet. *Journal of Marketing Theory and Practice*, 19(2), 139–152. <https://doi.org/10.2753/MTP1069-6679190202>
- Hakim, M. P., Zanetta, L. D. A., & da Cunha, D. T. (2021). Should I stay, or should I go? Consumers' perceived risk and intention to visit restaurants during the COVID-19 pandemic in Brazil. *Food Research International*, 141. <https://doi.org/10.1016/j.foodres.2021.110152>
- Hassan, S. B., & Soliman, M. (2021). COVID-19 and repeat visitation: Assessing the role of destination social responsibility, destination reputation, holidaymakers' trust and fear arousal. *Journal of Destination Marketing and Management*, 19. <https://doi.org/10.1016/j.jdmm.2020.100495>
- Indrani, Y., Gamal, W., Khalifa, S. A., & Abuelhassan, A. E. (2019). THE EFFECT OF DESTINATION REPUTATION ON THE REVISIT INTENTION TO HALAL TOURISM DESTINATION OF JAKARTA. *International Journal of Business, Economics and Law*, 20. <https://www.researchgate.net/publication/338739156>
- Isa, S. M., Lim, G. S. S., & Chin, P. N. (2019). Patients' intent to revisit with trust as the mediating role: lessons from Penang Malaysia. *International Journal*

- of *Pharmaceutical and Healthcare Marketing*, 13(2), 140–159.
<https://doi.org/10.1108/IJPHM-10-2017-0056>
- Kaye, A. D., Okeagu, C. N., Pham, A. D., Silva, R. A., Hurley, J. J., Arron, B. L., Sarfraz, N., Lee, H. N., Ghali, G. E., Gamble, J. W., Liu, H., Urman, R. D., & Cornett, E. M. (2021). Economic impact of COVID-19 pandemic on healthcare facilities and systems: International perspectives. In *Best Practice and Research: Clinical Anaesthesiology* (Vol. 35, Issue 3, pp. 293–306). Bailliere Tindall Ltd. <https://doi.org/10.1016/j.bpa.2020.11.009>
- Kemenkes RI. (2022). *Profil Kesehatan Indonesia Tahun 2021*. Kemenkes RI.
- Kement, U., Çavuşoğlu, S., Demirağ, B., Durmaz, Y., & Bükey, A. (2022). Effect of perception of COVID-19 and nonpharmaceutical intervention on desire and behavioral intention in touristic travels in Turkey. *Journal of Hospitality and Tourism Insights*, 5(1), 230–249. <https://doi.org/10.1108/JHTI-07-2020-0139>
- Kemkes RI. (2022). *Situasi COVID-19 di Indonesia (Update per 20 Agustus 2022) | Covid19.go.id*. <https://covid19.go.id/id/artikel/2022/08/20/situasi-covid-19-di-indonesia-update-20-agustus-2022>
- Khoirunurrofik, K., Abdurrachman, F., & Putri, L. A. M. (2022). Half-hearted policies on mobility restrictions during COVID-19 in Indonesia: A portrait of large informal economy country. *Transportation Research Interdisciplinary Perspectives*, 13. <https://doi.org/10.1016/j.trip.2021.100517>
- Kim, S., Leht, X., & Kandampully, J. (2019). The role of familiarity in consumer destination image formation. *Tourism Review*, 74(4), 885–901. <https://doi.org/10.1108/TR-10-2018-0141>
- Kim, Y., & Kang, S.-W. (2021). Perceived crowding and risk perception according to leisure activity type during covid-19 using spatial proximity. *International Journal of Environmental Research and Public Health*, 18(2), 1–12. <https://doi.org/10.3390/ijerph18020457>
- Kim, Y.-R., & Liu, A. (2022). Social distancing, trust and post-COVID-19 recovery. *Tourism Management*, 88. <https://doi.org/10.1016/j.tourman.2021.104416>
- Kuhzady, S., Çakici, C., Olya, H., Mohajer, B., & Han, H. (2020). Couchsurfing involvement in non-profit peer-to-peer accommodations and its impact on destination image, familiarity, and behavioral intentions. *Journal of Hospitality and Tourism Management*, 44, 131–142. <https://doi.org/10.1016/j.jhtm.2020.05.002>
- Lu, H. Y. (2021). An Investigation of Factors Influencing the Risk Perception and Revisit Willingness of Seniors. *Asia Pacific Management Review*, 26(3), 160–170. <https://doi.org/10.1016/j.apmr.2021.01.002>
- Min, J., Kim, J., & Yang, K. (2021). How generations differ in coping with a pandemic: The case of restaurant industry. *Journal of Hospitality and Tourism Management*, 48, 280–288. <https://doi.org/10.1016/j.jhtm.2021.06.017>
- Neuburger, L., & Egger, R. (2021). Travel risk perception and travel behaviour during the COVID-19 pandemic 2020: a case study of the DACH region.

- Current Issues in Tourism*, 24(7), 1003–1016.
<https://doi.org/10.1080/13683500.2020.1803807>
- Nie, Z., Xu, L., Zhang, H., Cao, Y., Zhang, C., Pan, J., & Zhang, J. (2022). Crowding and vaccination: Tourist's two-sided perception on crowding and the moderating effect of vaccination status during COVID-19 pandemic. *Journal of Destination Marketing and Management*, 24.
<https://doi.org/10.1016/j.jdmm.2022.100705>
- Pai, C., Kang, S., Liu, Y., & Zheng, Y. (2021). An examination of revisit intention based on perceived smart tourism technology experience. *Sustainability (Switzerland)*, 13(2), 1–14.
<https://doi.org/10.3390/su13021007>
- Perić, G., Dramićanin, S., & Conić, M. (2021). *The impact of Serbian tourists' risk perception on their travel intentions during the COVID-19 pandemic*.
- Rhatomy, S., & Prasetyo, T. E. (2020). Impact of COVID-19 on primary care visits: lesson learnt from the early pandemic period. *Journal of Community Empowerment for Health*, 3(2), 102. <https://doi.org/10.22146/jcoemph.57918>
- Sarstedt, M., Hair, J. F., Pick, M., Liengaard, B. D., Radomir, L., & Ringle, C. M. (2022). Progress in partial least squares structural equation modeling use in marketing research in the last decade. *Psychology and Marketing*, 39(5), 1035–1064. <https://doi.org/10.1002/mar.21640>
- Schäfer, I., Hansen, H., Menzel, A., Eisele, M., Tajdar, D., Lühmann, D., & Scherer, M. (2021). The effect of COVID-19 pandemic and lockdown on consultation numbers, consultation reasons and performed services in primary care: results of a longitudinal observational study. *BMC Family Practice*, 22(1). <https://doi.org/10.1186/s12875-021-01471-3>
- Sekaran, U., & Bougie, R. (2016). *Research methods for business : a skill-building approach* (7th ed.). John Wiley & Sons.
www.wileypluslearningspace.com
- Soliman, M. (2021). Extending the Theory of Planned Behavior to Predict Tourism Destination Revisit Intention. *International Journal of Hospitality and Tourism Administration*, 22(5), 524–549.
<https://doi.org/10.1080/15256480.2019.1692755>
- Su, L., Swanson, S., & Chen, X. (2015). Social responsibility and reputation influences on the intentions of Chinese Huitang Village tourists: Mediating effects of satisfaction with lodging providers. *International Journal of Contemporary Hospitality Management*, 27(8), 1750–1771.
<https://doi.org/10.1108/IJCHM-06-2014-0305>
- Susanto, A. P., Findyartini, A., Taher, A., Susilaradeya, D., Ariawan, I., Dartanto, T., Takwin, B., Prasadjo, B., Yusuf, P. A., Sudarmono, P. P., Syam, A. F., & Wiweko, B. (2020). COVID-19 in Indonesia: Challenges and Multidisciplinary Perspectives for a Safe and Productive New Normal. In *Acta Med Indones-Indones J Intern Med* • (Vol. 52).
- Untaru, E. N., & Han, H. (2021). Protective measures against COVID-19 and the business strategies of the retail enterprises: Differences in gender, age, education, and income among shoppers. *Journal of Retailing and Consumer Services*, 60. <https://doi.org/10.1016/j.jretconser.2021.102446>

- Valencia, J., & Crouch, G. (2008). Travel behavior in troubled times: The role of consumer self-confidence. *Journal of Travel and Tourism Marketing*, 25(1), 25–42. <https://doi.org/10.1080/10548400802164871>
- WHO. (2022). *COVID-19 Weekly Epidemiological Update*.
- Werdhani, R. A. (2019). Medical problem in Asia pacific and ways to solve it: The roles of primary care/family physician (Indonesia Xperience). *Journal of Family Medicine and Primary Care*, 1523-1527.
- Wenang, S., Schaefers, J., Afdal, A., Gufron, A., Geyer, S., Dewanto, I., & Haier, J. (2021). Availability and accessibility of primary health care for the remote, rural, and poor population of Indonesia. *Frontiers in Public Health*.
- Wosik, J., Clowse, M. E. B., Overton, R., Adagarla, B., Economou-Zavlanos, N., Cavalier, J., Henao, R., Piccini, J. P., Thomas, L., Pencina, M. J., & Pagidipati, N. J. (2021). Impact of the COVID-19 pandemic on patterns of outpatient cardiovascular care. *American Heart Journal*, 231, 1–5. <https://doi.org/10.1016/j.ahj.2020.10.074>
- Yin, J., Cheng, Y., Bi, Y., & Ni, Y. (2020). Tourists perceived crowding and destination attractiveness: The moderating effects of perceived risk and experience quality. *Journal of Destination Marketing and Management*, 18. <https://doi.org/10.1016/j.jdmm.2020.100489>
- Yu, J., Kasim, A., Sreenivasan, J., Dzakiria, H., & Magray, A. U. H. (2020). Exploring destination image, familiarity, information search behaviour, involvement and travel motivation as influencers of ecotourists' destination loyalty. *Turyzm/Tourism*, 30(2), 101–114. <https://doi.org/10.18778/0867-5856.30.2.26>