SKRIPSI

THE INFLUENCE OF SERVICE QUALITY, PRICE, AND FACILITY ON SATISFACTION OF PATIENTS AT VITA INSANI HOSPITAL, PEMATANGSIANTAR

Written as a partial fulfillment of the academic requirements to obtain the degree of *Sarjana Manajemen*

By: NAME : JOAN STACIA CARISSA ID NUMBER : 03011190027



MANAGEMENT STUDY PROGRAM FACULTY OF ECONOMICS AND BUSINESS UNIVERSITAS PELITA HARAPAN MEDAN 2022