

DAFTAR PUSTAKA

- Abdillah, M. R., Anita, R., & Anugerah, R. (2017). DAMPAK IKLIM ORGANISASI TERHADAP STRES KERJA DAN KINERJA KARYAWAN. *Jurnal Manajemen*, 20(1), 121. <https://doi.org/10.24912/jm.v20i1.69>
- Ackoff, R. L. (1999). Transformational leadership. *Strategy & Leadership*, 27(1), 20–25.
- Akbar, R. R., & Maisan, K. (2022). THE INFLUENCE OF MOTIVATION, COMPENSATION AND ORGANIZATIONAL CULTURE ON EMPLOYEE PERFORMANCE AT THE HORISON BANDUNG HOTEL. *Journal of Business and Management INABA (JBMI)*, 1(02), 173–185. <https://doi.org/10.56956/jbmi.v1i02.125>
- Avolio, B. J., Bass, B. M., & Jung, D. I. (1999). Re-examining the components of transformational and transactional leadership using the Multifactor Leadership. *Journal of Occupational and Organizational Psychology*, 72(4), 441–462. <https://doi.org/10.1348/096317999166789>
- Avolio, B. J., Howell, J. M., & Sosik, J. J. (1999). A Funny Thing Happened on the Way to the Bottom Line: Humor as a Moderator of Leadership Style Effects. *Academy of Management Journal*, 42(2), 219–227. <https://doi.org/10.5465/257094>
- Babcock-Roberson, M. E., & Strickland, O. J. (2010). The Relationship Between Charismatic Leadership, Work Engagement, and Organizational Citizenship Behaviors. *The Journal of Psychology*, 144(3), 313–326. <https://doi.org/10.1080/00223981003648336>
- Bass, B. (1985). *Leadership and Performance beyond Expectations*. Free Press.
- Beard, A. (2014, May 1). *Leading with Humor*. Harvard Business Review. <https://hbr.org/2014/05/leading-with-humor>
- Berger, A. (1987). Humor. *American Behavioral Scientist*, 30(3), 6–15. <https://doi.org/10.1177/000276487030003002>
- Burhan Bungin. (2006). *Metode penelitian kualitatif*. Rajawali Pub.
- Chen, H., & Ayoun, B. (2019). Is negative workplace humor really all that “negative”? Workplace humor and hospitality employees’ job embeddedness. *International Journal of Hospitality Management*, 79, 41–49. <https://doi.org/10.1016/j.ijhm.2018.12.010>
- Clouse, R. W., & Spurgeon, K. L. (1995). Corporate analysis of humor. *American Psychological Association*. <https://psycnet.apa.org/record/1996-03844-001>
- Crawford, C. B. (1994). Theory and Implications Regarding the Utilization of Strategic Humor by Leaders. *Journal of Leadership Studies*, 1(4), 53–68. <https://doi.org/10.1177/107179199400100406>
- Creswell, J. (2009). *Research design : Qualitative, Quantitative and Mixed Methods Approaches*. (3rd ed.). Sage Publications, Inc.
- Creswell, J. W., & Miller, D. L. (2000). Determining Validity in Qualitative Inquiry. *Theory into Practice*, 39(3), 124–130. https://doi.org/10.1207/s15430421tip3903_2

- Derks, P. (2017). *Humor and Laughter* (A. J. Chapman & H. C. Foot, Eds.). Routledge. <https://doi.org/10.4324/9780203789469>
- Fayyad, S. (2020). The Role of Employee Trust in the Relationship Between Leaders' Aggressive Humor and Knowledge Sharing. *Journal of Association of Arab Universities for Tourism and Hospitality*, 19(1), 143–157. <https://doi.org/10.21608/jaauth.2020.45371.1079>
- Flaherty, M. G., & Lefcourt, H. M. (2002). Humor: The Psychology of Living Buoyantly. *Contemporary Sociology*, 31(1), 38. <https://doi.org/10.2307/3089411>
- Ford, T. E., Lappi, S. K., O'Connor, E. C., & Banos, N. C. (2017). Manipulating humor styles: Engaging in self-enhancing humor reduces state anxiety. *HUMOR*, 30(2). <https://doi.org/10.1515/humor-2016-0113>
- Gerbino, M., Milioni, M., Alessandri, G., Eisenberg, N., Caprara, M., Kupfer, A., Pastorelli, C., & Vittorio Caprara, G. (2018). Self-Efficacy in Retrieving Positive Emotional Experience and Using Humor. *European Journal of Psychological Assessment*, 34(6), 409–420. <https://doi.org/10.1027/1015-5759/a000356>
- Goldstein, J. H. (2013). *The Psychology of Humor*. Academic Press.
- Goswami, A., Nair, P., Beehr, T., & Grossenbacher, M. (2016). The relationship of leaders' humor and employees' work engagement mediated by positive emotions. *Leadership & Organization Development Journal*, 37(8), 1083–1099. <https://doi.org/10.1108/loj-01-2015-0001>
- Gumilang, G. S. (2016). METODE PENELITIAN KUALITATIF DALAM BIDANG BIMBINGAN DAN KONSELING. *JURNAL FOKUS KONSELING*, 2(2). <https://doi.org/10.52657/jfk.v2i2.218>
- Ho, L.-H., Wang, Y.-P., Huang, H.-C., & Chen, H.-C. (2011). Influence of humorous leadership at workplace on the innovative behavior of leaders and their leadership effectiveness. *African Journal of Business Management*, 5(16), 6673–6683. <https://doi.org/10.5897/AJBM10.1087>
- Hogan, R., Curphy, G. J., & Hogan, J. (1994). What we know about leadership: Effectiveness and personality. *American Psychologist*, 49(6), 493–504. <https://doi.org/10.1037/0003-066x.49.6.493>
- Horowitz, S. (2009). Effect of Positive Emotions on Health: Hope and Humor. *Alternative and Complementary Therapies*, 15(4), 196–202. <https://doi.org/10.1089/act.2009.15706>
- Kaiser, R. B., Hogan, R., & Craig, S. B. (2008). Leadership and the fate of organizations. *American Psychologist*, 63(2), 96–110. <https://doi.org/10.1037/0003-066x.63.2.96>
- Karakowsky, L., Podolsky, M., & Elangovan, A. R. (2019). Signaling trustworthiness: The effect of leader humor on feedback-seeking behavior. *The Journal of Social Psychology*, 1–20. <https://doi.org/10.1080/00224545.2019.1620161>
- Khassawneh, Dr. O., & Mohammad, Dr. T. (2022). The Impact of Humor on Work Efficiency at Workplace: An Empirical Examination in Tourism and Hospitality Sector in The United Arab Emirates. *Journal of Business*

- Strategy Finance and Management*, 04(01), 91–110.
<https://doi.org/10.12944/jbsfm.04.01.08>
- Kim, M., & Beehr, T. A. (2018). Empowering leadership: leading people to be present through affective organizational commitment? *The International Journal of Human Resource Management*, 31(16), 1–25.
<https://doi.org/10.1080/09585192.2018.1424017>
- Kuhnert, K. W., & Lewis, P. (1987). Transactional and Transformational Leadership: A Constructive/Developmental Analysis. *Academy of Management Review*, 12(4), 648–657.
<https://doi.org/10.5465/amr.1987.4306717>
- Kuiper, N. A., & Martin, R. A. (1998). Laughter and Stress in Daily Life: Relation to Positive and Negative Affect. *Motivation and Emotion*, 22(2), 133–153.
<https://doi.org/10.1023/a:1021392305352>
- Lee, D. (2015). The Impact of Leader's Humor on Employees' Creativity: The Moderating Role of Trust in Leader. *Seoul Journal of Business*, 21(1), 59–86. <https://doi.org/10.35152/snusjb.2015.21.1.003>
- Lord, R. G., & Brown, D. J. (2003). *Leadership Processes and Follower Self-identity*. Psychology Press. <https://doi.org/10.4324/9781410608864>
- Lynch, O. H. (2002). Humorous Communication: Finding a Place for Humor in Communication Research. *Communication Theory*, 12(4), 423–445.
<https://doi.org/10.1111/j.1468-2885.2002.tb00277.x>
- Malayu S. P., H. (2019). *Manajemen: Dasar, Pengertian, dan Masalah*. Bumi Aksara.
- Martin, R. A. (2001). Humor, laughter, and physical health: Methodological issues and research findings. *Psychological Bulletin*, 127(4), 504–519.
<https://doi.org/10.1037/0033-2909.127.4.504>
- Martin, R. A. (2002). Is Laughter the Best Medicine? Humor, Laughter, and Physical Health. *Current Directions in Psychological Science*, 11(6), 216–220. <https://doi.org/10.1111/1467-8721.00204>
- Martin, R. A., Puhlik-Doris, P., Larsen, G., Gray, J., & Weir, K. (2003). Individual differences in uses of humor and their relation to psychological well-being: Development of the Humor Styles Questionnaire. *Journal of Research in Personality*, 37(1), 48–75. [https://doi.org/10.1016/s0092-6566\(02\)00534-2](https://doi.org/10.1016/s0092-6566(02)00534-2)
- Mesmer-Magnus, J., Glew, D. J., & Viswesvaran, C. (2012). A meta-analysis of positive humor in the workplace. *Journal of Managerial Psychology*, 27(2), 155–190. <https://doi.org/10.1108/02683941211199554>
- Napu, D. M., Agustina Yamini, E., Nurhidayat, W., Jan Salean, F., Gafrilia Prianka, W., Tunjung Baswarani, D., Novianto, U., Fadlina, S., Sapto Desmantlyo, P., Darsana, I. M., Rimba Dirgantara, A., Sinaga, F., & Margarena, A. N. (2023). *PENGANTAR BISNIS PARIWISATA: Perhotelan, Food and Beverage Service, dan Pengembangan Destinasi Wisata*. CV. Intelektual Manifes Media.
- Obiwuru, C. T., Okwu, A. T., Akpa, V. O., & Nwankwere, N. A. (2012). EFFECTS OF LEADERSHIP STYLE ON ORGANIZATIONAL PERFORMANCE: A SURVEY OF SELECTED SMALL SCALE

- ENTERPRISES IN IKOSI-KETU COUNCIL DEVELOPMENT AREA OF LAGOS STATE, NIGERIA. *Australian Journal of Business and Management Research*, 01(07), 100–111.
<https://doi.org/10.52283/nswrca.ajbmr.20110107a11>
- Plester, B. (2016). *The Complexity of Workplace Humour*. Springer International Publishing. <https://doi.org/10.1007/978-3-319-24669-7>
- Podsakoff, P. M., MacKenzie, S. B., Moorman, R. H., & Fetter, R. (1990). Transformational Leader Behaviors And Their Effects On Followers' Trust In Leader, Satisfaction, And Organizational Citizenship Behaviors. *The Leadership Quarterly*, 1(2), 107–142. [https://doi.org/10.1016/1048-9843\(90\)90009-7](https://doi.org/10.1016/1048-9843(90)90009-7)
- Pundt, A., & Venz, L. (2016). Personal need for structure as a boundary condition for humor in leadership. *Journal of Organizational Behavior*, 38(1), 87–107. <https://doi.org/10.1002/job.2112>
- Reijseger, G., Schaufeli, W. B., Peeters, M. C. W., Taris, T. W., van Beek, I., & Ouwenel, E. (2013). Watching the paint dry at work: psychometric examination of the Dutch Boredom Scale. *Anxiety, Stress & Coping*, 26(5), 508–525. <https://doi.org/10.1080/10615806.2012.720676>
- Rivai, V. (2006). *Manajemen Sumber Daya Manusia untuk Perusahaan* (1st ed., Vol. 3). Raja Grafindo Persada.
- Robbins, S. P., & Judge, T. A. (2013). *Organizational behavior* (15th ed.). Pearson.
- Robert, C., & Wilbanks, J. E. (2012). The Wheel Model of humor: Humor events and affect in organizations. *Human Relations*, 65(9), 1071–1099. <https://doi.org/10.1177/0018726711433133>
- Romero, E., & Cruthirds, K. (2006). The use of humor in the workplace. *IEEE Engineering Management Review*, 34(3), 18–18. <https://doi.org/10.1109/emr.2006.261378>
- Sadler, P. (2019). *Leadership*. Kogan Page Ltd.
- Sobral, F., & Islam, G. (2015). He Who Laughs Best, Leaves Last: The Influence of Humor on the Attitudes and Behavior of Interns. *Academy of Management Learning & Education*, 14(4), 500–518. <https://doi.org/10.5465/amle.2013.0368>
- Spreitzer, G. M., & Kimberly Hopkins Pertulla. (2004). *Leadership*. Wiley.
- Strick, M., Holland, R. W., van Baaren, R. B., & van Knippenberg, A. (2009). Finding comfort in a joke: Consolatory effects of humor through cognitive distraction. *Emotion*, 9(4), 574–578. <https://doi.org/10.1037/a0015951>
- Sugiyono. (2010). *MEMAHAMI PENELITIAN KUALITATIF* (Vol. 6). Alfabeta.
- Sugiyono. (2017). *Metode penelitian kuantitatif, kualitatif, dan R&D*. Alfabeta.
- Tarigan, Y., & Rozzyana, R. (2018). PENGARUH KEPEMIMPINAN, MOTIVASI DAN LINGKUNGAN KERJA TERHADAP KINERJA KARYAWAN. *JOURNAL of APPLIED MANAGERIAL ACCOUNTING*, 2(1), 26–40. <https://doi.org/10.30871/jama.v2i1.659>
- Tews, M. J., Michel, J. W., & Allen, D. G. (2014). Fun and friends: The impact of workplace fun and constituent attachment on turnover in a hospitality

- context. *Human Relations*, 67(8), 923–946.
<https://doi.org/10.1177/0018726713508143>
- Tremblay, M., & Gibson, M. (2015). The Role of Humor in the Relationship Between Transactional Leadership Behavior, Perceived Supervisor Support, and Citizenship Behavior. *Journal of Leadership & Organizational Studies*, 23(1), 39–54.
<https://doi.org/10.1177/1548051815613018>
- van Hooff, M. L. M., & van Hooft, E. A. J. (2014). Boredom at work: Proximal and distal consequences of affective work-related boredom. *Journal of Occupational Health Psychology*, 19(3), 348–359.
<https://doi.org/10.1037/a0036821>
- Veatch, T. C. (1998). A theory of humor. *Humor - International Journal of Humor Research*, 11(2). <https://doi.org/10.1515/humr.1998.11.2.161>
- Vecchio, R. P., Justin, J. E., & Pearce, C. L. (2009). The Influence of Leader Humor on Relationships between Leader Behavior and Follower Outcomes. *Journal of Managerial Issues*, 21(2).
- Vilaythong, A. P., Arnau, R. C., Rosen, D. H., & Mascaro, N. (2003). Humor and hope: Can humor increase hope? *Humor - International Journal of Humor Research*, 16(1). <https://doi.org/10.1515/humr.2003.006>
- Westwood, R. I., & Johnston, A. (2013). Humor in organization: From function to resistance. *Humor*, 26(2). <https://doi.org/10.1515/humor-2013-0024>
- Wijewardena, N., Härtel, C. E., & Samaratunge, R. (2017). Using humor and boosting emotions: An affect-based study of managerial humor, employees' emotions and psychological capital. *Human Relations*, 70(11), 1316–1341. <https://doi.org/10.1177/0018726717691809>
- Williams, A., & Bangun, C. S. (2022). Artificial Intelligence System Framework in Improving The Competence of Indonesian Human Resources. *International Journal of Cyber and IT Service Management*, 2(1), 82–87.
<https://doi.org/10.34306/ijcitsm.v2i1.91>
- Wobodo, C. C., & Don-Baridam, L. Q. (2020). Managing with humor in the 21st century: Dangers and Gains. *Global Journal of Human Resource Management*, 8(1), 62–71. <https://doi.org/10.37745/gjhrm.vol8.no1.pp.62-71.2020>
- Woodbury-Fariña, M. A., & Antongiorgi, J. L. (2014). Humor. *Psychiatric Clinics of North America*, 37(4), 561–578.
<https://doi.org/10.1016/j.psc.2014.08.006>
- Yam, K. C., Christian, M. S., Wei, W., Liao, Z., & Nai, J. (2018). The Mixed Blessing of Leader Sense of Humor: Examining Costs and Benefits. *Academy of Management Journal*, 61(1), 348–369.
<https://doi.org/10.5465/amj.2015.1088>
- Zuhri, M., Rahmat, A., & Asfar, A. (2023). Humor Pemimpin dan Implikasinya Terhadap Sikap Pengikut. *JURNAL MANAJEMEN DAN BISNIS TERAPAN*, 5(1). <https://doi.org/10.31849/jmbt.v5i1.14384>