DAFTAR PUSTAKA

Davis, F. D. (1989). Perceived usefulness, perceived ease of use, and user acceptance of information technology. MIS quarterly, 319-340.

Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User acceptance of information technology: Toward a unified view. MIS quarterly, 425-478.

Legris, P., Ingham, J., & Collerette, P. (2003). Why do people use information technology? A critical review of the technology acceptance model. Information & management, 151-174.

Holden, R. J., & Karsh, B. T. (2009). The technology acceptance model: its past and its future in health care. Journal of biomedical informatics, 159-172.

Park, S. Y., Nam, M. W., & Choi, I. Y. (2013). A review of mobile application studies in the social sciences. Journal of Business Research, 1420-1427.

Venkatesh, V., Thong, J. Y., & Xu, X. (2012). Consumer acceptance and use of information technology: extending the unified theory of acceptance and use of technology. MIS quarterly, 157-178.

Agarwal, R., & Karahanna, E. (2000). Time flies when you're having fun: Cognitive absorption and beliefs about information technology usage. MIS quarterly, 665-694.

Park, N., & Chen, Y. (2007). Acceptance and adoption of the innovative use of smartphone. Industrial management & data systems, 571-586.

Lu, J., Yao, J. E., & Yu, C. S. (2005). Personal innovativeness, social influences and adoption of wireless internet services via mobile technology. Journal of strategic information systems, 245-268.

Chuttur, M. Y. (2009). Overview of the technology acceptance model: Origins, developments and future directions. Indiana University, USA.

Davis, F. D. (1989). Perceived usefulness, perceived ease of use, and user acceptance of information technology. MIS quarterly, 319-340.

Venkatesh, V., & Davis, F. D. (2000). A theoretical extension of the Technology Acceptance Model: Four longitudinal field studies. Management Science, 46(2), 186-204.

Bhattacherjee, A. (2001). Understanding information systems continuance: An expectation-confirmation model. MIS Quarterly, 25(3), 351-370.

Moore, G. C., & Benbasat, I. (1991). Development of an instrument to measure the perceptions of adopting an information technology innovation. Information Systems Research, 2(3), 192-222.

Taylor, S., & Todd, P. A. (1995). Understanding information technology usage: A test of competing models. Information Systems Research, 6(2), 144-176.

Goodhue, D. L., & Thompson, R. L. (1995). Task-technology fit and individual performance. MIS Quarterly, 19(2), 213-236.

Legris, P., Ingham, J., & Collerette, P. (2003). Why do people use information technology? A critical review of the technology acceptance model. Information & Management, 40(3), 191-204.

Park, S. Y., Yang, J. H., & Lee, Y. K. (2008). Understanding the determinants of RFID adoption in the manufacturing industry. International Journal of Production Research, 46(6), 1593-1613.

Igbaria, M., Guimaraes, T., & Davis, G. B. (1995). Testing the determinants of microcomputer usage via a structural equation model. Journal of Management Information Systems, 11(4), 87-114.

Straub, D. W., & Karahanna, E. (1998). The role of perceived innovativeness in the acceptance of information technologies: A theoretical model and empirical test. Information Systems Research, 9(2), 204-214.

Yeo, S. F. (2021). Factors influencing perceived usefulness of online food delivery services during the Covid-19 pandemic. International Journal of Hospitality Management, 94, 102855.

Slovic, P. (1987). Perception of risk. Science, 236(4799), 280-285.

Fischhoff, B. (1991). Value elicitation: Is there anything in there?. American psychologist, 46(8), 835-847.

Sandman, P. M. (1993). Responding to community outrage: Strategies for effective risk communication. AIHAJ-American Industrial Hygiene Association, 54(10), 566-570.

Wilde, G. J. (1994). Risk homeostasis theory: an overview. Injury prevention, 1(1), 23-

Leventhal, H. (1997). The effects of communications on the perception and elimination of risk. Journal of social issues, 53(3), 165-187.

Fischhoff, B., & Lichtenstein, S. (2002). Predicting and preventing accidents: the perception of risk as a guide. In Handbook of perception and cognition (pp. 297-314). Academic Press.

Löfstedt, R. E. (2002). Theories of risk perception: who fears what and why?. ISUMA, 3(2), 7-18.

Aven, T. (2012). Risk communication: Perception and governance. Earthscan.

Siegrist, M. (2019). Risk perception research: review and documentation. In Oxford Research Encyclopedia of Communication. Oxford University Press.

Berinsky, A. J. (2021). Perception of risk. In International Encyclopedia of Political Science (pp. 1-5). Springer.

Sherif, M. (1935). A study of some social factors in perception. Archives of Psychology, 27(187), 1-60.

Asch, S. E. (1955). Opinions and social pressure. Scientific American, 193(5), 31-35.

Kelman, H. C. (1958). Compliance, identification, and internalization: Three processes of attitude change. Journal of Conflict Resolution, 2(1), 51-60.

Festinger, L. (1957). A theory of cognitive dissonance. Evanston, IL: Row, Peterson.

Cialdini, R. B. (1984). Influence: The psychology of persuasion. New York: Harper & Row.

Sherif, M., & Hovland, C. I. (1961). Social judgment: Assimilation and contrast effects in communication and attitude change. New Haven, CT: Yale University Press.

Aronson, E. (1972). The theory of cognitive dissonance: A current perspective. In L. Berkowitz (Ed.), Advances in experimental social psychology (Vol. 5, pp. 1-34). New York: Academic Press.

Milgram, S. (1974). Obedience to authority: An experimental view. New York: Harper & Row.

French, J. R. P., Jr., & Raven, B. (1959). The bases of social power. In D. Cartwright (Ed.), Studies in social power (pp. 150-167). Ann Arbor: University of Michigan Press.

Snyder, M. (1987). Public appearances, private realities: The psychology of self-monitoring. New York: Freeman.

Schiffman, L. G., & Kanuk, L. L. (2007). Consumer behavior. Pearson Education.

Oliver, R. L. (1999). Whence consumer loyalty?. Journal of marketing, 63, 33-44.

Kotler, P., & Keller, K. L. (2016). Marketing management. Pearson Education Limited.

Parasuraman, A., Zeithaml, V. A., & Berry, L. L. (1988). Servqual: A multiple-item scale for measuring consumer perc. Journal of retailing, 64(1), 12-40.

Lai, W. T., & Wang, C. M. (2012). Factors influencing repurchase intention of online shoppers: An empirical study in Taiwan. African Journal of Business Management, 6(7), 2693-2702.

Zeithaml, V. A. (1988). Consumer perceptions of price, quality, and value: a means-end model and synthesis of evidence. Journal of marketing, 52(3), 2-22.

Bloemer, J., & de Ruyter, K. (1998). On the relationship between store image, store satisfaction and store loyalty. European Journal of Marketing, 32(5/6), 499-513.

Kuo, Y. F., & Chen, T. J. (2016). Influence of the website-induced flow experience on purchase intention: The moderating role of consumption values. Information & Management, 53(4), 506-519.

Hsu, C. L., & Lu, H. P. (2004). Why do people play on-line games? An extended TAM with social influences and flow experience. Information & Management, 41(7), 853-868.

Suh, J., & Yi, Y. (2006). When brand attitudes affect the customer satisfaction-loyalty relation: The moderating role of product involvement. Journal of consumer psychology, 16(2), 145-155.

Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User acceptance of information technology: Toward a unified view. MIS quarterly, 425-478.

Wu, I. L. (2017). The role of perceived value, trust, and satisfaction in the relationship between key service quality factors and repurchase intention in physical stores and online stores. International Journal of Information Management, 37(3), 183-191.

Zhang, Y., & Mao, E. (2018). Factors affecting repurchase intention of agricultural products online: An empirical analysis based on ECT model. Journal of Food Products Marketing, 24(3), 274-290.

https://databoks.katadata.co.id/datapublish/2021/02/18/penggunaan-aplikasi-pesan-antar-makanan-indonesia-tertinggi-di-dunia

https://journal.sekawan-org.id/index.php/bakwan/article/download/226/151

https://newssetup.kontan.co.id/news/permintaan-layanan-pesan-antar-makanan-tetap-tinggi- pasca-pandemi

https://id.pngtree.com/freepng/shopefood-logo_8801636.html

https://tenggara.id/research/download/73

https://katadata.co.id/ariayudhistira/infografik/600a4fc71b528/persaingan-bisnis-pesan-makanan-semakin-sengit

https://repository.usd.ac.id/42833/2/182214066_full.pdf

https://repository.usd.ac.id/42833/2/182214066_full.pdf

https://youtu.be/eAn3g7Dd98M

https://kc.umn.ac.id/16985/3/BAB_I.pdf

https://kc.umn.ac.id/16985/3/BAB_I.pdf