

DAFTAR PUSTAKA

- Afsaneh Nahavandi and Ali R. Malekzadeh. 1993. LEADER STYLE IN STRATEGY AND ORGANIZATIONAL PERFORMANCE: AN INTEGRATIVE FRAMEWORK. *Journal of Management Studies* Volume 30, Issue 3, pages 405–425
- Anthony and Govindarajan. 2003. *Management Control System*. Eleventh Edition. Mc Graw Hill International Edition.
- Arikunto, S. 2010. *Prosedur penelitian : Suatu Pendekatan Praktik*. (Edisi Revisi). Jakarta : Rineka Cipta
- Avolio, B.J. & Bass, B.M. (1994). Individual Consideration Viewed at Multiple Levels of Analysis : A Multilevel Framwork for Examining Te Diffusio of Transformational Leadership. *Journal of Leadership Quarterly*.6(2),199- 218.
- Barbara Levitt; James G. March. *Annual Review of Sociology*, Vol. 14. (1988), pp. 319-340.
- Bass, B.M. (1985). *Leadership and Performance Beyond Expectations*. New York: The Free Press
- Bycio *et. al.*, (1995). Hater and Bass (1998). Waldman *et. al.*, (1987). Vishalli and Kumar, (2004). Kark *et. al.*, (2003). *Building Managers as Transformational*. *International Review of Business Research Papers*. 5 (5), 355-364.
- Cushway, Barry & Derek Lodge (2000). *Organizational Behaviour And Design*. Jakarta: Elex Media Computindo.
- Dale, Robert. D. 1992. *Pelayan Sebagai Pemimpin*. Gandum Mas. Malang.
- Danang, Sunyoto.2011. *Metodologi Penelitian Ekonomi*, Cetakan Pertama. CAPS. Yogyakarta.

- Danim, Sudarwan. (2004). *Motivasi Kepemimpinan dan Efektivitas Kelompok*. Bengkulu: PT RINEKA CIPTA.
- Davis, Ralph C. 1951. *The Fundamentals of Top Management*. New York, Harper & Brother.
- Denison, D.R. (1990), *Corporate Culture and Organizational Effectiveness*, John Wiley & Sons, New York, NY.
- Durianto, Darmadi, dkk, 2004. *Strategi Menaklukkan Pasar melalui Riset Ekuitas dan Perilaku Merek*, Jakarta: PT. Gramedia Pustaka Utama.
- Gardiner, P. and Whiting, P. (1997), "Success factors in learning organizations: an empirical study", *Industrial and Commercial Training*, Vol. 29 No. 2 pp. 41-8.
- Gary. A. Yukl, *Kepemimpinan dalam Organisasi*, Penerjemah: Jusuf Udaya, Jakarta: Prenhallindo, 1994.
- Ghozali, Imam. *Aplikasi Analisis Multivariate dengan Program SPSS*: Semarang: Badan Penerbit Diponegoro, 2005.
- Gruenberg, B. (1980). The happy worker: An analysis of educational and occupational difference in determinants of job satisfaction. *American journal of sociology*. 86, 247-271.
- Hair, et al. 2006. *Multivariate Data Analysis 6th Ed*. New Jersey: Pearson Education.
- Hall, B.P. (2001), "Values development and learning organizations", *Journal of Knowledge Management*, Vol. 5 No. 1, pp. 19-32.
- Heijden V D. (2004), "User acceptance of hedonic information systems". *MIS Quarterly*, 28(4):695-704.
- Kasper, H. (2002), "Culture and leadership in market-oriented service organizations", *European Journal of Marketing*, Vol. 36 No. 9, pp. 1047-57.

- Kim, H., Shim, S., (2003). Gender-based approach to the understanding of leadership roles among retail managers. *Human Resource Development Journal Quarterly*. 14(3), 321- 349.
- Kouzes, J. M., & Posner, B. J. (2002). *Leadership challenge* (3rd ed.). San Francisco: Jossey-Bass.
- Leithwood, Kenneth and Doris Jantzi. (1997). *Explaining Variation in Teachers' Perceptions of Principals' Leadership: a Replication*. *Journal of Educational Administration*, Vol. 35 No. 4, 1997, pp. 312-331.
- Malhotra. (2005). *Riset Penelitian*. Jakarta: Gramedia Pustaka Utama
- Mangkuprawira, Sjafrli. 2007. *Manajemen Mutu Sumber Daya Manusia*. Bogor:Ghalia Indonesia.
- Miller, Delbert C. 1991. *Handbook of Research Design and Social Measurement*. Fifth Edision. USA: Sage Publications. Inc.
- Nana Syaodih Sukmadinata. 2010. *Metode Penelitian Pendidikan*. Bandung: Remaja Rosdakarya Offset.
- O'Connor, B.N., Bronner, M. and Delaney, C. (1996), "Training for organizations,"Cincinnati, OH: Southwestern.
- Pedler, M., J. Burgoyne and T. Boydell, 1991. *The Learning Company: A Strategy for Sustainable Development*, New York: McGraw-Hill.
- Poell, R.F., van Dam, K., & van den Berg, P. T. (2004). Organizing learning in work contexts. *Applied Psychology: An International Review*, 53(4), 529-540.
- Pool, S.W. (2000), "The learning organization: motivating employees by integrating TQM philosophy in a supportive organizational culture", *Leadership and Organization Development Journal*, Vol. 21 No. 4, pp. 531-44.

- Popper, M., Lipshitz, R. 2000. Installing mechanisms and instilling values: the role of leaders in organizational learning. *The Learning Organization*, Vol. 7, No. 3, pp. 135-44.
- Pounder, J. S., & Coleman M. (2002). Women - better leaders than men? In general and educational management it still "all depends." *Leadership & Organizational Development Journal*, 23 (3), 122-133. Prentice Hall, Inc.
- Robbins SP, dan Judge. 2007. *Perilaku Organisasi*. Jakarta: Salemba Empat
- Robbins, Stephen P. (2003). *Perilaku organisasi*. Jakarta : PT. Indeks Kelompok GRAMEDIA
- Santoso, Singgih. 2012. *Analisis SPSS pada Statistik Parametrik*. Jakarta: PT. Elex Media Komputindo.
- Schein, E.H. (1990), "Organizational culture", *American Psychologist*, Vol. 45, pp. 109-19.
- Schein, E.H. (1990b), "Coming to a new awareness of organizational culture", *Sloan Management Review*, pp. 8-16.
- Schein, E.H. 1992, *Organizational Culture and Leadership : A Dynamic View*, Jossey-Bass, San Fransisco.
- Schein, Edgar H, (1992), "Organizational Culture and Leadership", Jossey Bass, San Francisco.
- Sekaran, Uma (2003), ***Research Methods For Business: A Skill Building Approach***, New York-USA: John Wiley and Sons, Inc
- Senge, P.M. (1990), "Organizational culture", *American Psychologist*, Vol. 45, pp. 109-19.

Smith, P.C & Kendall, L.M. (1963). Re translation of expectations: An approach to the construction of unambiguous anchors to rating scales. *Journal of Applied Psychology*, 47, 149–155.

Su-Chao Chang, Ming-Shing Lee, (2007) "A study on relationship among leadership, organizational culture, the operation of learning organization and employees' job satisfaction", *The Learning Organization*, Vol. 14 Iss: 2, pp.155 – 185

Sugiyono. 2011. *Metode Penelitian Kuantitatif, kualitatif dan R & D*. Bandung: Alfabeta.

Sunyoto, Dadang. 2011. *Analisis Regresi dan Uji Hipotesis*. Yogyakarta: CAPS.

Suyuthi, N. F. S., Hamzah, H. D., & Payangan, O. R.. (2004). Pengaruh gaya kepemimpinan transformasional dan transaksional terhadap kinerja melalui kepuasan karyawan PT. Telkom Divre VII Makassar. Universitas Hasanuddin. Makassar.

Torrington, D and Hall, L (1995) *Personnel Management in Action*. Prentice-Hall, London.

Torrington, D. & Hall, L. (1996), Chasing the rainbow: how seeking status through strategy misses the point for the personnel function. *Employee Relations*, 18(6).

Van der Heijden, G., 2004, Hopf Bifurcation, <http://www.ucl.ac.uk/~ucesgvd/hopf.pdf>, diakses pada tanggal 15 Maret 2013.

Wahjosumidjo, 1985, *Kepemimpinan dan Motivasi*, Jakarta, Ghalia Indonesia.

Wahyuddin, S, N, M., 2001, “Peran Kepemimpinan Transformasional, Kepemimpinan Transaksional, Komunikasi Internal, dan Pengembangan Karir

Terhadap Kepuasan Kerja di PT. Sumber Bengawan Plasindo Karanganyar”,
Jurnal University Press, Surakarta.

Widyatmini, dan Luqman Hakim. 2008. Hubungan Kepemimpinan, Kompensasi, dan Kompetensi Terhadap Kinerja Pegawai Dinas Kesehatan Kota Depok. Jurnal Ekonomi Bisnis No.2 Vol.13. Hal: 163-170.

Yammarino,F.Y dan Bass B.M. (1990). *Long Term Forecasting or Transformational Leadership and Its Effect Among Naval officers. Group and Organizational Studies*, 15:382-395.

Yukl, G A. 1989. “Managerial Leadership: *A Review of Theory and Research*”.Journal of Management. Vol 15. No.2. 251-289.

Yukl, G. (2006). *Kepemimpinan Dalam Organisasi*. Englewood Cliff, New Jersey:

Yukl, Gary A, 1989, *Leadership in Organization*, Second Edition, Prentice Hall International Inc.

Yukl, Gary. 2009. *Kepemimpinan Dalam Organisasi*. Jakarta : Indeks Menon, Maria E, 2002, “Organizational Culture: Associatin with commitment, Job Satisfaction, Propensity to Remain, and Information sharing in Taiwan, *International Journal Of Business Studies* Vol. 11 No.1, h 25-44.

www.academia.edu, diunduh pada tanggal 21 februari 2016

www.pelindo.co.id, diunduh pada tanggal 21 februari 2016

www.researchgate.net, diunduh pada tanggal 25 februari 2016

www.ssenco.com, diunduh pada tanggal 25 februari 2016

www.kppnrantauprapat.net, diunduh pada tanggal 25 februari 2016

www.kompasiana.com, diunduh pada tanggal 25 februari 2016

www.kompasberita.com, diunduh pada tanggal 25 februari 2016

www.linkedin.com, diunduh pada tanggal 25 februari 2016

<http://bctemas.beacukai.go.id>, diunduh pada tanggal 25 februari 2016

www.academia.edu, diunduh pada tanggal 25 februari 2016

www.asikbelajar.com, diunduh pada tanggal 25 februari 2016

www.scribd.com, diunduh pada tanggal 31 maret 2016

<http://books.google.co.id>, diunduh pada tanggal 16 Juli 2016

www.crmsindonesia.org, diunduh pada tanggal 16 Juli 2016

