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#### APPENDIX A

#### Questionare

# Pengaruh Brand Attitude, Perceived Values, dan Social Media WOM terhadap Minat Beli Barang Mewah di Jakarta Indonesia

Dalam rangka penyelesaian Skripsi. Saya, Rionald Marcel Hermanto bermaksud melakukan penelitian ilmiah untuk penyelesaian skripsi dengan judul "Pengaruh Brand Attitude, Perceived Values, dan Social Media WOM terhadap Minat Beli Barang Mewah di Jakarta Indonesia". Kuesioner ini terdiri dari 44 pertanyaan dan membutuhkan waktu 5-10 menit. Data yang Anda isi bersifat pribadi dan dirahasiakan. Sehubung dengan hal tersebut Saya sangat mengharapakan ketersediaan Bapak/Ibu/Saudara/i untuk melungankan waktunya sejenak untuk mengisi beberapa pertanyaan pada kuisioner ini.

Atas perhatian dan kerja samanya, saya ucapkan terima kasih.

#### PERTANYAAN KUESIONER

#### **Identitas partipan**

- 1. Nama
- 2. Penghasilan
- 3. Gender
- 4. Umur
- 5. Pekerjaan

No	No Pertanyaan			SKALA		
No	Pertanyaan	STS	TS	Netral	S	SS
Perceived	Social Value					
Value	1. Owning luxury goods					
	indicates a symbol of					
	achievement.					
	2. Owning luxury goods					
	indicates a symbol of					
	wealth.					
	3. Owning luxury goods					
	indicates a symbol of					
	prestige.					
	4. Owning luxury goods					
	help me to join private					
	class.					
	5. Luxury goods make					
	obtain first class facilities					
	6. Luxury goods are					
	important to me because					
	they make me feel that					
	acceptable in my work					
	circle.					
	Personal value					
	1. Purchasing luxury					
	goods increase my					
	happiness.					
	2. Purchasing luxury					
	goods make me					
	confidence.					

3. Wearing luxury goods

make me comfortable.

No Pertanyaan STS TS Netral S

- 4. It is important to me to own really nice luxury goods
- 5. When shopping for luxury goods, I am able to forget my problems.
- 6. When in a bad mood, shopping for luxury goods enhances my mood.

#### **Functional value**

- 1. I often buy luxury goods in such a way that I create a personal image that cannot be duplicated.
- 2. I like to own new luxury goods before others do.
- 3. I believe luxury goods are of superior quality.
- 4. I often by luxury goods that are exclusive.
- 5. In my mind, the higher price charged by luxury goods indicate higher quality.
- 6. In my mind the more

SS

SKALA No Pertanyaan STS TS Netral S SS exclusive the items, the higher quality the items are Social 1. I often read other consumers' posts on media WOM social media to make sure I buy the right luxury fashion brands. 2. I often read other consumers' posts on social media to know what luxury fashion brands make a good impression on others. 3. I often read other consumers' posts on social media to gather information about luxury fashion brands. 4. I often read other consumers' posts on social media to have confidence my buying decision for luxury fashion brands. 5. I often read other consumers' posts on social media to know

high highly rewarded

SKALA

Pertanyaan

STS

TS Netral

S SS

are the goods.

6. If I do not read consumers' online product reviews when I buy a luxury fashion brand, I worry about my decision.

Purchase Intention

No

- 1. If I were going to purchase a luxury product, I would consider buying this brand.
- 2. If I were shopping for a luxury brand, the likelihood I would purchase this luxury brand is high.
- 3. My willingness to buy this luxury brand would be high if I were shopping for a luxury brand.
- 4. The probability I would consider buying this luxury brand is high.
- I am willing to buy the luxury items if it gives me more social benefits.

No Pertanyaan SKALA STS TS Netral S SS

6. I am willing to buy luxury items if the price is worth.

### APPENDIX B

## The definition of luxury goods proposed by previous studies

No	Questions	Result
1	Do you love luxury goods?	100%
2	Do you love international luxury goods?	100%
3	Do you possess luxury goods?	83.3%
4	Do you wish to buy luxury goods if they cost more than 100 million rupiah?	25%
5	Do you collect luxury goods?	41.7%

Studies	Definition	Important features
(Vickers & Renand,	Luxury items are	Status
2003)	markers of one's social	Symbol of identity
	and personal identity,	

Studies	Definition	Important features
	and the status attached	
	to them plays a	
	significant role in this.	
(Tynan et al. 2010)	Luxury goods offer	Quality
	clients enough value to	Price
	make up for the high	Rare
	cost. Luxury goods and	Exclusive
6	services are	Authentic
	characterized by their	Symbolic values
	high quality, high price,	Prestige
2	rarity, exclusivity,	
国人	prestige, and	
2	authenticity, which	
	provide symbolic and	
	hedonistic benefits	
	through experiences.	
(Y. J. Han et al., 2010)	Luxury items provide	Exclusiveness
	their owner a sense of	High Price
	exclusivity, regardless	
	of their utility	
(Kapferer & Laurent,	Luxury items are scarce,	Rare
2016)	expertly made, and	Craftmanship

Studies	Definition	Important features	
	expensive.	Exclusive	
(Ko & Megehee, 2019)	A luxury good or	Authenticity	
	service is of high	Quality	
	quality, offers authentic	Prestige	
	value, is prestigious,		
	worthy of a high price,		
	and inspires a		
/5/	connection in the		
ZA	consumer.		
(Park et al., 2021)	Luxury brands can be	Premium image and	
2	defined as having	quality	
BIS	characteristics that	Perceived luxury	
	represent the customers'		
	perceived luxury after		
	purchasing, such as a		
	premium image,		
	quality, and enjoyable		
	purchase and		
	consuming experiences.		
(Chapman &	Luxury goods provide	Authentic	
Dilmperi, 2022)	high degrees of	Emotional values	
	symbolic and	Exclusive	

Studies	Definition	Important features
	emotional/hedonic	Symbolic values
	values through	
	consumer experiences	
	and seem to be	
	uncommon, exclusive,	
	distinguished, and	
	authentic.	

## **Previous Research Findings**

Previous Research	Contexts	Variables	Research findings
(Silva et	Emerging	Brand	There have been positive
al., 2020)	countries,	Consciousness,	effects of the three variables
	luxury cars	Brand Love, and	to purchase intention.
		Brand attitude	Additionally, global luxury
			automobile manufacturers
			will be able to provide
			consumers of luxury cars
			better value by knowing
			consumer attitudes toward
			the characteristics of luxury.

Research	Contexts	Variables	Research findings
			In order to build their
			marketing strategies in line
			with the shifting consumer
			perceptions, values, and
			attitudes that will impact the
			customer's buy intentions,
			global luxury manufacturers
			must first recognize the
			cultural variations present
			throughout the world. The
			consumers of luxury brands
			in these markets will also
			profit from this strategy
			profit from this strategy since they will receive items
			since they will receive items
(Husain,	Indian luxur	ry Social media	since they will receive items that meet and surpass their
	Indian luxur markets	ry Social media marketing	since they will receive items that meet and surpass their expectations.
		marketing	since they will receive items that meet and surpass their expectations. The study's findings showed
Paul, &		marketing strategies, brand	since they will receive items that meet and surpass their expectations. The study's findings showed that brand equity and social

Previous	Constants	X7 1-1	D1 C - 1'
Research	Contexts	Variables	Research findings
		consumption	which were shown to be
			more significant in India,
			while brand trust and status
			consumption had an impact
			on Indian consumers' buy
			intentions.
(Jin et al.,	Domestics and	Value	The findings of regression
2021)	Foreign luxury	perception,	analysis reveal that
	products in	occasions,	particular product values,
	China	demographic	such as functional value (i.e.,
		characteristics,	economic value) and
		and personal	hedonic value (i.e., brand
		values	emotion) dimensions, were
			significant predictors of the
			intention to purchase of
			Chinese luxury brands.
			Hedonic values, on the other
			hand, such as brand sense
			and brand emotion, were
			what ultimately led people to
			buy luxury goods from

Previous	Contexts	Variables	Research findings
Research			
			outside. Moreover, certain
			personal values, such as
			individual (e.g., mood
			lifting) and overall luxury
			value perception (e.g., a
			sense of luxury), were
			significant for the purchase
			of domestic luxury brands,
			while individual (e.g., self-
			complacency, mood lifting)
			and social value (e.g., social
			acceptance) dimensions
			were significant for the
			purchase of foreign luxury
			brands. Additionally,
			Chinese and foreign luxury
			brands share the same
			special occasions and
			demographics. Particularly,
			highly educated married

people with high-paying

Previous Research	Contexts	Variables	Research findings
			full-time jobs preferred to
			buy domestic luxury goods
			for their anniversaries, while
			full-time, middle-aged
			married people tended to buy
			foreign brands.
(Mousa,	International	Avoidance of	The research councludes that
2019)	brand in Qatar	similarity,	consumers of luxury brands
		unpopular	are heavily influenced by the
		choice, creative	demand for uniqueness
		choice,	(avoidance of similarity and
		hedonism,	creative choice), whereas the
		conspicuousness,	third subdimension, the
		quality,	unpopular decision, was left
		materialism	out of testing due to the
			issue's analysis.
			Additionally, the effects of
			hedonism, conspicuity, and
			quality were all the same.
			However, materialism didn't
			show a statistically

Previous Research	Contexts	Variables	Research findings
			significant impact on consumer purchase intention of buying luxury brands.
(Nuzula &	Luxury product	Brand Attitude,	The findings indicate that
Wahyudi,	marketing in	Perceived value,	Purchase Intention can be
2022)	Indonesia	Social WoM	somewhat explained by the
			three variables. However,
			only perceived value and
			brand attitude—not social
			word of mouth—are the
			characteristics that have an
			impact on purchase
			intention. According to the
			study's findings, marketing
			innovation is essential for
			concentrating on the prestige
			of luxury product consumers
			through perceived value and
			brand attitude. Because
			consumers of luxury goods
			frequently have a low regard

Previous	Contexts	Variables	Research findings
Research	<del>-</del>		
			for products from other
			consumers, information
			from other users is not
			trustworthy enough to
			inspire buy intentions.
			However, they place greater
			faith in the alleged prestige.

## APPENDIX C

# $Summary\ of\ the\ four-research\ paradigm$

		Research	
	Core idea		Objectives
		method	-
Positivism	We can recognize	employ	depict things
	laws of cause and	deductive	that can be
	effect that govern how	reasoning to	measured and
	the world works.	develop	observed
	Positivists focus on	hypotheses that	directly
	the validity of their	can be tested	
9	observations, the	using a	
ZA	reproducibility and	predetermined,	
	rigor of their study,	rigid research	
2	and the	design and	
国	generalizability of	objective	
	their conclusions.	metrics.	/ A /
constructionism	The world is	Qualitative	understand a
	essentially mental or	research	specific case
	created by the mind.		
critical realism	the observable world	triangulate data	to advance in
	and the actual world	from many	discovering the
	are separated.	incorrect and	truth
		inaccurate	
		methodologies,	
		observations,	

	Core idea	Research	Objectives
	Core idea	method	Objectives
		and	
		researchers.	
pragmatism	a method where	Practical and	to gain an
	concepts and	applied	understanding
	meanings (theory) are	research	of the world
	generalizations of our		
/6/	past deeds and		
AZ	experiences, as well		
	as of our interactions		
2	with our	1 3	
国	surroundings. It sees	1 3	
	the present truth as		
	unstable and evolving		÷/
	over time.		

### Tax Revenue Ratio to GDP (in Percent)

Sources of Tax Revenue	Tax Revenue Ratio to GDP			
	2016	2017	2018	
Income tax	5,37	4,76	4,99	
Value added tax on goods and services and sales	3,32	3,54	3,62	

of luxury goods			
Excise tax	1,16	1,13	1,08
Import duty	0,26	0,26	0,26
Property tax	0,16	0,12	0,13

## **Conceptual Definition and Operational Definition**

Variables	Conceptual Definition	Operational Definition	Scale	Source
Perceived Quality	Consumers' perceptions of a brand's overall excellence are based on both intrinsic (performance and durability) and extrinsic (brand name) aspects (J. Park, Sen, et al., 2021).	<ol> <li>The luxury</li> <li>items are dependable.</li> <li>The luxury</li> <li>items would be reliable.</li> <li>The luxury</li> <li>items would be durable.</li> <li>The luxury</li> <li>items should be high quality.</li> <li>The luxury</li> </ol>	Likert	(Park et al, 2021)

Variables	Conceptual Definition	Operational Definition	Scale	Source
	PEL	items would be sophisticated.  6. The workmanship of luxury items would be high		
Social Value	The perceived benefits that people believe they receive from consuming goods or services that are valued within their own social group(s), such as conspicuousness and prestige value, which may have a significant impact on how people perceive and are likely to evaluate luxury brands (J. Park, Sen, et al., 2021)	indicates a symbol of achievement.  2. Owning luxury goods	Likert	(Nuzula & Wahyudi, 2022); (J. Park, Sen, et al., 2021).

T7 '11	G 15 G 11	Operational	G 1	G
Variables	Conceptual Definition	Definition	Scale	Source
		4. Owning		
		luxury goods		
		help me to join		
	PEL	private class.	0.	
J.		5. Luxury goods	72	
A		make obtain first		
/9		class facilities	///	
		6. Luxury goods		
		are important to		
		me because they		$\sim$
		make me feel	/	
		that acceptable	///2	
		in my work		
		circle.		
	the consumer's	1. Purchasing		
	orientation toward luxury	luxury goods		
Personal	purchasing and handles	increase my		(J. Park,
value	issues like materialism,	happiness.	Likert	Sen, et al.,
varac	hedonism, and self-	2. Purchasing		2021)
	identity value	luxury goods		
		make me		

Variables	Conceptual Definition	Operational Definition	Scale	Source
		confidence.		
		3. Wearing	A	
. (	PEL	luxury goods make me	la la	
		comfortable.		
/5		4. It is important		
		to me to own really nice		
		luxury goods		abla
當		5. When	_/	A
13		shopping for luxury goods, I		
		am able to forget		
		my problems.		
		6. When in a bad		
		mood, shopping for luxury goods		
		enhances my		
		mood		

Variables	Conceptual Definition	Operational Definition	Scale	Source
Functional	the core benefit and fundamental necessities that fuel consumer-based luxury value, such as the product's quality, distinctiveness, usability, reliability, and durability (J. Park, Sen, et al., 2021)	1. I often buy luxury goods in such a way that I create a personal image that cannot be duplicated.  2. I like to own new luxury goods before others do.  3. I believe luxury goods are of superior quality.  4. I often by luxury goods that are exclusive.  5. In my mind, the higher price	Likert	(Nuzula & Wahyudi, 2022); (J. Park, Sen, et al., 2021).

Variables	Conceptual Definition	Operational Definition	Scale	Source
VERSITAS	PEL	charged by luxury goods indicate higher quality.  6. In my mind the more exclusive the items, the higher quality the items are		MARAP
Social media WOM	any testimonial—whether positive or unfavorable— from customers who have used a product or business before and has been made widely available to organizations and individuals online (J. Park, Sen, et al., 2021)	1. I often read other consumers' posts on social media to know what luxury fashion brands make a good impression on	Likert	(Nuzula & Wahyudi, 2022); (J. Park, Sen, et al., 2021)

Variables	Conceptual Definition	Operational	Scale	Source
		Definition		
		others.		
		2. I often read		
	PEL	other consumers'	1	
		posts on social		
		media to make	///,	
19		sure I buy the		A
E		right luxury		
5		fashion brands.		<b>F</b>
	3 6	3. I often read		
		other consumers'		7
		posts on social		
		media to gather		
		information		
		about luxury		
		fashion brands.		
		4. I often read		
		other consumers'		
		posts on social		
		media to have		

Variables	Conceptual Definition	Operational Definition	Scale	Source
		confidence in my		
		buying decision		
		for luxury		
	DEL	fashion brands.	4	
		5. I often read		
		other consumers'		
1/5		posts on social		
12		media to know	// 5	
		high highly		
		rewarded are the		~
	3	goods.		
121		6. If I do not read	/ 2	
		consumers'	-	
		online product		
		reviews when I		
		buy a luxury		
		fashion brand, I		
		worry about my		
		decision.		
Purchase	Purchase Intention is	1.If I were going		(Nuzula &
Intention	defined as customers'	to purchase a	Likert	Wahyudi,

Variables	Conceptual Definition	Operational Definition	Scale	Source
	desire to trade	luxury product, I		2022); (J.
	connections with retailers	would consider		Park, Sen,
	online, including	buying this		et al.,
			A	
	information sharing,	brand.		2021)
	sustaining business	2. If I were		
	relationships, and doing	shopping for a		
15	business transactions (J.	luxury brand, the		
154	Park, Sen, et al., 2020).	likelihood I	//	
		would purchase		
		this luxury brand		2
	3 (2) 3	is high.		
	5 10	3. My	///	0
17		willingness to		
		buy this luxury		
4		brand would be		
		high if I were		
		shopping for a		
		luxury brand.		
		4. The		
		probability I		
		would consider		

Variables	Conceptual Definition	Operational Definition	Scale	Source
		buying this		
		luxury brand is		
		high.		
	OEL	5. I am willing to		
		buy the luxury		
		items if it gives		
15		me more social	11	
		benefits.	// 1	
		6. I am willing to		
2		buy luxury items		$\sim$
国		if the price is	_/	
	7	worth.		
Perceived	the place in the social	1. I believe that		/
Social	system to which specific	purchasing		
Status	rights and obligations,	luxuries is		(Farkas,
	specific expectations or	necessary for		2022), (J.
	norms, and the roles	one to belong to	Likert	Park, Sen,
	formed by them (Farkas,	high society.		et al.,
	2022).	2. Buying luxury		2021)
		goods is a		
		symbol of a		

Variables	Conceptual Definition Operational		Scale	Source
variables	Conceptual Definition	Definition	Scarc	Source
		higher standard		
		of living		
		3. I get a special		
	ORL	place in social	4	
	gatherings	//		
	because I own			
1/5		luxury goods		
		4. I get special	/4 5	
		influence		
2		because I have		
	300 3	bought luxury	_/	
		goods	1/2	
		5. I feel the	( <del>-</del>	
		people around		
		me respect me		
		because I buy		
		luxury goods		

		Level of Measurement		
Types of Scale	Characteristics	Central Tendency	Variability	
			(Dispersion)	
Nominal	Draw attention to	Mode	Frequency	
	distinctions and	$IT_A$	l,	
	organize objects			
	or people into			
2	categories.			
Ordinal	Ranking	Mean	Cumulative	
5	categories on a		percentage	
	nominal scale		distribution	
E	adds to the	1 3		
181	information by			
	providing an			
	enhancement.			
Interval	Nominal and	Median	Standard	
	ordinal features		deviation and	
	are included, but		Range	
	information on the			
	magnitude of the			
	difference in the			
	variable is also			

		Level of Measurement			
Types of Scale	Characteristics	Central Tendency	Variability		
		Central Tendency	(Dispersion)		
	included.				
Ratio	The strongest		Α		
	scale since it takes	17			
	into account the				
	three preceding				
	scales (nominal,				
	ordinal, and				
	interval), not only				
	the size of the	1 3			
E	differences	3			
	indicated, but also				
	the proportions.				

**Types of Scale** 

## **Summary of Outer and Inner Model Rule of Thumb**

Convergent	Loading Factor with the value > 0.7	Valid
Validity	Average variance Extracted (AVE)	
	with the value > 0.5	

Discriminant	Cross Loading	Valid
Validity	HTMT with the value > 0.9	Valid
	(Henseler et al., 2015a)	
Reliability	Cronbach's Alpha with the value > 0.7	Valid
	Composite Reliability with the value >	
	0.7	
Common	VIF value < 5	Well-fitting
Method Bias		
(CMB)		
Goodness of Fit	Value of 0.10 indicated	Small
(GoF)	Value of 0.25 indicated	Medium
	Value of 0.36 indicated	Large
R-Square	Value of 0.19 indicated the model	Weak
	Value of 0.33 indicated the model	Moderate
	Value of 0.67 indicated the model	Strong
Predictive	$Q^2 > 0$ shows the model	Have Predictive
Relevance (Q <sup>2</sup> )		Relevance
	$Q^2 < 0$ shows the model	Lacks predictive
		relevance
Significance	t-value conditions of 1.645	T-statistics value
(two-tailed)	(significance level + 10%)	>T-value for
	1.96 (significance level = 5%)	significance
	2.58 (significance level = 1%)	measurement

P value	P-value < 0.005	Significance
		statistically

### **Convergent Validity Pre-Test Result (Perceived Quality)**

Perceived Quality Convergent Validity						
Variable	Factor Loading	Rule of Thumb	Result			
PQ1	0.724	0.7	Valid			
PQ2	0.528		Invalid			
PQ3	0,850	4 /	Valid			
PQ4	0,796		Valid			
PQ5	0,501	1 / 2	Invalid			
PQ6	0,343		Invalid			

#### **Convergent Validity Re-Analysis Result (perceived Quality)**

Perceived Quality Convergent Validity						
Variable	Factor Loading	Rule of Thumb	Result			
PQ1	0.724	0.7	Invalid			
PQ3	0,850		Valid			
PQ4	0,796		Valid			

#### **Cross-loading pretest**

	FV	PI	PQ	PSS	PV	SMW	SV
FV2	0,654	0,567	0,164	0,472	0,644	0,403	0,442
FV3	0,672	0,245	0,589	0,149	0,369	0,221	0,282
FV5	0,733	0,572	0,096	0,444	0,414	0,404	0,385
FV6	0,767	0,535	0,198	0,329	0,366	0,336	0,299
PI1	0,610	0,911	0,214	0,546	0,615	0,544	0,503
PI2	0,553	0,901	0,152	0,579	0,616	0,473	0,497
PI3	0,576	0,865	0,210	0,576	0,610	0,445	0,496
PI4	0,506	0,778	0,045	0,395	0,493	0,457	0,347
PQ1	0,262	0,122	0,821	0,005	0,178	0,285	0,110
PQ2	0,179	-0,048	0,732	-0,051	0,045	0,215	0,041
PQ3	0,381	0,206	0,807	0,065	0,293	0,215	0,215
PQ4	0,434	0,187	0,845	0,092	0,251	0,375	0,199
PQ6	0,139	0,078	0,533	-0,026	0,061	0,255	0,021
PSS1	0,441	0,525	0,185	0,811	0,590	0,359	0,646
PSS2	0,423	0,584	-0,022	0,808	0,542	0,368	0,660
PSS3	0,384	0,386	0,043	0,834	0,479	0,414	0,707
PSS4	0,357	0,495	0,036	0,903	0,568	0,408	0,733
PSS5	0,339	0,515	-0,015	0,818	0,510	0,445	0,672
PV1	0,494	0,634	0,275	0,488	0,852	0,430	0,620
PV2	0,508	0,588	0,237	0,578	0,818	0,416	0,713
PV3	0,492	0,386	0,269	0,491	0,743	0,319	0,526

	FV	PI	PQ	PSS	PV	SMW	SV
PV4	0,506	0,522	0,195	0,574	0,790	0,274	0,572
PV5	0,504	0,513	0,132	0,537	0,798	0,380	0,562
PV6	0,546	0,588	0,154	0,464	0,798	0,351	0,487
SMW1	0,354	0,475	0,432	0,321	0,385	0,799	0,402
SMW2	0,425	0,495	0,217	0,376	0,405	0,785	0,516
SMW3	0,437	0,449	0,264	0,373	0,358	0,840	0,390
SMW4	0,379	0,394	0,356	0,398	0,389	0,828	0,429
SMW5	0,421	0,483	0,313	0,476	0,379	0,872	0,508
SMW6	0,318	0,464	0,219	0,429	0,375	0,875	0,471
SV1	0,432	0,515	0,190	0,686	0,682	0,461	0,842
SV2	0,325	0,439	0,047	0,623	0,497	0,483	0,789
SV3	0,268	0,428	-0,099	0,677	0,443	0,475	0,721
SV4	0,392	0,380	0,214	0,644	0,620	0,330	0,801
SV5	0,345	0,338	0,208	0,646	0,473	0,358	0,811
SV6	0,542	0,442	0,331	0,631	0,723	0,473	0,805

## Cronbach's Reliability Pre-Test Result

Variable	Cronbach's Alpha	Rule of Thumb	Result
Perceived Quality	0.829	0.7	Reliable
Social Value	0.884		Reliable

Personal Value	0.889	Reliable
Functional Value	0.675	Reliable
Social Media WOM	0.912	Reliable
Purchase Intention	0.887	Reliable
Perceived Social Status	0.884	Reliable

# R-Square Output

	R-Square
Functional Value	0,023
Personal Value	0,074
Social Value	0,051
Social Media Word of Mouth	0,334
Purchase Intention	0,536

#### APPENDIX D

### **Gender Percentage**

Gender						
PE.	Frequency	Percent				
Male	199	42.16%				
Female	273	57,84%				
Total	472	100				

### Age

Age							
	Frequency	Percent					
20 - 24 year	27	5,70%					
25-30 year	168	35,60%					
31-35 year	219	46,40%					
> 36 year	58	12,30%					
Total	472	100,00%					

## **Education Percentage**

Education
-----------

	Frequency	Percent
SHS/VHS	45	9,50%
Diploma	38	8,10%
Undergraduate	297	62,90%
Postgraduate	92	19,50%
Total	472	100

## **Income Percentage**

Income						
	Frequency	Percent				
< Rp 3.000.000	5	1,1				
Rp 3.000.000 - Rp 5.000.000	11	2,3				
Rp 5.000.000 - Rp 7.500.000	246	52,1				
Rp 7.500.000 - Rp 10.000.000	132	28				
Rp 10.000.000 - Rp 25.000.000	53	11,2				
> Rp 25.000.000	25	5,3				
Total	472	100				

# **Descriptive Statistics**

	3.7	3.6	3.5 11	3.61	3.6	Standard
DO 1	No.	Mean	Median	Min	Max	Deviation
PQ1	1	3.604	4.000	1.000	5.000	0,65416667
PQ2	2	3.718	4.000	1.000	5.000	1.160
PQ3	3	3.811	4.000	1.000	5.000	1.066
PQ4	4	3.589	4.000	1.000	5.000	1.143
PQ5	5	3.922	4.000	1.000	5.000	0,62986111
PQ6	6	3.765	4.000	1.000	5.000	1.070
SV1	7	3.856	4.000	1.000	5.000	0,51944444
SV2	8	3.816	4.000	1.000	5.000	0,59513889
SV3	9	3.638	4.000	1.000	5.000	0,67569444
SV4	10	3.748	4.000	2.000	5.000	0,56736111
SV5	11	3.767	4.000	1.000	5.000	0,60347222
SV6	12	3.708	4.000	1.000	5.000	0,64861111
PV1	13	3.604	4.000	1.000	5.000	0,65416667
PV2	14	3.718	4.000	1.000	5.000	1.160
PV3	15	3.811	4.000	1.000	5.000	1.066
PV4	16	3.589	4.000	1.000	5.000	1.143
PV5	17	3.922	4.000	1.000	5.000	0,62986111
PV6	18	3.765	4.000	1.000	5.000	1.070
FV1	19	3.604	4.000	1.000	5.000	0,65416667
FV2	20	3.718	4.000	1.000	5.000	1.160
FV3	21	3.811	4.000	1.000	5.000	1.066
FV4	22	3.589	4.000	1.000	5.000	1.143
FV5	23	3.922	4.000	1.000	5.000	0,62986111
FV6	24	3.765	4.000	1.000	5.000	1.070
SMW1	25	4.210	4.000	1.000	5.000	0,50972222
SMW2	26	4.133	4.000	1.000	5.000	0,56666667
SMW3	27	4.186	4.000	1.000	5.000	0,53055556
SMW4	28	4.182	4.000	1.000	5.000	0,50972222
SMW5	29	4.214	4.000	1.000	5.000	0,52638889
SMW6	30	4.174	4.000	1.000	5.000	0,46736111
PI1	31	4.178	4.000	1.000	5.000	0,50625
PI2	32	4.180	4.000	1.000	5.000	0,56041667
PI3	33	4.081	4.000	1.000	5.000	0,54861111
PI4	34	4.186	4.000	1.000	5.000	0,49652778
PI5	35	4.197	4.000	1.000	5.000	0,47708333
PI6	36	4.301	4.000	1.000	5.000	0,40833333
PSS1	37	3.716	4.000	1.000	5.000	1.120

PSS2	38	3.786	4.000	1.000	5.000	1.184
PSS3	39	3.682	4.000	1.000	5.000	1.135
PSS4	40	3.703	4.000	1.000	5.000	1.118
PSS5	41	3.608	4.000	1.000	5.000	1.130
Gender	42	1.578	2.000	1.000	2.000	0,34305556
Age	43	2.710	3.000	1.000	4.000	0,50069444
Education	44	2.998	3.000	1.000	4.000	0,51041667
Income	46	3.693	3.000	1.000	5.000	0,64305556

# **Outer Loading Test**

E	Functional Value	Perceived Quality	Perceived Social Status	Personal Value	Purchase Intention	Social Media Word of Mouth	Social Value
FV1	0,920						
FV2	0,859						
FV3	0,863	1/6		7	7		
FV4	0,923	5 0	A 35	7			
FV5	0,810		1				
FV6	0,891		22/0			$\Delta$	
PI1	7				0,772		
PI2		/=2	3657		0,722	7//	
PI3			3	11/2	0,749		
PI4			(TE	- T	0,702		
PI5			===	== ////	0,564		
PI6				=////	0,359		
PQ1		0,907					
PQ2		0,879					
PQ3		0,875					
PQ4		0,897					
PQ5		0,828					
PQ6		0,898					
PSS1			0,878				
PSS2			0,868				
PSS3			0,888				
PSS4			0,896				
PSS5			0,889				

PV1			0,913			
PV2			0,869			
PV3			0,877			
PV4			0,913			
PV5			0,798			
PV6			0,900			
SMW1					0,744	
SMW2					0,652	
SMW3	4			A.	0,709	
SMW4			-		0,634	
SMW5		MINIT	1 1	7 4	0,745	
SMW6	Addition			/ //	0,719	
SV1	ANN					0,792
SV2				////		0,724
SV3						0,808
SV4	3//			///		0,679
SV5	$X \setminus V$					0,764
SV6	7///					0,826

# Discriminant Validity - Cross Loadings > 0.70 for Actual Tes

4	Function al Value	Purchas e Intentio n	Perceive d Quality	Perceive d Social Status	Person al Value	Social Media Word of Mouth	Social Value
FV1	0,921	0,263	0,061	0,007	-0,072	0,199	0,121
FV2	0,859	0,190	0,041	-0,003	-0,088	0,095	0,089
FV3	0,864	0,154	0,024	0,000	-0,057	0,121	0,067
FV4	0,919	0,285	0,059	0,043	-0,093	0,232	0,135
FV5	0,816	0,180	0,031	-0,038	-0,123	0,114	0,082
FV6	0,890	0,248	0,020	-0,011	-0,092	0,148	0,068
PI1	0,226	0,787	-0,019	0,215	-0,071	0,459	0,080
PI2	0,165	0,733	0,028	0,247	-0,010	0,436	0,124
PI3	0,222	0,783	0,064	0,265	0,032	0,454	0,191

PI4	0,182	0,725	0,079	0,243	-0,042	0,425	0,091
PQ1	0,035	-0,010	0,906	-0,151	0,096	-0,031	0,718
PQ2	0,055	0,049	0,880	-0,115	0,072	0,039	0,713
PQ3	0,076	0,081	0,875	-0,051	0,072	0,073	0,691
PQ4	0,078	0,040	0,897	-0,123	0,119	0,008	0,747
PQ5	0,018	0,049	0,828	-0,114	0,063	0,042	0,639
PQ6	-0,004	0,056	0,898	-0,048	0,099	0,018	0,731
PSS1	0,020	0,305	-0,096	0,878	-0,061	0,264	-0,084
PSS2	-0,005	0,274	-0,134	0,870	0,034	0,213	-0,106
PSS3	0,011	0,244	-0,143	0,887	0,022	0,241	-0,125
PSS4	0,017	0,262	-0,101	0,894	0,015	0,224	-0,083
PSS5	-0,012	0,317	-0,042	0,890	0,027	0,289	-0,041
PV1	-0,091	-0,081	0,075	0,002	0,913	-0,084	0,086
PV2	-0,091	-0,020	0,068	0,003	0,867	-0,026	0,120
PV3	-0,071	0,012	0,088	0,013	0,876	-0,021	0,139
PV4	-0,140	-0,058	0,109	-0,009	0,914	-0,074	0,138
PV5	-0,071	0,036	0,063	0,058	0,800	0,023	0,096
PV6	-0,033	0,008	0,103	0,002	0,901	-0,022	0,155
SMW 1	0,174	0,486	0,040	0,149	-0,034	0,785	0,099
SMW 3	0,146	0,442	0,016	0,170	0,016	0,723	0,110
SMW 5	0,118	0,466	-0,005	0,325	-0,087	0,780	0,051
SMW 6	0,132	0,376	0,032	0,216	-0,042	0,752	0,081
SV1	0,108	0,079	0,627	-0,149	0,060	0,040	0,794
SV2	0,081	0,081	0,510	-0,040	0,149	0,068	0,740
SV3	0,110	0,151	0,737	-0,075	0,097	0,100	0,824
SV5	0,097	0,139	0,538	-0,051	0,159	0,105	0,742
SV6	0,057	0,177	0,716	-0,063	0,112	0,124	0,847

#### **Outer VIF Value**

Perceiv	/ed						
Quali	ty	Social V	alue	Personal	Value	Functional	Value
Indicator	VIF	Indicator	VIF	Indicator	VIF	Indicator	VIF

PQ1	4,038	SV1	1,863	PV1	4,038	FV1	4,038
PQ2	3,145	SV2	1,671	PV2	3,145	FV2	3,145
PQ3	3,114	SV3	2,062	PV3	3,144	FV3	3,114
PQ4	3,663	SV5	1,651	PV4	3,663	FV4	3,663
PQ5	2,388	SV6	2,257	PV5	2,388	FV5	2,388
PQ6	3,663	P	EL	PV6	3,663	FV6	3,663

Social	Media	16		/A 13	
WOM		Purchase	Intention	Perceiv	ved Social Status
Indicator	VIF	Indicator	VIF	Indicator	VIF
SMW1	1,485	PI1	1,550	PSS1	2,756
SMW3	1,332	PI2	1,360	PSS2	2,731
SMW5	1,503	PI3	1,489	PSS3	3,296
SMW6	1,511	PI4	1,392	PSS4	3,426
				PSS5	2,987

#### **Goodness of fit calculation of index**

		R-
Variable	AVE	Square

Functional Value	0,772	0,002
Perceived Quality	0,776	
Perceived Social Status	0,781	
Personal Value	0,773	0,01
Purchase Intention	0,574	0,436
Social Media WOM	0,578	0,046
Social Value	0,625	0,645
Average	0,697	0,22773

## R-square Value

	R Square	R-Square Adjusted
Functional Value	0,002	0,000
Purchase Intention	0,436	0,422
Personal Value	0,010	0,008
Social Media WOM	0,046	0,040
Social Value	0,645	0,644

## Q square

Variable	$Q^2$
Functional Value	0.001
Personal Value	0.007
Purchase Intention	0,160
Social Media WOM	0.021
Social Value	0,273
Average	0,217013889

# **Hypotheses Testing**

	Original	T	P	Result
	Sample	Statistics	Values	
Perceived Quality -> Social Value	0,557	42.238	0,000	Supported
Perceived Quality -> Personal Value	0,069	1.969	0,025	Supported
Perceived Quality -> Functional Value	0,049	1.051	0,102	Not supported
Social Value -> Social Media Word of Mouth	0,099	2.468	0,010	Supported
Personal Value -> Social Media Word of Mouth	-0,045	0,548	0,149	Not supported
Functional Value -> Social Media Word of Mouth	0,120	3.524	0,000	Supported
Social Media Word of Mouth -> Purchase Intention	0,227	5.325	0,000	Supported

## Comparison of Previous Research (J. Park, Sen, et al., 2021) and

#### **Present Research**

	Previous Study	Present Study
Objects	Luxury brand	Luxury goods products including luxury fashions, luxury leather goods, and luxury apparel
Location	U.S	Jakarta
Sample	282 useable responses.	472

Respondents	U.S consumers	Indonesian People	
_		residing Jakarta	
Data Collection	Online Survey	Electronic Questionnaire	
		(Google Forms)	
Software Analysis	Smart-PLS 3.0	Smart-PLS 3.0	
Year	2021	2023	
Variables	Perceived Quality,	Perceived Quality,	
	Perceived Social Value,	Perceived Social Value,	
	Perceived Personal	Perceived Personal	
	Value, Perceived	Value, Perceived	
	Functional Value and	Functional Value and	
	Social Media WOM,	Social Media WOM,	
A. Carlotte	Purchase Intention,	Purchase Intention,	
	Perceived Social Status,	Perceived Social Status,	
	Consumers	Consumers	
	Demographics	Demographics	
Result	H1: Supported	H1: Supported	
	H2: Supported	H2: Supported	
	H3: Supported	H3: Not Supported	
	H4: Supported	H4: Supported	
	H5: Supported	H5: Not Supported	
	H6: Supported	H6: Supported	
	H7: Supported	H7: Supported	
	H8: Not Supported	H8: Supported	
	H9: Not Supported	H9: Not Supported	