

SKRIPSI

**THE INFLUENCE OF CUSTOMER TRUST AND
REPUTATION ON CUSTOMER LOYALTY AT PT PRATAMA
DIESEL NIAGA SENTOSA, MEDAN**

Written as a partial fulfillment of the academic requirements
to obtain the degree of *Sarjana Manajemen*

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**MANAGEMENT STUDY PROGRAM
FACULTY ECONOMICS AND BUSINESS
UNIVERSITAS PELITA HARAPAN
MEDAN
2023**