

ABSTRAK

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ANTESEDEN DARI *PERCEIVED USEFULNESS* DENGAN *PERCEIVED EASE OF USE* SEBAGAI VARIABEL MEDIASI PENGGUNAAN SISTEM INFORMASI MANAJEMEN RUMAH SAKIT ELEKTRONIK (STUDI EMPIRIS PADA RUMAH SAKIT XYZ TANGERANG)

(xiv +129 halaman; 3 gambar, 25 tabel, 3 lampiran)

Tujuan dalam penelitian ini untuk mengetahui anteseden dari *perceived usefulness* dengan *perceived ease of use* sebagai variabel mediasi penggunaan Sistem Informasi Manajemen Rumah Sakit Elektronik pada Rumah Sakit XYZ Tangerang. Penelitian ini menerapkan metode kuantitatif dengan menyebarkan kuesioner kepada 80 dokter yang bekerja pada Rumah Sakit XYZ Tangerang dan dianalisis menggunakan SEM-PLS dengan bantuan *software* SmartPLS ver 4.0. Hasil penelitian membuktikan bahwa anteseden dari model UTAUT secara positif dan signifikan mempengaruhi *perceived ease of use*, namun pada *degree of openness* tidak mempengaruhi *perceived ease of use*. Kemudian, anteseden dari model UTAUT secara positif dan signifikan mempengaruhi *perceived usefulness*, namun pada *computer self-efficacy*, *trustworthiness*, *technological risk* dan *facilitating conditions* tidak dapat mempengaruhi *perceived ease of use*. *Perceived Ease of Use* secara positif dan signifikan memediasi anteseden dari model UTAUT dengan *Perceived Usefulness*, namun *Perceived Ease of Use* tidak memediasi *Degree of Openness* dengan *Perceived Usefulness*.

Referensi: 57 (1974 - 2022)

Kata Kunci: *Computer Self Efficacy*, *Degree of Openness*, *Trustworthiness*, *Technological-Risk*, *Facilitating Conditions*, *Perceived Ease of Use*, *Perceived Usefulness*, UTAUT, Sistem Informasi Manajemen Rumah Sakit

ABSTRACT

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ANTECEDENTS OF PERCEIVED USEFULNESS WITH PERCEIVED EASE OF USE AS A MEDIATION VARIABLE ON THE USE OF ELECTRONIC HOSPITAL MANAGEMENT INFORMATION SYSTEMS (EMPIRICAL STUDY IN XYZ HOSPITAL TANGERANG)

(xiv +129 pages; 3 figures, 25 tables, 3 appendices)

The purpose of this study was to determine the antecedents of perceived usefulness with perceived ease of use as a mediating variabel using the Electronic Hospital Management Information System at XYZ Hospital in Tangerang. This study applied a quantitative method by distributing questionnaires to 80 doctors working at XYZ Hospital in Tangerang and analyzed using SEM-PLS with the help of SmartPLS ver 4.0 software. The results of the study prove that the antecedents of the UTAUT model positively and significantly affect perceived ease of use, but the degree of openness does not affect perceived use. Then, the introduction of the UTAUT model positively and significantly affects perceived usefulness, but on computer self-efficacy, trustworthiness, technological risks and facilitating conditions cannot affect perceived use. Perceived Ease of Use positively and significantly mediates the antecedents of the UTAUT model with Perceived Usefulness, but Perceived Ease of Use does not mediate the Degree of Openness with Perceived Usefulness.

References: 57 (1974 - 2022)

Keywords: *Computer Self Efficacy, Degree of Openness, Trustworthiness, Technological Risk, Facilitating Conditions, Perceived Ease of Use, Perceived Usefulness, UTAUT, Hospital Management Information Systems.*