

ABSTRACT

LEGAL PROTECTION FOR NURSES WHO EXPERIENCE ACTS OF VIOLENCE FROM PATIENTS IN THE PERSPECTIVE OF DIGNIFIED JUSTICE

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Being a nurse often involves encountering acts of violence that pose a risk to the physical and psychological well-being of nurses. Patients often experience emotional distress or burden, which increases the likelihood of nurses becoming targets of violent conduct from patients and their family. The issue addressed in this thesis relates to the regulation of legal protection norms for nurses doing their obligations in hospitals, as well as the implementation of legal protection measures for nurses facing violence from patients. The aim of this thesis is to identify the regulatory framework governing legal protection norms for nurses fulfilling their duties in hospitals, and to examine the practical application of legal protection measures for nurses who encounter violence from patients. The research methodology used in this thesis is a normative juridical approach that relies on secondary data and is analyzed using qualitative analysis. The findings of this study indicate that nurses in Indonesia frequently experience violence while performing their tasks, which might manifest as either physical or verbal aggression from patients. The legal protection of nurses is mandated by Law Number 17 on Health, which is founded on the 1945 Constitution of the Republic of Indonesia and Pancasila. Hospitals provide legal protection for nurses by establishing professional standards, services, and standard operating procedures. They also engage with the Indonesian National Nurses Association (PPNI) to support nurses who pursue legal action. The prevailing outcome is that the majority of instances of aggression towards nurses are settled harmoniously. Hospitals are more inclined to prioritize preserving their reputation rather than pursuing additional legal actions against nurses who have been victims of abuse. Company regulations and employee work agreements lack clarity in specifying the extent of legal protection that will be offered by the management or hospital to employees, particularly nurses, in the event of encountering violence or safety-related situations. The Indonesian National Nurses Association (PPNI) serves as a resource for nurses who encounter acts of violence from patients, doctors, or colleagues, providing them with a refuge to voice their complaints.

Keywords : Legal Protection, Regulation, Violence Against Nurses, Dignified Justice