

**TESIS**

**ANALYSIS OF THE INFLUENCE OF CLINICAL LEADERSHIP,  
INTERNAL SERVICE QUALITY AND ORGANIZATIONAL  
CLIMATE ON THE PERFORMANCE OF HEALTHCARE  
PERSONNEL MEDIATED BY QUALITY OF WORK  
LIFE AT MILITARY HOSPITAL XYZ**

Ditulis untuk memenuhi sebagian persyaratan akademik  
guna memperoleh gelar Magister Administrasi Rumah Sakit

**NAMA** : **Oleh:**  
**NPM** : **DONNA SHANDRA SISWATY**  
: **01616220027**



**PROGRAM STUDI ADMINISTRASI RUMAH SAKIT PROGRAM  
MAGISTER FAKULTAS EKONOMI DAN BISNIS  
UNIVERSITAS PELITA HARAPAN  
JAKARTA  
2024**