

REFERENCES

- Akhmad, A., Hamzah, D., & Toaha, M. (2022). The Influence of Leadership and Emotional Intelligence on Employee Performance through Work Stress at PT. NIC Makassar. *Hasanuddin Journal of Applied Business and Entrepreneurship*, 5(1),83-93.
<https://doi.org/https://doi.org/10.26487/hjabe.v5i1.50>
- Al Mehrzi, N., & Singh, S. K. (2018). Competing through employee engagement: a proposed framework. *International Journal of Productivity and Performance Management*, 65(6), 831–843.
<https://doi.org/10.1108/IJPPM02-2016-0037>.
- Alfani and Setiawan (2022). *Pengaruh lingkungan kerja dan Stabilitas emosional terhadap Kinerja karyawan (studi kasus pada karyawan PT. Pranasakti mandiri. Skripsi*.
- Asrifah .(2018). Pengaruh Human Relations terhadap Kinerja Pegawai di Kantor Wilayah Kementrian Agama Provinsi Sulawesi Tengah. *Katalogis*, Volume 3 Nomor 2., Hal 125-134.
- Becker, Gaol. (2019). *Human Capital Manajemen Sumber Daya Manusia*. Jakarta: PT. Gramedia Widiasarana Indonesia.
- Cascio. (2019). Testing The Effects Of Employee Engagement, Work Environment, And Organizational Learning On Organizational Commitment, Social and Behavioral Sciences. *International Conference on Leadership, Technology, Innovation and Business Management*, Vol. 229: 289-29
- Champbell and Pritchard. (2018). *Manajerial Behavior, Performance and Effectiveness*. New York: Mc. Graw Hill Coy
- Chen, Osman. (2018). Following the trail of women homestay entrepreneurs in Malaysia: Understanding their motivation and empowerment. *Team Journal of Hospitality & Tourism*, 6(1), 24-35.
- Ghozali, I. (2018). *Aplikasi Analisis Multivariate Dengan Program IBM SPSS 26*. Edisi 10. Badan Penerbit Universitas Diponegoro.
- Golemans, D. (2018). *Working With Emotional Intelligence. Kecerdasan Emosi untuk Mencapai Puncak Prestasi*. (Terjemahan Alex Tri Kantjono Widodo). Jakarta : PT. Gramedia Pustaka Utama
- Hall. (2018). The Effect of Social Capital on Organizational Performance: The Mediating Role of Employee's Job Satisfaction. *Journal International Review of manag*

- Hartanto, Brotoharsojo and Wungu, Jiwo, (2020), *Tingkatkan Kinerja Perusahaan dengan Merit System*, PT. Rajagrafindo Persada, Jakarta)
- Jamrizal, Achmad. (2022). *Menjadi Excecutive Manajemen sdm Profesional. Edisi Pertama*. Yogyakarta; Andi Offset.
- Kanfer, Hitchen. (2019). *The motivation to work*. John Wiley and Sons: New York
- Kasmir, (2016). *Manajemen sumber daya manusia (teori dan praktik)*. Depok: PT Rajagrafindo Persada.
- Katzell, Asah and Thompson. (2019). The impact of motivation, personal values, and management skills on the performance of SMEs in South Africa. *African Journal of Economic and Management Studies*, 6(3), 308-322.
- Lattimore, Al- Zubi, Hasan Ali. (2018). A Study of Relationship between Organizational Justice and Job Satisfaction. *International Journal Of Business &Management*, Vol.5, Issue 12 :1-8.
- Lestari. (2019). *Manjeman Personalia dan sumberdaya Manusia*. Penerbit BPFE. Yogyakarta.
- Mayer, J.D. & Salovey, P. (2018). *Emotional Development and Emotional Intelligence: Implication for education*. New York: Basic Books.
- Nurchayati, Agustina. (2018). Influence Of Job Characteristics On Engagement: Does Support At Work Act As Moderator In India. *International Jurnal of Sociology and Social Policy*, Vol. 37, Issue 12 : 1-25
- Oktaviani, Pani and Burhanudin Mujtaba. (2020). *Pengaruh Hubungan Atasan dan Bawahan Terhadap Kinerja Karyawan PT. DHL Tangerang*. *Journal of Scientific Communication* Volume 2 Issue 1, April 2020
- Pinder. (2018). *Human Resources Management*, Jakarta: PT Bumi Aksara.
- Pratiwi, H. ., Nasution, I. ., & Sulaiman, F. (2022). Pengaruh Hubungan Kerja dan Motivasi Kerja terhadap Kinerja Karyawan PT. Toba Pulp Lestari. *REMIK: Riset Dan E-Jurnal Manajemen Informatika Komputer*, 6(2), 168-172. Retrieved from <https://polgan.ac.id/jurnal/index.php/remik/article/view/1140>
- Priyatno, Duwi. (2018). *Cara Kilat Belajar Analisis Data dengan SPSS 20*. Yogyakarta: CV. ANDI OFFSET (ANDI).
- Reuven (2018). Influence of Emotional Intelligence on Learning Styles-An Exploratory Study on Management Students. *Journal of Business Management & Social Sciences Research*. Volume 2 No. 3.
- Sangadji, E.M., dan Sopiah. (2017). *Prilaku Konsumen: Pendekatan Praktis. Disertai:Himpunan Jurnal Penelitian*. Yogyakarta: Penerbit And

- Santoso, S. (2021). *Mastering SPSS 18*. Jakarta: PT Elex Media Komputindo
- Shmailan, A. S. (2019). The relationship between job satisfaction, job performance and employee engagement: An explorative study. *Issues in Business Management and Economics*, 4, 1-8.
- Sitinjak, Damayanti, R., Hanafi, A., & Cahyadi, A. (2021). *Manajemen Sumber Daya Manusia; Teori, Konsep dan Indikator*. Pekanbaru: Zanafala Publishing.
- Siwi Ultima Kadarmo dkk. (2018). *Koordinasi dan Hubungan Kerja*. Edisi Pertama. Jakarta; Lembaga Administrasi Negara Republik Indonesia.
- Stewart,. (2019). *Human Capital: Manajemen Sumber Daya Manusia*. PT. Grissino: Jakarta.
- Sudarmanto, SIP, Msi (2019). *Kinerja dan Pengembangan Kompetensi SDM*. Yogyakarta : Pustaka Pelajar
- Sugiyono. (2019). *Metode Penelitian Kuantitatif Kualitatif dan R&D*. Bandung: Alfabeta.
- Sujarweni, V. Wiratna. (2019) *Metodologi Penelitian Bisnis & Ekonomi*. Yogyakarta: Pustaka Baru Press.
- Sunyoto, Danang. (2018). *Manajemen dan Pengembangan Sumber Daya Manusia*. Yogyakarta: Center for Academic Publishing Service.
- Suryaningrat, Rosady Ruslan and Sonny Sumarsono (2021). *Manajemen Sumber Daya Manusia*. Edisi Revisi. Jakarta; BumiAksara.
- Suwarsito, Bambang. (2020). Pengaruh Budaya Organisasi dan Lingkungan Kerja terhadap Organizational Citizenship Behavior, Motivasi, dan Kinerja. *Malang: Jurnal Modernisasi*, Volume 4, Nomor 2.
- Tairas. (2020). Hubungan Motivasi Berprestasi Dan Kontrol Diri Dengan Intensi Penggunaan Media Sosial Remaja Saat Pandemi COVID-19. *Jurnal Sosial&Budaya Syar-i*, Vol. 7, No. 5 202
- Torang, Syamsir. (2018). *Organisasi dan Manajemen (Perilaku, Struktur, Budaya, dan. Perubahan Organisasi)*. Bandung: Alfabeta
- Wang. Qiong, Aijing Xi, Wei Zhang. (2021). How Challenge Demands Have Offsetting Effects on Job Performance: Through the Positive and Negative Emotions at Alba Group. *Sec. Organizational Psychology*
- Yang, Amri, Z., & Putra, T. R. I (2018). The link between perceived human resource management practices, engagement and employee behaviour: A moderated mediation model. *International Journal of Human Resource Management*, 24(2), 330– 351.