

## TABLE OF CONTENT

PREFACE .....	ii
TABLE OF CONTENT .....	iv
LIST OF FIGURES.....	vi
LIST OF TABLES .....	vii
LIST OF APPENDICES .....	viii
ABSTRACT .....	ix
Chapter I Research Background.....	10
1.1. Introduction .....	10
1.2. Research Questions .....	22
1.3. Research Objective.....	23
1.4. Research Significances.....	23
Chapter II Literature Review .....	24
2.1. Innovation Capability .....	24
2.2. Resource-Based View Theory.....	31
2.3. Assets for Innovation in Library .....	37
2.4. Dynamic Capabilities .....	42
2.5. Innovation Leadership.....	47
2.6. Hierarchy of Theories .....	53
2.7. Theories Interrelationship .....	56
Chapter III Research Method .....	58
3.1. Grounded Theory .....	58
3.2. Data Collection Method .....	63
3.3. Research Informants.....	67
3.4. Data Analysis Technique .....	71
3.5. Data Quality .....	73
3.6. Research Protocol.....	77
3.7. Research Timeline.....	78
Chapter IV Findings and Discussions .....	80
4.1. Findings.....	80
4.1.1. Thick Description Librarians .....	80
4.1.2. Thick Description Users.....	127

4.1.3. Cases of Innovation Projects .....	154
4.1.4. Emergent Themes and Sub-Themes.....	155
4.2. Discussions.....	160
4.2.1. Innovation Capability in SOHEI Libraries: A New Framework .....	161
4.2.2. Innovation Capability in SOHEI Libraries: Current Development...	188
4.2.3. Validation from Expert .....	198
4.2.4. Defining Relationship-based Leadership for SOHEI.....	200
4.2.5. Defining Innovation Capability for SOHEI .....	202
4.2.6. Contribution of the Study.....	205
Chapter V Conclusion and Recommendations .....	207
5.1. Conclusion.....	207
5.2. Recommendations .....	211
References .....	215
Appendices.....	234

## LIST OF FIGURES

Figure 1. Scopus indexed publications related to innovation in library.....	13
Figure 2. Scopus indexed publications related to innovation in library by country .....	13
Figure 3. Resource-product matrix .....	32
Figure 4. Resource-product matrix: exploit and develop.....	33
Figure 5. Construct of RBV .....	35
Figure 6. Resource-product matrix: rents.....	36
Figure 7. Capabilities of Organization to Sense Market and Opportunities .....	44
Figure 8. Strategic Decisions Skills to Seize Opportunities .....	45
Figure 9. Continuous Alignment and Realignment of Assets.....	46
Figure 10. Hierarchy of Theories .....	55
Figure 11. Theories Interrelationship .....	57
Figure 12. Data Analytics Technique.....	72
Figure 13. Framework of Innovation Capability: SOHEI context.....	161

## LIST OF TABLES

Table 1. Human Resources in Library .....	39
Table 2. Organizational Resources in Library .....	40
Table 3. Sample Selection Process.....	69
Table 4. Research Informants (Librarians) .....	70
Table 5. Research Informants (Users).....	71
Table 6. Quality of Data for the Research.....	76
Table 7. Interview Questions .....	77
Table 8. Research Timeline.....	79
Table 9. Themes and Sub-Themes Librarians' Views.....	156
Table 10. Themes and Sub-Themes Users' Views .....	159
Table 11. Construct for Innovation Capability (SOHEI Libraries).....	188

## **LIST OF APPENDICES**

Appendix 1. In-Depth Analysis for Research Articles; keyword: Innovation in Library.....	234
Appendix 2. Preliminary Research Interviews Results-State Owned Higher Education Institutions in Indonesia.....	242
Appendix 3. Preliminary Research Interviews Results-Private Owned Higher Education Institutions in Indonesia.....	248
Appendix 4. Research on Innovation Capability from Scopus Indexed Articles Top Cited Articles.....	252
Appendix 5. Research on Innovation Capability from Scopus Indexed Articles Newest Articles.....	263
Appendix 6. Sampling Technique.....	275
Appendix 7. Interview Transcripts Librarians.....	280
Appendix 8. Interview Transcripts Users.....	365