

THESIS

ANTECEDENTS OF REFERRING HEALTH CARE PROVIDER ENGAGEMENT AND ITS IMPACT ON WILLINGNESS TO RE-REFER IN HEALTH CARE PROVIDER: A CASE STUDY IN INDONESIA

Written to meet a partial academic requirement to obtain
the degree of Magister Manajemen

Written by:

NAME : REISA MELISA WIJAYA
STUDENT NUMBER : 01661210025



**STUDY PROGRAM OF MANAGEMENT MASTER PROGRAM
FACULTY OF ECONOMICS AND BUSINESS
UNIVERSITAS PELITA HARAPAN
JAKARTA
2023**