

References

- Adetayo, J.A., Oketunji, I., & Hamzat, S.A. (2023). Mentoring support for librarians' research productivity in southwestern Nigeria: A study of quantity of publications in quality outlets and online channels. *The Journal of Academic Librarianship*, 49(1), 102625. <https://doi.org/10.1016/j.acalib.2022.102625>
- Ahmad, S., Omar, R. and Quoquab, F. (2021). Family firms' sustainable longevity: The role of family involvement in business and innovation capability. *Journal of Family Business Management*, 11(1), 86–106. doi: 10.1108/JFBM-12-2019-0081.
- Airlangga, U. (2017) Perpustakaan & Pustakawan Inovatif Kreatif di Era Digital, Universitas Airlangga. Available at: http://lib.unair.ac.id/index.php?option=com_content&view=article&id=1193:perpustakaan-pustakawan-inovatif-kreatif-di-era-digital&catid=8&Itemid=549&lang=en (Accessed: 3 March 2021).
- AlHashmi, M. H., Khan, M. M., & Ajmal, M. M. (2021). Implementing sustainable procurement strategy in the oil and gas sector: Analytic hierarchy process approach. *International Journal of Service Science, Management, Engineering, and Technology*, 12(2), 59–77. doi: 10.4018/IJSSMET.2021030104.
- AlNuaimi, B. K., Singh, S. K. and Harney, B. (2021) 'Unpacking the role of innovation capability: Exploring the impact of leadership style on green procurement via a natural resource-based perspective', *Journal of Business Research*, 134, pp. 78–88. doi: 10.1016/j.jbusres.2021.05.026.
- Al-Shami, S. *et al.* (2021) 'Online social networking websites in innovation capability and hotels' performance in Malaysia', *Journal of Hospitality and Tourism Technology*. Emerald Group Holdings Ltd., 12(1), pp. 72–84. doi: 10.1108/JHTT-10-2018-0107.
- Amit, R. and Schoemaker, P. J. H. (1993) 'Strategic assets and organizational rent', *Strategic Management Journal*, 14(1), pp. 33–46. doi: 10.1002/smj.4250140105.
- Angelidou, M. (2015) 'Smart cities: A conjuncture of four forces', *Cities*. Elsevier Ltd, 47, pp. 95–106. doi: 10.1016/j.cities.2015.05.004.
- Annarelli, A. *et al.* (2021) 'Literature review on digitalization capabilities: Co-citation analysis of antecedents, conceptualization and consequences', *Technological Forecasting and Social Change*. Elsevier Inc., 166. doi: 10.1016/j.techfore.2021.120635.
- Arranz, N., Arguello, N. L. and Fernández de Arroyabe, J. C. (2021) 'How do internal, market and institutional factors affect the development of eco-innovation in firms?', *Journal of Cleaner Production*. Elsevier Ltd, 297. doi: 10.1016/j.jclepro.2021.126692.
- Asare-Nuamah, P., Antwi-Agyei, P., Dick-Sago, C., & Adeosun, O. T. (2022). Climate change perception and the adoption of innovation among mango plantation farmers in the Yilo Krobo municipality, Ghana. *Environmental Development*, 44, 100761. <https://doi.org/10.1016/j.envdev.2022.100761>
- Ashiq, M., Rehman, S. U., Safdar, M., & Ali, H. (2021). Academic library leadership in the dawn of the new millennium: a systematic literature review.

- Journal of Academic Librarianship*, 47(3).
<https://doi.org/10.1016/j.acalib.2021.102355>
- Assink, M. (2006) 'Inhibitors of disruptive innovation capability: A conceptual model', *European Journal of Innovation Management*, 9(2), pp. 215–233. doi: 10.1108/14601060610663587.
- Ayu, W. (2020) Perpustakaan UI Gelar Seminar Transformasi Peran Pustakawan menjadi Research Librarian Universitas Indonesia, Universitas Indonesia. Available at: <https://www.ui.ac.id/perpustakaan-ui-gelar-seminar-transformasi-peran-pustakawan-menjadi-research-librarian/> (Accessed: 3 March 2021).
- Baker, S. K. (2007) 'New opportunities for research libraries in digital information and knowledge management: Challenges for the mid-sized research library', *Journal of Library Administration*, 46(1), pp. 65–74. doi: 10.1300/J111v46n01_05.
- Baker, W. E. and Sinkula, J. M. (2005) 'Market orientation and the new product paradox', *Journal of Product Innovation Management*, 22(6), pp. 483–502. doi: 10.1111/j.1540-5885.2005.00145.x.
- Barrett, G., Dooley, L. and Bogue, J. (2021) 'Open innovation within high-tech SMEs: A study of the entrepreneurial founder's influence on open innovation practices', *Technovation*. Elsevier Ltd, 103. doi: 10.1016/j.technovation.2021.102232.
- Basile, R. (2001) 'Export behaviour of Italian manufacturing firms over the nineties: The role of innovation', *Research Policy*, 30(8), pp. 1185–1201. doi: 10.1016/S0048-7333(00)00141-4.
- Bednarz Jr., J. (2008) 'Routine and innovation in libraries', *Library Administration and Management*, 22(2), pp. 79–83. Available at: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-43749089983&partnerID=40&md5=d17a26470ad3c0c71236b49aea60eaa6>.
- Bena, J. and Li, K. (2014) 'Corporate Innovations and Mergers and Acquisitions', *Journal of Finance*. Blackwell Publishing Ltd, 69(5), pp. 1923–1960. doi: 10.1111/jofi.12059.
- Bieraugel, M. (2015) 'Managing library innovation using the lean startup method', *Library Management*. Emerald Group Publishing Ltd., 36(4–5), pp. 351–361. doi: 10.1108/LM-10-2014-0131.
- Borowiecki, K. J., & Navarrete, T. (2016). *Economics of Innovation and New Technology Digitization of B3tage collections as indicator of innovation Digitization of B3tage collections as indicator of innovation*. <https://doi.org/10.1080/10438599.2016.1164488>
- Branzei, O. and Vertinsky, I. (2006) 'Strategic pathways to product innovation capabilities in SMEs', *Journal of Business Venturing*. Elsevier Inc., 21(1), pp. 75–105. doi: 10.1016/j.jbusvent.2004.10.002.
- Buciuni, G. and Pisano, G. (2021) 'Variety of Innovation in Global Value Chains', *Journal of World Business*. Elsevier Inc., 56(2). doi: 10.1016/j.jwb.2020.101167.
- Butt, K., Jabeen, M., & Zareef, M. (2023). What leadership qualities are necessary for productive librarianship? Explore coaxial traits of academic librarians in

- the twin cities of Pakistan. *The Journal of Academic Librarianship*, 49(3), 102677. <https://doi.org/10.1016/j.acalib.2023.102677>
- Bultrini, L. and Newman, W. (2020) 'Knowledge management and library innovation in a changing world', *IFLA Journal*, 46(1), pp. 3–4. doi: 10.1177/0340035219900601.
- Çakar, N. D. and Ertürk, A. (2010) 'Comparing innovation capability of small and medium-sized enterprises: Examining the effects of organizational culture and empowerment', *Journal of Small Business Management*, 48(3), pp. 325–359. doi: 10.1111/j.1540-627X.2010.00297.x.
- Calantone, R. J., Cavusgil, S. T. and Zhao, Y. (2002) 'Learning orientation, firm innovation capability, and firm performance', *Industrial Marketing Management*, 31(6), pp. 515–524. doi: 10.1016/S0019-8501(01)00203-6.
- Carmeli, A., Gelbard, R. and Gefen, D. (2010) "The importance of innovation leadership in cultivating strategic fit and enhancing firm performance," *The Leadership Quarterly*, 21(3), pp. 339–349. doi:10.1016/J.LEAQUA.2010.03.001.
- Cassell, C., Cunliffe, A. L. and Grandy, G. (2018) *Qualitative Business and Management Research Methods*, Sage. SAGE Publications Ltd. Available at: <https://ejournal.poltektegal.ac.id/index.php/siklus/article/view/298%0Ahttp://repositorio.unan.edu.ni/2986/1/5624.pdf%0Ahttp://dx.doi.org/10.1016/j.jana.2015.10.005%0Ahttp://www.biomedcentral.com/1471-2458/12/58%0Ahttp://ovidsp.ovid.com/ovidweb.cgi?T=JS&P>.
- Camisón, C. and López, A. V. (2010) 'An examination of the relationship between manufacturing flexibility and firm performance: The mediating role of innovation', *International Journal of Operations and Production Management*, 30(8), pp. 853–878. doi: 10.1108/01443571011068199.
- Camisón, C. and Villar-López, A. (2014) 'Organizational innovation as an enabler of technological innovation capabilities and firm performance', *Journal of Business Research*, 67(1), pp. 2891–2902. doi: 10.1016/j.jbusres.2012.06.004.
- Campos-Blázquez, J. R., Morcillo, P., & Rubio-Andrada, L. (2020). Employee innovation using ideation contests: Seven-step process to align strategic challenges with the innovation process. *Research-Technology Management*, 63(5), 20-28. <https://doi.org/10.1080/08956308.2020.1790237>
- Carrasco-Carvajal, O. and García-Pérez-De-Lema, D. (2021) 'Innovation capability and open innovation and its impact on performance in smes: An empirical study in chile', *International Journal of Innovation Management*. World Scientific, 25(4). doi: 10.1142/S1363919621500390.
- Casidy, R. *et al.* (2021) 'The role of brand in overcoming consumer resistance to autonomous vehicles', *Psychology & Marketing*. Wiley, 38(7), pp. 1101–1121. doi: 10.1002/mar.21496.
- Černe, M., Kaše, R., & Škerlavaj, M. (2022). Idea championing as a missing link between idea generation and team innovation implementation: A situated emergence approach. *European Management Journal*. Advance online publication. <https://doi.org/10.1016/j.emj.2022.09.011>

- Cervone, H. F. (2010) 'Emerging technology, innovation, and the digital library', *OCLC Systems and Services*, 26(4), pp. 239–242. doi: 10.1108/10650751011087594.
- Charmaz, K. (2006) *Constructing Grounded Theory: a Practical Guide through Qualitative Analysis*. London: SAGE Publications Ltd.
- Charmaz, K. (2016) 'The Power of Constructivist Grounded Theory for Critical Inquiry', *Qualitative Inquiry*, 23(1), pp. 34–45. doi: 10.1177/1077800416657105.
- Chen, L. *et al.* (2017) 'Supply chain collaboration for sustainability: A literature review and future research agenda', *International Journal of Production Economics*. Elsevier B.V., 194, pp. 73–87. doi: 10.1016/j.ijpe.2017.04.005.
- Chen, C. *et al.* (2018) 'Challenges and Opportunities: A Survey of Practitioners' Perceptions on Risks in Chinese Library Transformation', *Journal of Academic Librarianship*. Elsevier, 44(1), pp. 150–161. doi: 10.1016/j.acalib.2017.09.002.
- Cheng, C., & Yang, M. (2019). Creative process engagement and new product performance: The role of new product development speed and leadership encouragement of creativity. *Journal of Business Research*, 99, 215-225. <https://doi.org/10.1016/j.jbusres.2019.02.067>
- Childs, P. (2006) 'Sssh! The quiet revolution', *New Library World*, 107(3–4), pp. 149–156. doi: 10.1108/03074800610654925.
- Ching, S. H. (2018) 'Turning a Service Learning Experience into a Model of Student Engagement: The Lighthouse B3tage Research Connections (LHRC) Project in Hong Kong', *Journal of Academic Librarianship*. Elsevier, 44(2), pp. 196–206. doi: 10.1016/j.acalib.2018.02.007.
- Collier, M. and McLean, N. (2017) 'Pat Manson: A multifaceted career devoted to supporting research in the fields of information and education', *LIBER Quarterly*, 26(4), pp. 211–216. doi: 10.18352/lq.10184.
- Cook, E. I. and Hurst, M. (2013) 'Making Beautiful Music: The State of the Art in Mobile Technology and How We Can Make the Most of it in Libraries', *Serials Librarian*, 64(1–4), pp. 141–150. doi: 10.1080/0361526X.2013.760151.
- Creswell, J. W. and Creswell, J. D. (2018) *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches*. Fifth Edit. Sage Publications, Inc.
- Cruz, K. F. S., Mendes, G. H. S., Lizarelli, F. L., & Cauchick-Miguel, P. A. (2020). Antecedents and consequences of library service innovation: An investigation into Brazilian academic libraries. *The Journal of Academic Librarianship*, 46(6), 102235. <https://doi.org/10.1016/J.ACALIB.2020.102235>
- Dangelico, R. M., Pujari, D. and Pontrandolfo, P. (2017) 'Green Product Innovation in Manufacturing Firms: A Sustainability-Oriented Dynamic Capability Perspective', *Business Strategy and the Environment*. John Wiley and Sons Ltd, 26(4), pp. 490–506. doi: 10.1002/bse.1932.
- Daronco, E. L., Silva, D. S., Seibel, M. K., & Cortimiglia, M. N. (2022). A new framework of firm-level innovation capability: A propensity–ability

- perspective. *European Management Journal*.
<https://doi.org/10.1016/J.EMJ.2022.02.002>
- Deschamps, J.P. (2003) "Innovation and Leadership," *The International Handbook on Innovation*, pp. 815–831. doi:10.1016/B978-008044198-6/50056-5.
- den Hertog, P., van der Aa, W. and de Jong, M. W. (2010) 'Capabilities for managing service innovation: Towards a conceptual framework', *Journal of Service Management*, 21(4), pp. 490–514. doi: 10.1108/09564231011066123.
- de Jong, M., Munnik, M. E. and Will, N. U. (2019) 'Innovation Opportunities for Academic Libraries to Support Teaching Through Open Education: A Case Study at TU Delft, The Netherlands', *New Review of Academic Librarianship*. Routledge, 25(2–4), pp. 392–407. doi: 10.1080/13614533.2019.1621185.614533.2019.1621185, 2019. DOI: 10.1080/13614533.2019.1621185
- Dewi, L. P. and Suryani, E. (2014) 'Modeling and simulation library's service for net generation: A system dynamics framework', *Advanced Science Letters*, 20(1), pp. 61–65. doi: 10.1166/asl.2014.5297.
- DIKTI (2020) Direktorat Jenderal Pendidikan Tinggi Umumkan Klasterisasi Perguruan Tinggi Indonesia tahun 2020. Available at: <https://dikti.kemdikbud.go.id/kabar-dikti/kabar/direktorat-jenderal-pendidikan-tinggi-umumkan-klasterisasi-perguruan-tinggi-indonesia-tahun-2020/> (Accessed: October 18, 2021).
- Direktorat Jenderal Pendidikan Tinggi (2021) Klasterisasi Pendidikan Tinggi. Available at: <https://klasterisasi-pt.kemdikbud.go.id/> (Accessed: October 18, 2021).
- Dogbe, C. S. K., Bamfo, B. A. and Pomegbe, W. W. K. (2021) 'MARKET ORIENTATION and NEW PRODUCT SUCCESS RELATIONSHIP: The ROLE of INNOVATION CAPABILITY, ABSORPTIVE CAPACITY, GREEN BRAND POSITIONING', *International Journal of Innovation Management*. World Scientific, 25(3). doi: 10.1142/S136391962150033X.
- Drucker, P.F. (1985) *Drucker - Innovation and Leadership*.
- El Maalouf, N., & Bahemia, H. (2022). The implementation of inbound open innovation at the firm level: A dynamic capability perspective. *Technovation*, 102659. <https://doi.org/10.1016/j.technovation.2022.102659>
- Escrig-Tena, A. B., Segarra-Ciprés, M. and García-Juan, B. (2021) 'Incremental and radical product innovation capabilities in a quality management context: Exploring the moderating effects of control mechanisms', *International Journal of Production Economics*. Elsevier B.V., 232. doi: 10.1016/j.ijpe.2020.107994.
- Fan, J. and Xiao, Z. (2021) 'Analysis of spatial correlation network of China's green innovation', *Journal of Cleaner Production*. Elsevier Ltd, 299. doi: 10.1016/j.jclepro.2021.126815.
- Fan, P. (2006) 'Catching up through developing innovation capability: Evidence from China's telecom-equipment industry', *Technovation*, 26(3), pp. 359–368. doi: 10.1016/j.technovation.2004.10.004.

- Fawcett, S. E., Jones, S. L. and Fawcett, A. M. (2012) 'Supply chain trust: The catalyst for collaborative innovation', *Business Horizons*, 55(2), pp. 163–178. doi: 10.1016/j.bushor.2011.11.004.
- Festa, G. *et al.* (2021) 'The contribution of intellectual capital to financial stability in Indian pharmaceutical companies', *Journal of Intellectual Capital*. Emerald Group Holdings Ltd., 22(2), pp. 337–359. doi: 10.1108/JIC-03-2020-0091.
- Ferreiro, S. and Muga, J. M. (2008) 'Understanding Cybersocial Network Trends for Innovation in Libraries', *IFLA Journal*, 34(2), pp. 160–168. doi: 10.1177/0340035208092174.
- Figueiredo, P. N. and Piana, J. (2021) 'Technological learning strategies and technology upgrading intensity in the mining industry: evidence from Brazil', *Journal of Technology Transfer*. Springer, 46(3), pp. 629–659. doi: 10.1007/s10961-020-09810-9.
- Flatten, T. C. *et al.* (2011) 'A measure of absorptive capacity: Scale development and validation', *European Management Journal*, 29(2), pp. 98–116. doi: 10.1016/j.emj.2010.11.002.
- Francis, D. and Bessant, J. (2005) 'Targeting innovation and implications for capability development', *Technovation*, 25(3), pp. 171–183. doi: 10.1016/j.technovation.2004.03.004.
- Fu, X. *et al.* (2021) 'Ambidextrous balance and channel innovation ability in Chinese business circles: The mediating effect of knowledge inertia and guanxi inertia', *Industrial Marketing Management*. Elsevier Inc., 93, pp. 63–75. doi: 10.1016/j.indmarman.2020.11.005.
- Fu, Y. and Ng, S. H. (2021) 'Local bias and performance of venture capital institutions: evidence from the Chinese venture capital market', *Journal of Asia Business Studies*. Emerald Group Holdings Ltd., 15(1), pp. 174–197. doi: 10.1108/JABS-12-2019-0366.
- Fuglsang, S., Bloch, C. W., & Selberg, H. (2022). Simulation training and professional self-confidence: A large-scale study of third year nursing students. *Nurse Education Today*, 108, 105175. <https://doi.org/10.1016/j.nedt.2021.105175>
- García-Sánchez, I. M., Gallego-Álvarez, I. and Zafra-Gómez, J. L. (2021) 'Do independent, female and specialist directors promote eco-innovation and eco-design in agri-food firms?', *Business Strategy and the Environment*. John Wiley and Sons Ltd, 30(2), pp. 1136–1152. doi: 10.1002/bse.2676.
- Gant, J. P. (2017) 'Is Management the "Tower of Babel" for Library and Information Science Programs?', *Journal of Library Administration*. Routledge, 57(5), pp. 585–597. doi: 10.1080/01930826.2017.1340762.
- Georghiou, L. *et al.* (2014) 'Policy instruments for public procurement of innovation: Choice, design and assessment', *Technological Forecasting and Social Change*. Elsevier Inc., 86, pp. 1–12. doi: 10.1016/j.techfore.2013.09.018.
- Gichohi, P. M. (2014) 'The role of employee engagement in revitalizing creativity and innovation at the workplace: A survey of selected libraries in Meru County - Kenya', *Library Philosophy and Practice*. University of Idaho Library,

- 2014(1). Available at: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84938834179&partnerID=40&md5=24caf6183673ed7585a3f42d4a102d02>.
- Gisolfi, P. A. (2019) 'Trends in Public Library Design from the 19th to the 21st Centuries', *Public Library Quarterly*. Routledge, 38(3), pp. 290–308. doi: 10.1080/01616846.2019.1582268.
- Giraldo, L. F. and Gentilin, M. (2021) 'Factors affecting the commercialisation of new knowledge: a roadmap proposal', *International Journal of Business Innovation and Research*. Inderscience Publishers, 25(1), p. 19. doi: 10.1504/ijbir.2021.115045.
- Given, L. M., Partridge, H., & Howard, K. (2022). Supporting collaborative research in information science: The RADAR program as a model for academic-practitioner team engagement. *Library & Information Science Research*, 44(2), 101152. <https://doi.org/10.1016/j.lisr.2022.101152>
- Grawe, S. J., Chen, H. and Daugherty, P. J. (2009) 'The relationship between strategic orientation, service innovation, and performance', *International Journal of Physical Distribution and Logistics Management*, 39(4), pp. 282–300. doi: 10.1108/09600030910962249.
- Guan, J. and Ma, N. (2003) 'Innovative capability and export performance of Chinese firms', *Technovation*, 23(9), pp. 737–747. doi: 10.1016/S0166-4972(02)00013-5.
- Guo, J., Cui, L., Sun, S. L., & Zou, B. (2022). How to innovate continuously? Conceptualizing generative capability. *Journal of Innovation and Knowledge*, 7(2). <https://doi.org/10.1016/j.jik.2022.100177>
- Gupta, S. *et al.* (2021) 'Factors impacting innovation performance for entrepreneurs in India', *International Journal of Entrepreneurial Behaviour and Research*. Emerald Group Holdings Ltd., 27(2), pp. 356–377. doi: 10.1108/IJEBR-09-2020-0612.
- Han, M., Sun, B. and Su, X. (2021) 'Can a region's network location characteristics affect its innovation capability? Empirical evidence from China', *Chinese Management Studies*. Emerald Group Holdings Ltd., 15(2), pp. 328–349. doi: 10.1108/CMS-12-2019-0445.
- Harbo, K. and Hansen, T. V. (2012) 'Getting to know library users' needs - experimental ways to user-centred library innovation', *LIBER Quarterly*, 21(3–4), pp. 367–385. doi: 10.18352/lq.8031.
- Hart, G. (2006) 'The information literacy education readiness of public libraries in Mpumalanga Province (South Africa)', *Libri*, 56(1), pp. 48–62. doi: 10.1515/LIBR.2006.48.
- Harvard Library (2021) *The Library Innovation Lab at Harvard University | Library Innovation Lab*. Available at: <https://lil.law.harvard.edu/> (Accessed: 12 May 2021).
- He, S. and Wang, P. (2008) 'Applying "service science" to service innovation in library and information institutions', *Journal of Educational Media and Library Science*. Tamkang University, 45(3), pp. 357–370. Available at: <https://www.scopus.com/inward/record.uri?eid=2-s2.0-54149095115&partnerID=40&md5=dd117c36c01865b9489230925fbef028>.

- Henkel, M. et al. (2017) 'Case studies on open innovation in libraries', Proceedings of the Association for Information Science and Technology. John Wiley and Sons Inc, 54(1), pp. 705–706. doi: 10.1002/pra2.2017.14505401123.
- Heidenreich, M. (2009) 'Innovation patterns and location of European low- and medium-technology industries', *Research Policy*, 38(3), pp. 483–494. doi: 10.1016/j.respol.2008.10.005.
- Helfat, C. E. and Raubitschek, R. S. (2018) 'Dynamic and integrative capabilities for profiting from innovation in digital platform-based ecosystems', *Research Policy*. Elsevier B.V., 47(8), pp. 1391–1399. doi: 10.1016/j.respol.2018.01.019.
- Henao-García, E., Arias-Pérez, J. and Lozada, N. (2021) 'Fostering big data analytics capability through process innovation: Is management innovation the missing link?', *Business Information Review*. SAGE Publications Ltd, 38(1), pp. 28–39. doi: 10.1177/0266382120984716.
- Hermawati, A. and Gunawan, E. (2021) 'The implementation of dynamic capabilities for small and medium-sized enterprises in creating innovation', *VINE Journal of Information and Knowledge Management Systems*. Emerald Group Holdings Ltd., 51(1), pp. 92–108. doi: 10.1108/VJKMS-08-2019-0121.
- Hernandez-Perlines, F., Ribeiro-Soriano, D. and Rodríguez-García, M. (2021) 'Transgenerational innovation capability in family firms', *International Journal of Entrepreneurial Behaviour and Research*. Emerald Group Holdings Ltd., 27(1), pp. 1–25. doi: 10.1108/IJEER-08-2019-0497.
- Herring, J. E. (2018) Constructivist grounded theory: A 21st century research methodology, *Research Methods: Information, Systems, and Contexts: Second Edition*. Elsevier Ltd. doi: 10.1016/B978-0-08-102220-7.00009-1.
- Huang, S., Hu, X., Chang, Y., Zhu, S., Li, A., & Bao, P. (2022). Investigation and analysis of university library organizational climate in China. *The Journal of Academic Librarianship*, 48(4), 102555. <https://doi.org/10.1016/J.ACALIB.2022.102555>.
- Identitas UNHAS (2020) UPT Perpustakaan Unhas Kembali Raih Akreditasi A - Identitas Unhas. Available at: <https://identitasunhas.com/upt-perpustakaan-unhas-kembali-raih-akreditasi-a/> (Accessed: October 18, 2021).
- Imholz, S. (2008) 'Public libraries by design: Embracing change at low cost', *Public Library Quarterly*, 27(4), pp. 335–350. doi: 10.1080/01616840802477110.
- Indonesia, P. R. (2012) Undang-Undang Republik Indonesia Nomor 12 Tahun 2012 Tentang Pendidikan Tinggi. Indonesia.
- Indonesia, P. N. R. (2018) PERATURAN PERPUSTAKAAN NASIONAL REPUBLIK INDONESIA NOMOR 10 TAHUN 2018 TENTANG INSTRUMEN AKREDITASI PERPUSTAKAAN PERGURUAN TINGGI. Indonesia.
- IPB University (2020) Perpustakaan IPB University Raih Akreditasi A | IPB University. Available at: <https://ipb.ac.id/news/index/2020/01/perpustakaan-ipb-university-raih-akreditasi-a/b67c48c26e4b814c5e4a930f37f4723e> (Accessed: October 18, 2021).

- Islam, M. A., Agarwal, N. K. and Ikeda, M. (2015) 'Knowledge management for service innovation in academic libraries: A qualitative study', *Library Management*. Emerald Group Publishing Ltd., 36, pp. 40–57. doi: 10.1108/LM-08-2014-0098.
- ITS (2014) Perpustakaan ITS Kantongi Akreditasi A - ITS News, ITS. Available at: <https://www.its.ac.id/news/2014/05/08/perpustakaan-its-kantongi-akreditasi-a/> (Accessed: October 18, 2021).
- Jantz, R. C. (2012). Innovation in academic libraries: An analysis of university librarians' perspectives. *Library and Information Science Research*, 34(1), 3–12. <https://doi.org/10.1016/j.lisr.2011.07.008>
- Jadhav, D., & Shenoy, D. (2022). Building dynamic capabilities of an academic library: A research agenda. *Journal of Academic Librarianship*. <https://doi.org/10.1016/j.acalib.2022.102502>
- Jelenc, L. (2009) 'Review of Theories in Strategic Management field- toward the creation of Schools of Strategic Management', *The Business Review*, 1, pp. 240–247.
- Jeremia, A., & Mwantimwa, K. (2022). Marketing Hybrid Library Collections and Services: Competencies, Perceived Impact and Challenges. *The Journal of Academic Librarianship*, 48(4), 102556. <https://doi.org/10.1016/j.acalib.2022.102556>.
- Kanchanabha, B. and Badir, Y. F. (2021) 'Top management Team's cognitive diversity and the Firm's ambidextrous innovation capability: The mediating role of ambivalent interpretation', *Technology in Society*. Elsevier Ltd, 64. doi: 10.1016/j.techsoc.2020.101499.
- Kaplan, R. S. and Norton, D. P. (2004) 'The strategy map: guide to aligning intangible assets', *Strategy & Leadership*, 32(5), pp. 10–17. doi: 10.1108/10878570410699825.
- Keskin, H. (2006) 'Market orientation, learning orientation, and innovation capabilities in SMEs: An extended model', *European Journal of Innovation Management*, 9(4), pp. 396–417. doi: 10.1108/14601060610707849.
- Kim, D., & Jin, S. (2022). Innovation capabilities and business performance in the smart farm sector of South Korea. *Journal of Open Innovation: Technology, Market, and Complexity*, 8(4), 204. <https://doi.org/10.3390/joitmc8040204>.
- Kohl, D. F. (2006) 'Where's the library?', *Journal of Academic Librarianship*. JAI, pp. 117–118. doi: 10.1016/j.acalib.2005.12.014.
- Kremer, H., Villamor, I. and Aguinis, H. (2019) "Innovation leadership: Best-practice recommendations for promoting employee creativity, voice, and knowledge sharing," *Business Horizons*, 62(1), pp. 65–74. doi:10.1016/J.BUSHOR.2018.08.010.
- Landart, C. I., Heras, H. A. and Amonarriz, C. A. (2021) 'Ambidexterity, a driver to enhance small and medium enterprises' innovation autonomy', *International Journal of Business Environment*, 12(2), p. 186. doi: 10.1504/IJBE.2021.115111.
- Latifi, M. A., Nikou, S., & Bouwman, H. (2021). Business model innovation and firm performance: Exploring causal mechanisms in SMEs. *Technovation*, 107, 102274. <https://doi.org/10.1016/J.TECHNOVATION.2021.102274>

- Lebdioui, A., Lee, K. and Pietrobelli, C. (2021) 'Local-foreign technology interface, resource-based development, and industrial policy: how Chile and Malaysia are escaping the middle-income trap', *Journal of Technology Transfer*. Springer, 46(3), pp. 660–685. doi: 10.1007/s10961-020-09808-3.
- Lee, K. H. (2009) 'Why and how to adopt green management into business organizations?: The case study of Korean SMEs in manufacturing industry', *Management Decision*, 47(7), pp. 1101–1121. doi: 10.1108/00251740910978322.
- Lee, P.-C. (2020) 'Technological innovation in libraries', Library Hi Tech. Emerald Group Holdings Ltd. doi: 10.1108/LHT-07-2020-0163.
- Li, L., Zhu, W., Wei, L., & Yang, S. (2022). How can digital collaboration capability boost service innovation? Evidence from the information technology industry. *Technological Forecasting and Social Change*, 182, 121830. <https://doi.org/10.1016/j.techfore.2022.121830>.
- Lilien, G. L. et al. (2002) 'Performance assessment of the lead user idea-generation process for new product development', *Management Science*. INFORMS Inst.for Operations Res.and the Management Sciences, 48(8), pp. 1042–1059. doi: 10.1287/mnsc.48.8.1042.171.
- Lim, S. L. L., & Casselden, B. (2021). A case study of Singapore Management University Libraries: Adopting a mixed methods approach towards collection evaluation. *The Journal of Academic Librarianship*, 47(3), 102330. <https://doi.org/10.1016/j.acalib.2021.102330>.
- Lin, H. F. (2007) 'Knowledge sharing and firm innovation capability: An empirical study', *International Journal of Manpower*, 28(3–4), pp. 315–332. doi: 10.1108/01437720710755272.
- Lin, R. J., Chen, R. H. and Chiu, K. K. S. (2010) 'Customer relationship management and innovation capability: An empirical study', *Industrial Management and Data Systems*, 110(1), pp. 111–133. doi: 10.1108/02635571011008434.
- Liu, W. et al. (2021) 'Influencing factors on organizational efficiency of smart logistics ecological chain: a multi-case study in China', *Industrial Management and Data Systems*. Emerald Group Holdings Ltd., 121(3), pp. 545–566. doi: 10.1108/IMDS-06-2020-0371.
- Luturlean, B. S. et al. (2021) 'The role of knowledge management practices on innovation performance in a public telecommunication company', *International Journal of Learning and Change*, 13(3), p. 322. doi: 10.1504/IJLC.2021.115192.
- Ma, B. and Yu, D. (2021) 'Research on the influence of R&D human resources on innovation capability—Empirical research on GEM-listed enterprises of China', *Managerial and Decision Economics*. John Wiley and Sons Ltd, 42(3), pp. 751–761. doi: 10.1002/mde.3270.
- Martin, J. (2017). Personal Relationships and Professional Results: The Positive Impact of Transformational Leaders on Academic Librarians. *The Journal of Academic Librarianship*, 43(2), 108–115. <https://doi.org/10.1016/J.ACALIB.2017.01.012>

- Martín-de Castro, G. et al. (2013) 'The moderating role of innovation culture in the relationship between knowledge assets and product innovation', *Technological Forecasting and Social Change*, 80(2), pp. 351–363. doi: 10.1016/j.techfore.2012.08.012.
- Mazzucchelli, A. et al. (2021) 'Innovation capability in geographically dispersed R&D teams: The role of social capital and IT support', *Journal of Business Research*. Elsevier Inc., 128, pp. 742–751. doi: 10.1016/j.jbusres.2019.05.034.
- McCartin, L. F., & Wright-Mair, R. (2022). It's not personal, it's professional: Causes of academic librarian deference behavior. *The Journal of Academic Librarianship*, 48(1), 102483. <https://doi.org/10.1016/j.acalib.2021.102483>
- Medcom (2021) Perpustakaan UI Raih Akreditasi A. Available at: <https://www.medcom.id/pendidA6n/news-pendidA6n/nN9rOwGb-perpustakaan-ui-raih-akreditasi-a> (Accessed: October 18, 2021).
- Melo, J. C. F. de et al. (2021) 'Reprint of: From open innovation projects to open innovation project management capabilities: A process-based approach', *International Journal of Project Management*. Elsevier Ltd, 39(2), pp. 170–182. doi: 10.1016/j.ijproman.2021.01.003.
- Mendoza-Silva, A. (2021). Innovation capability: A sociometric approach. *Social Networks*, 64, 72–82. <https://doi.org/10.1016/j.socnet.2020.08.004>
- Menguc, B., Auh, S. and Yannopoulos, P. (2014) 'Customer and supplier involvement in design: The moderating role of incremental and radical innovation capability', *Journal of Product Innovation Management*. Blackwell Publishing Ltd, 31(2), pp. 313–328. doi: 10.1111/jpim.12097.
- Merrilees, B., Rundle-Thiele, S. and Lye, A. (2011) 'Marketing capabilities: Antecedents and implications for B2B SME performance', *Industrial Marketing Management*, 40(3), pp. 368–375. doi: 10.1016/j.indmarman.2010.08.005.
- Metcalf, S., Salles-Filho, S., Duarte, L. T., Bin, A., Azevedo, A. T., & Feitosa, P. H. A. (2021). Shackle's approach towards priority setting and decision-making in Science, Technology, and Innovation. *Futures*, 134, 102838. <https://doi.org/10.1016/j.futures.2021.102838>
- Migdadi, M. M. (2021) 'Knowledge management, customer relationship management and innovation capabilities', *Journal of Business and Industrial Marketing*. Emerald Group Holdings Ltd., 36(1), pp. 111–124. doi: 10.1108/JBIM-12-2019-0504.
- Mitrega, M. et al. (2021) 'Versatile capabilities for growth in the context of transforming countries: Evidence from Polish manufacturing companies', *Journal of Business Research*, 134, pp. 156–170. doi: 10.1016/j.jbusres.2021.05.038.
- Molden, L. H. and Clausen, T. H. (2021) 'Playing 3D chess, or how firms can thrive under complexity: The mediating role of innovation capabilities in the use of innovation input', *Journal of Business Research*. Elsevier Inc., 125, pp. 1–13. doi: 10.1016/j.jbusres.2020.11.049.
- Moretti, D. M., Baum, C. M., Ehlers, M.-H., Finger, R., & Bröring, S. (2023). Exploring actors' perceptions of the precision agriculture innovation system – A Group Concept Mapping approach in Germany and Switzerland.

- Technological Forecasting and Social Change, 189, 122270.
<https://doi.org/10.1016/j.techfore.2022.122270>
- Muskat, B. et al. (2021) 'Journal of hospitality and tourism management innovation capability and culture: How time-orientation shapes owner-managers' perceptions', *Journal of Hospitality and Tourism Management*. Elsevier Ltd, 47, pp. 217–227. doi: 10.1016/j.jhtm.2021.03.018.
- Naidoo, V. (2010) 'Firm survival through a crisis: The influence of market orientation, marketing innovation and business strategy', *Industrial Marketing Management*, 39(8), pp. 1311–1320. doi: 10.1016/j.indmarman.2010.02.005.
- Namachchivaya, B. S. (2012) 'The first 30 years of the internet through the lens of an academic library: The University of Illinois at Urbana-Champaign, 1982-2012', *Library Hi Tech*, 30(4), pp. 623–642. doi: 10.1108/07378831211285095.
- Nieuwenhuijze, M. J., Thompson, S. M., Gudmundsdottir, E. Y., & Gottfreðsdóttir, H. (2020). Midwifery students' perspectives on how role models contribute to becoming a midwife: A qualitative study. *Women and Birth*, 33(5), 433-439. <https://doi.org/10.1016/j.wombi.2019.08.009>.
- Ngo, L. V. and O'Cass, A. (2013) 'Innovation and business success: The mediating role of customer participation', *Journal of Business Research*, 66(8), pp. 1134–1142. doi: 10.1016/j.jbusres.2012.03.009.
- Ngo, L. V. and O'Cass, A. (2012) 'In search of innovation and customer-related performance superiority: The role of market orientation, marketing capability, and innovation capability interactions', *Journal of Product Innovation Management*, 29(5), pp. 861–877. doi: 10.1111/j.1540-5885.2012.00939.x.
- Nieto, M. J. and Rodríguez, A. (2011) 'Offshoring of RD: Looking abroad to improve innovation performance', *Journal of International Business Studies*, 42(3), pp. 345–361. doi: 10.1057/jibs.2010.59.
- Nimmo, A., An Architect's Perspective—How to Encourage Genuine Innovation in Library Design., *Australian Library Journal*, vol. 61, no. 3, pp. 200–207, from <https://www.scopus.com/inward/record.uri?eid=2-s2.0-84871827802&doi=10.1080%2F00049670.2012.10736075&partnerID=40&md5=141d79eec4e84900068dbec5a7cc6114>, 2012. DOI: 10.1080/00049670.2012.10736075
- Nimmo, A. (2012) 'An architect's perspective—how to encourage genuine innovation in library design.', *Australian Library Journal*, 61(3), pp. 200–207. doi: 10.1080/00049670.2012.10736075.
- Noordin, M. A., & Mohtar, S. (2013). Innovation Capability: A Critical Review of its Role in Determining Firm Performance. *Research Journal of Social Science & Management*, 3(4), 220–226.
- Nuryakin, N. A. et al. (2021) 'The importance of market information accessibility to enhancing SMEs Indonesian superior financial performance', *International Journal of Business Innovation and Research*. Inderscience Publishers, 25(1), p. 1. doi: 10.1504/ijbir.2021.115010.
- Novi (2019) Inovasi perpustakaan meningkatkan layanan prima pemustaka -, Universitas Lampung. Available at: <https://library.unila.ac.id/web/inovasi>

- perpustakaan-meningkatkan-layanan-prima-pemustaka/ (Accessed: 3 March 2021).
- O’Cass, A. and Ngo, L. V. (2012) ‘Creating superior customer value for B2B firms through supplier firm capabilities’, *Industrial Marketing Management*, 41(1), pp. 125–135. doi: 10.1016/j.indmarman.2011.11.018.
- O’Connor, S. and Sidorko, P. E. (2007) ‘Fostering innovation in library management and leadership: The University of Hong Kong Libraries Leadership Institute’, *Library Management*, 28, pp. 5–16. doi: 10.1108/01435120710723509.
- Oluwafemi, T. B., Mitchelmore, S., & Nikolopoulos, K. (2020). Leading innovation: Empirical evidence for ambidextrous leadership from UK high-tech SMEs. *Journal of Business Research*, 119, 195-208. <https://doi.org/10.1016/j.jbusres.2019.10.035>
- Omalaja, M. A. and Eruola, O. A. (2011) ‘Strategic Management Theory : Concepts , Analysis and Critiques in Relation to Corporate Competitive Advantage from the Resource - based Philosophy’, *Economic Analysis*, 44(1–2), pp. 59–77.
- Omotunde, O. I., & Alegbeleye, G. O. (2021). Talent management practices and job performance of librarians in university libraries in Nigeria. *The Journal of Academic Librarianship*, 47(2), 102319. <https://doi.org/10.1016/j.acalib.2021.102319>
- Orozco, L. A., Sanabria, J. A., Sosa, J. C., Aristizabal, J., & López, L. (2022). How do IT investments interact with other resources to improve innovation? *Journal of Business Research*, 144, 358–365. <https://doi.org/10.1016/J.JBUSRES.2022.01.078>
- Otike, F., Barát, Á. H., & Kiszl, P. (2022). Innovation strategies in academic libraries using business entrepreneurial theories: Analysis of competing values framework and disruptive innovation theory. *The Journal of Academic Librarianship*, 48(4), 102537. <https://doi.org/10.1016/J.ACALIB.2022.102537>
- Oxford Library (no date) *Bodleian Digital Library Systems and Services | Current Projects, 2021*. Available at: <https://www2.bodleian.ox.ac.uk/bdlss/digital-projects/current-projects> (Accessed: 12 May 2021).
- Pan, X. et al. (2021) ‘The effect of technology infrastructure investment on technological innovation-A study based on spatial durbin model’, *Technovation*, 107, p. 102315. doi: 10.1016/j.technovation.2021.102315.
- Park, H., Anderson, T. R., & Seo, W. (2021). Regional innovation capability from a technology-oriented perspective: An analysis at industry level. *Computers in Industry*, 129, 103441. <https://doi.org/10.1016/j.compind.2021.103441>
- Parente, R. et al. (2021) ‘Public sector organizations and agricultural catch-up dilemma in emerging markets: The orchestrating role of Embrapa in Brazil’, *Journal of International Business Studies*. Palgrave Macmillan, 52(4), pp. 646–670. doi: 10.1057/s41267-020-00325-x.
- Pascual-Fernández, P. et al. (2021) ‘Key drivers of innovation capability in hotels: implications on performance’, *International Journal of Hospitality Management*. Elsevier Ltd, 94. doi: 10.1016/j.ijhm.2020.102825.

- Pearce, C. L., Houghton, J. D., Manz, C. C., Dillon, P. J., Fugate, M., & Wassenaar, C. L. (2022). Time for a group hug? Toward a theory of shared emotional leadership in and of family business. *Journal of Family Business Strategy*, 100549. <https://doi.org/10.1016/j.jfbs.2022.100549>.
- Pemerintah Republik Indonesia (2014) PP Nomor 04 Tahun 2014. Available at: <https://peraturan.bpk.go.id/Home/Details/5441/pp-no-4-tahun-2014>.
- Peng, D. X., Schroeder, R. G. and Shah, R. (2008) 'Linking routines to operations capabilities: A new perspective', *Journal of Operations Management*, 26(6), pp. 730–748. doi: 10.1016/j.jom.2007.11.001.
- Peng, Z. et al. (2011) 'PGVL Hub: An integrated desktop tool for medicinal chemists to streamline design and synthesis of chemical libraries and singleton compounds.', *Methods in molecular biology* (Clifton, N.J.), 685, pp. 295–320. doi: 10.1007/978-1-60761-931-4_15.
- Perdomo-Ortiz, J., González-Benito, J. and Galende, J. (2006) 'Total quality management as a forerunner of business innovation capability', *Technovation*, 26(10), pp. 1170–1185. doi: 10.1016/j.technovation.2005.09.008.
- Permana, A. (2020) UPT Perpustakaan ITB Raih Akreditasi A dari Perpustakaan Nasional - Institut Teknologi Bandung, Institut Teknologi Bandung. Available at: <https://www.itb.ac.id/berita/detail/57508/upt-perpustakaan-itb-raih-akreditasi-a-dari-perpustakaan-nasional> (Accessed: 3 March 2021).
- Perpustakaan Nasional Republik Indonesia (2018) PERATURAN PERPUSTAKAAN NASIONAL REPUBLIK INDONESIA.
- Perpustakaan Nasional Republik Indonesia (2020) Pusat Pengembangan Perpustakaan Umum dan Khusus: Rencana Strategies Tahun 2020-2024.
- Perpustakaan Nasional Republik Indonesia (2021) PDDikti - Pangkalan Data PendidA6n Tinggi. Available at: <https://pddikti.kemdikbud.go.id/publA6si> (Accessed: October 18, 2021).
- Perpustakaan Universitas Diponegoro (2020) Perpustakaan Undip memperoleh Akreditasi A | Website UPT Perpustakaan dan Percetakan. Available at: <https://digilib.undip.ac.id/2020/04/30/perpustakaan-undip-memperoleh-akreditasi-a/> (Accessed: October 18, 2021).
- Perpustakaan Universitas Gadjah Mada (2019) Laporan Perpustakaan Universitas Gadjah Mada – Perpustakaan. Available at: <http://lib.ugm.ac.id/ind/?file=laporan-perpustakaan-universitas-gadjah-mada> (Accessed: October 18, 2021).
- Perpustakaan Universitas Sumatera Utara (2021) Penghargaan - USU Library. Available at: <https://library.usu.ac.id/penghargaan/> (Accessed: October 18, 2021).
- Perpustakaan Universitas Udayana (2019) SertifA6t Akreditasi Perpustakaan Universitas Udayana. Available at: <https://e-perpus.unud.ac.id/page/sertifA6t-akreditasi-perpustakaan-universitas-udayana> (Accessed: October 18, 2021).
- Petti, C. et al. (2021) 'Globalization and innovation with Chinese characteristics: the case of the automotive industry', *International Journal of Emerging Markets*. Emerald Group Holdings Ltd., 16(2), pp. 303–322. doi: 10.1108/IJOEM-02-2018-0111.

- Pham, T.T.T., Nguyen, K.S., Nguyen, H.H., Nguyen, L.T., & Vo, V.X. (2021). Dynamic entrepreneurship, planned innovation, and firm profitability: Evidence from a Southeast Asian country. *Heliyon*, 7(7), e07599. <https://doi.org/10.1016/j.heliyon.2021.e07599>
- Ponta, L., Puliga, G. and Manzini, R. (2021) ‘A measure of innovation performance: the Innovation Patent Index’, *Management Decision*, 59(13), pp. 73–98. doi: 10.1108/MD-05-2020-0545.
- Potnis, D. D. et al. (2020) ‘What is innovative to public libraries in the United States? A perspective of library administrators for classifying innovations’, *Journal of Librarianship and Information Science*. SAGE Publications Ltd, 52(3), pp. 792–805. doi: 10.1177/0961000619871991.
- Presslee, A., Richins, G., Saiy, S., & Webb, A. (2023). Small sample field study: The effects of team-based recognition on employee engagement and effort. *Management Accounting Research*, 100829. <https://doi.org/10.1016/j.mar.2022.100829>
- QS World University Rankings (2021) QS World University Rankings 2021, QS World University Rankings. Available at: <https://www.topuniversities.com/qs-world-university-rankings/methodology> (Accessed: 30 April 2021).
- Quan, X. et al. (2021) ‘Can innovative knowledge management platforms lead to corporate innovation? Evidence from academician workstations in China’, *Journal of Knowledge Management*. Emerald Group Holdings Ltd., 25(1), pp. 117–135. doi: 10.1108/JKM-12-2019-0684.
- Quinn, J.B. (1985) “Managing Innovation: Controlled Chaos.” Available at: <https://papers.ssrn.com/abstract=1504499> (Accessed: October 20, 2021).
- Raghuvanshi, J., & Garg, C. P. (2022). Shaping the handicraft cluster through innovation capability. *International Journal of Innovation Studies*, 6(2), 102-117. <https://doi.org/10.1016/j.ijis.2022.04.002>.
- Rajapathirana, R. P. J. and Hui, Y. (2018) ‘Relationship between innovation capability, innovation type, and firm performance’, *Journal of Innovation and Knowledge*. Elsevier B.V., 3(1), pp. 44–55. doi: 10.1016/j.jik.2017.06.002.
- Rampa, R. and Agogué, M. (2021) ‘Developing radical innovation capabilities: Exploring the effects of training employees for creativity and innovation’, *Creativity and Innovation Management*. Life Science Publishing Co. Ltd, 30(1), pp. 211–227. doi: 10.1111/caim.12423.
- Ramos, A. F. (2016) ‘The web-based library: challenges and opportunities’, *Investigacion Bibliotecologica*. Universidad Nacional Autonoma de Mexico, pp. 11–14. doi: 10.1016/j.ibbai.2016.10.014.
- Robb, A., Rohrschneider, M., Booth, A., Carter, P., Walker, R., & Andrews, G. (2022). Enhancing organisational innovation capability – A practice-oriented insight for pharmaceutical companies. *Technovation*, 115, 102461. <https://doi.org/10.1016/j.technovation.2022.102461>.
- Robinson, C. K. (2012) ‘Peter Drucker on marketing: Application and implications for libraries’, *The Bottom Line*, 25(1), pp. 4–12. doi: 10.1108/08880451211229153.

- Rockman, I. F. (2006) 'Reflections on our work', *Reference Services Review*, 34(1), pp. 10–11. doi: 10.1108/00907320610648743.
- Romijn, H. and Albaladejo, M. (2002) 'Determinants of innovation capability in small electronics and software firms in southeast England', *Research Policy*, 31(7), pp. 1053–1067. doi: 10.1016/S0048-7333(01)00176-7.
- Roos, G., Roos, G., Pike, S., & Fernstrom, L. (2005). *Managing Intellectual Capital in Practice*. Routledge. <https://doi.org/10.4324/9780080479118>
- Saunila, M. (2020). Innovation capability in SMEs: A systematic review of the literature. *Journal of Innovation and Knowledge*, 5(4), 260–265. <https://doi.org/10.1016/j.jik.2019.11.002>
- Sharmelly, R. and Ray, P. K. (2021) 'Managing resource-constrained innovation in emerging markets: Perspectives from a business model', *Technology in Society*. Elsevier Ltd, 65. doi: 10.1016/j.techsoc.2021.101538.
- Sheikhshoaei, F., Naghshineh, N., Alidousti, S., Nakhoda, M., & Dehdarirad, H. (2021). Development and validation of a measuring instrument for digital library maturity. *Library and Information Science Research*, 43(3). <https://doi.org/10.1016/j.lisr.2021.101101>
- Shen, Y. (2019). Intelligent infrastructure, ubiquitous mobility, and smart libraries – Innovate for the future. *Data Science Journal*, 18(1), 1–14. <https://doi.org/10.5334/dsj-2019-011>
- Shen, H., Lan, F., Xiong, H., Lv, J., & Jian, J. (2020). Does top management team's academic experience promote corporate innovation? Evidence from China. *Economic Modelling*, 89, 464-475. <https://doi.org/10.1016/j.econmod.2019.11.007>.
- Sinkovics, N. et al. (2021) 'The dark side of trust in global value chains: Taiwan's electronics and IT hardware industries', *Journal of World Business*. Elsevier Inc., 56(4). doi: 10.1016/j.jwb.2021.101195.
- Slater, S. F., Mohr, J. J. and Sengupta, S. (2014) 'Radical product innovation capability: Literature review, synthesis, and illustrative research propositions', *Journal of Product Innovation Management*. Blackwell Publishing Ltd, 31(3), pp. 552–566. doi: 10.1111/jpim.12113.
- Solis-Navarrete, J. A. et al. (2021) 'Innovation policy in the agri-food sector: evidence from undeveloped Mexican regions', *Journal of Science and Technology Policy Management*. Emerald Group Holdings Ltd., 12(1), pp. 149–168. doi: 10.1108/JSTPM-01-2020-0002.
- Soroya, S. H., & Ameen, K. (2018). What do they want? Millennials and role of libraries in Pakistan. *Journal of Academic Librarianship*, 44(2), 248–255. <https://doi.org/10.1016/j.acalib.2018.01.003>
- Stagg, C., Turner, B., Bigby, E., & Jensen, J. (2022). Effects of Leader Empowerment: Implementing a Frontline Nurse Leadership Council. *Nurse Leader*. Advance online publication. <https://doi.org/10.1016/j.mnl.2022.04.011>.
- Stephens, E. H., & Dearani, J. A. (2021). On Becoming a Master Surgeon: Role Models, Mentorship, Coaching, and Apprenticeship. *The Annals of Thoracic Surgery*, 111(6), 1746-1753. <https://doi.org/10.1016/j.athoracsur.2020.06.061>.

- Scopus (2021) 'Scopus - Document search results'. Available at: <https://www.scopus.com/results/results.uri?sort=cp-f&src=s&nlo=&nlr=&nls=&sid=b74f8a41991a99f608c63922beffb63b&sot=b&sdt=cl&cluster=scosubtype%2C%22ar%22%2Ct%2Bscolang%2C%22English%22%2Ct%2Bscosrctype%2C%22j%22%2Ct&sl=36&s=TITLE-ABS-KEY+%28%22library+innovation%22%29&origin=resultslist&zone=leftSideBar&editSaveSearch=&txGid=6888542d1ed481b21f63ed4c09cd89ab>.
- Scopus (2021) 'Scopus - Analyze search results'. Available at: <https://www.scopus.com/term/analyzer.uri?sid=b74f8a41991a99f608c63922beffb63b&origin=resultslist&src=s&s=TITLE-ABS-KEY+%28%22library+innovation%22%29&sort=cp-f&sdt=cl&sot=b&sl=36&count=37&analyzeResults=Analyze+results&cluster=scosubtype%2C%22ar%22%2Ct%2Bscolang%2C%22English%22%2Ct%2Bscosrctype%2C%22j%22%2Ct&txGid=99816aef9802eaa65c3c1184fca5fdc>.
- Scopus - Document search results | Signed in (no date). Available at: <https://www.scopus.com/results/results.uri?cc=10&sort=plf-f&src=s&nlo=&nlr=&nls=&sid=30e5667f8ba63ce75e09dfba9d7a24b1&sot=b&sdt=cl&cluster=scopubstage%2C%22final%22%2Ct%2Bscosubjabbr%2C%22BUSI%22%2Ct%2Bscosubtype%2C%22ar%22%2Ct&sl=38&s=TITLE-ABS-KEY%28%22innovation+capability%22%29&ss=plf-f&ps=r-f&editSaveSearch=&origin=resultslist&zone=resultslist> (Accessed: 22 June 2021).
- Scopus - Document search results | Signed in (no date). Available at: <https://www.scopus.com/results/results.uri?cc=10&sort=cp-f&src=s&nlo=&nlr=&nls=&sid=00569654832077b74ed608a9e154fc5c&sot=b&sdt=cl&cluster=scopubstage%2C%22final%22%2Ct%2Bscosubtype%2C%22ar%22%2Ct%2Bscosubjabbr%2C%22BUSI%22%2Ct%2Bscosrctype%2C%22j%22%2Ct&sl=38&s=TITLE-ABS-KEY%28%22innovation+capability%22%29&ss=cp-f&ps=r-f&editSaveSearch=&origin=resultslist&zone=resultslist> (Accessed: 22 June 2021).
- Shen, Y. (2019) 'Intelligent infrastructure, ubiquitous mobility, and smart libraries – Innovate for the future', *Data Science Journal*, 18(1), pp. 1–14. doi: 10.5334/dsj-2019-011.
- Soroya, S. H. and Ameen, K. (2018) 'What do they want? Millennials and role of libraries in Pakistan', *Journal of Academic Librarianship*. Elsevier Ltd, 44(2), pp. 248–255. doi: 10.1016/j.acalib.2018.01.003.
- Stover, M., Jefferson, C. and Santos, I. (2019) 'Innovation and creativity: A new facet of the traditional mission for university libraries', *Advances in Library Administration and Organization*. Emerald Group Publishing Ltd., 40, pp. 135–151. doi: 10.1108/S0732-067120190000040006.
- Sukovic, S., Litting, D. and England, A. (2011) 'Playing with the Future: Library Engagement and Change', *Australian Academic and Research Libraries*, 42(2), pp. 70–87. doi: 10.1080/00048623.2011.10722215.

- Swink, M. (2006) 'Building collaborative innovation capability', *Research Technology Management*. Industrial Research Institute Inc., 49(2), pp. 37–47. doi: 10.1080/08956308.2006.11657367.
- Takamatsu, S., & Yamakita, R. (2022). The relationship between athlete leadership and communication: Analyzing social networks within Japanese sport teams. *Asian Journal of Sport and Exercise Psychology*, 2(3), 151-155. <https://doi.org/10.1016/j.ajsep.2022.08.004>
- Tambe, P., Hitt, L. M. and Brynjolfsson, E. (2012) 'The extroverted firm: How external information practices affect innovation and productivity', *Management Science*, 58(5), pp. 843–859. doi: 10.1287/mnsc.1110.1446.
- Tamer Cavusgil, S., Calantone, R. J. and Zhao, Y. (2003) 'Tacit knowledge transfer and firm innovation capability', *Journal of Business & Industrial Marketing*, 18(1), pp. 6–21. doi: 10.1108/08858620310458615.
- Tan, K. H. et al. (2015) 'Harvesting big data to enhance supply chain innovation capabilities: An analytic infrastructure based on deduction graph', *International Journal of Production Economics*. Elsevier, 165, pp. 223–233. doi: 10.1016/j.ijpe.2014.12.034.
- Teece, D. J. (2007) 'Explicating Dynamic Capabilities: The Nature and Microfoundations of (Sustainable) Enterprise Performance', *Strategic Management Journal*, 28(August), pp. 1319–2350. doi: 10.1002/smj.
- Times Higher Education (2021) THE World University Rankings 2021: methodology | Times Higher Education (THE), Times Higher Education. Available at: <https://www.timeshighereducation.com/world-university-rankings/world-university-rankings-2021-methodology> (Accessed: 30 April 2021).
- The University of Sydney (2021) *Technology Spaces*, University of Sydney Library. Available at: <https://library.sydney.edu.au/libraries/technologyspaces.html> (Accessed: 12 May 2021).
- Tonta, Y. (2008) 'Libraries and museums in the flat world: Are they becoming virtual destinations?', *Library Collections, Acquisition and Technical Services*. No longer published by Elsevier, 32(1), pp. 1–9. doi: 10.1016/j.lcats.2008.05.002.
- Tracy, S. J. (2020) *Qualitative Research Methods: Collecting Evidence, Crafting Analysis, Communicating Impact*. Hoboken: John Wiley & Sons.
- Tran, C. Y., & Guo, J. X. (2021). Developing user-centered collections at a research library: An Evidence-Based Acquisition (EBA) pilot in STEM. *The Journal of Academic Librarianship*, 47(5), 102434. <https://doi.org/10.1016/j.acalib.2021.102434>.
- Ugwu, C. I. and Ekere, J. N. (2018) 'The role of knowledge management in providing innovative services in university libraries in Nigeria: A structural equation modeling approach', *Global Knowledge, Memory and Communication*. Emerald Group Publishing Ltd., 67(6–7), pp. 350–376. doi: 10.1108/GKMC-10-2017-0086.
- Universitas Andalas (2019) Universitas Andalas - Perpustakaan Unand Kembali Raih Akreditasi A. Available at: <https://www.unand.ac.id/id/berita->

- peristiwa/berita/item/3113-perpustakaan-unand.html (Accessed: October 18, 2021).
- Universitas Brawijaya (2021) Accreditation - Universitas Brawijaya. Available at: <https://ub.ac.id/about/accreditation/> (Accessed: October 17, 2021).
- Universitas Negeri Malang (2021) Perpustakaan Universitas Negeri Malang Raih Akreditasi A. Available at: <http://kliping.um.ac.id/index.php/perpustakaan-universitas-negeri-malang-raih-akreditasi-a/> (Accessed: October 18, 2021).
- Universitas Katolik Widya Mandala (2020) Penghargaan Inovasi Perpustakaan UKWMS | UKWMS, Universitas Katolik Widya Mandala. Available at: <https://ukwms.ac.id/penghargaan-inovasi-perpustakaan-ukwms/> (Accessed: 3 March 2021).
- Universitas Sebelas Maret (2021) Perpustakaan UNS Raih Akreditasi A - Universitas Sebelas Maret. Available at: <https://uns.ac.id/id/uns-update/perpustakaan-uns-raih-akreditasi-a.html> (Accessed: October 18, 2021).
- University of British Columbia (2021) *Get Research Help | UBC Library Research Help*. Available at: <https://help.library.ubc.ca/#finding> (Accessed: 12 May 2021).
- UPT Perpustakaan Institut Teknologi Bandung (2020) UPT Perpustakaan ITB Terakreditasi A - Perpustakaan ITB. Available at: <https://lib.itb.ac.id/en/archives/2057> (Accessed: October 18, 2021).
- Usai, A. et al. (2021) 'Unveiling the impact of the adoption of digital technologies on firms' innovation performance', *Journal of Business Research*, 133, pp. 327–336. doi: 10.1016/j.jbusres.2021.04.035.
- Vendrell-Herrero, F., Bustinza, O. F. and Opazo-Basaez, M. (2021) 'Information technologies and product-service innovation: The moderating role of service R&D team structure', *Journal of Business Research*. Elsevier Inc., 128, pp. 673–687. doi: 10.1016/j.jbusres.2020.01.047.
- Walton, G. and Webb, P. (2016) 'Leading the innovative and creative library workforce: Approaches and challenges', *Advances in Library Administration and Organization*. Emerald Group Publishing Ltd., 35, pp. 257–275. doi: 10.1108/S0732-06712016000035018.
- Wang, X. (2004). Research and usage of collection level metadata in Chinese digital libraries. *The International Information & Library Review*, 36(4), 291-295. <https://doi.org/10.1016/j.iilr.2003.10.014>
- Wang, C. hsien, Lu, I. yuan and Chen, C. bein (2008) 'Evaluating firm technological innovation capability under uncertainty', *Technovation*, 28(6), pp. 349–363. doi: 10.1016/j.technovation.2007.10.007.
- Weber, K. M. and Rohracher, H. (2012) 'Legitimizing research, technology and innovation policies for transformative change: Combining insights from innovation systems and multi-level perspective in a comprehensive "failures" framework', *Research Policy*, 41(6), pp. 1037–1047. doi: 10.1016/j.respol.2011.10.015.
- Wernerfelt, B. (1984) 'A Resource Based View of the Firm', *Strategic management journal*, 5, pp. 171–180. Available at: <http://onlinelibrary.wiley.com/doi/10.1002/smj.4250050207/abstract>.

- Wiratningsih, R. (2018) 'Library clinic services in avoiding transaction in the predatory journal', *Library Management*. Emerald Group Publishing Ltd., 39(1–2), pp. 21–30. doi: 10.1108/LM-02-2017-0023.
- Woodard, B. S. and Hinchliffe, L. J. (2002) 'Technology and Innovation in Library Instruction Management', *Journal of Library Administration*, 36(1–2), pp. 39–55. doi: 10.1300/J111v36n01_04.
- Wong, G. K. W. (2021). Taking leadership development into your own hands: A perspective for academic librarians. *Journal of Academic Librarianship*, 47(1). <https://doi.org/10.1016/j.acalib.2020.102301>
- Wulandari, Y. (2020) BISA BERKAWAN "Bincang Santai Bersama Pustakawan" Inovasi Pustakawan Masa Pandemi, Universitas Pendidikan Indonesia. Available at: <http://perpustakaan.upi.edu/bisa-berkawan-bincang-santai-bersama-pustakawan-inovasi-pustakawan-masa-pandemi-layanan-daring/>
- Xiao, L. (2020). Innovative application of knowledge management in organizational restructuring of academic libraries: A case study of Peking University Library. *IFLA Journal*, 46(1), 15–24. <https://doi.org/10.1177/0340035219892289>
- Xu, C. et al. (2021) 'Genetic distance, international experience and the performance of cross-border R&D for EMNEs', *Journal of International Management*. Elsevier Inc., 27(2). doi: 10.1016/j.intman.2021.100853.
- Yam, R. C. M. et al. (2004) 'An audit of technological innovation capabilities in Chinese firms: Some empirical findings in Beijing, China', *Research Policy*. Elsevier, 33(8), pp. 1123–1140. doi: 10.1016/j.respol.2004.05.004.
- Yam, R. C. M. et al. (2011) 'Analysis of sources of innovation, technological innovation capabilities, and performance: An empirical study of Hong Kong manufacturing industries', *Research Policy*, 40(3), pp. 391–402. doi: 10.1016/j.respol.2010.10.013.
- Yang, C. C., Marlow, P. B. and Lu, C. S. (2009) 'Assessing resources, logistics service capabilities, innovation capabilities and the performance of container shipping services in Taiwan', *International Journal of Production Economics*, 122(1), pp. 4–20. doi: 10.1016/j.ijpe.2009.03.016.
- Yue, C. A., & Thelen, P. D. (2023). Words matter: The impact of workplace verbal aggressiveness on workgroup relationship conflict, work-life conflict, and employee-organization relationships. *Public Relations Review*, 49(1), 102292. <https://doi.org/10.1016/j.pubrev.2023.102292>.
- Zbiejczuk Suchá, L., Bartošová, E., Novotný, R., Bělehradová Svitáková, J., Štefek, T., & Vichová, E. (2021). Stimulators and barriers towards social innovations in public libraries: Qualitative research study. *Library & Information Science Research*, 43(1), 101068. <https://doi.org/10.1016/j.lisr.2020.101068>
- Zhixiong, Z. et al. (2007) 'Towards Constructing a Chinese Information Extraction System to Support Innovations in Library Services', *IFLA Journal*, 33(4), pp. 340–350. doi: 10.1177/0340035207086064.
- Zotoo, I. K., Lu, Z., & Liu, G. (2021). Big data management capabilities and librarians' innovative performance: The role of value perception using the theory of knowledge-based dynamic capability. *Journal of Academic Librarianship*, 47(2). <https://doi.org/10.1016/j.acalib.2020.102272>