DAFTAR PUSTAKA

Chandradev, V., Suarjaya, I. M. A. D., & Vayupati, I. P. A. (2023). Analisis Sentimen Review Hotel Menggunakan Metode Deep Learning BERT. *Jurnal Buana Informatika*, *14*(2), 107–116.

Databoks. (2022). *Traveloka, Situs Perjalanan yang Paling Banyak Dikunjungi Masyarakat Indonesia*. Databoks. https://databoks.katadata.co.id/datapublish/2022/04/27/traveloka-situs-perjalanan-yang-paling-banyak-dikunjungi-masyarakat-indonesia

Devlin, J., Chang, M. W., Lee, K., & Toutanova, K. (2019). BERT: Pre-training of deep bidirectional transformers for language understanding. *NAACL HLT 2019 - 2019 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies - Proceedings of the Conference*, *1*(Mlm), 4171–4186.

Fajri, F., Tutuko, B., & Sukemi, S. (2022). Membandingkan Nilai Akurasi BERT dan DistilBERT pada Dataset Twitter. *JUSIFO (Jurnal Sistem Informasi)*, *8*(2), 71–80.

Ge-Stadnyk, J. (2021). Communicative functions of emoji sequences in the context of self-presentation: A comparative study of Weibo and Twitter users. *Discourse & Communication*, *15*(4), 369–387. https://doi.org/10.1177/17504813211002038

Ginting, A. B., Putri, A., & Nurbaiti, N. (2021). Analysis of E-Business Developments in Increasing Traveloka Company Operations in the Cyber World. *Journal of Indonesian Management*, *1*(4), 510–516.

Hadna, N. M. S., Santosa, P. I., & Winarno, W. W. (2016). Studi literatur tentang perbandingan metode untuk proses analisis sentimen di Twitter. *Semin. Nas. Teknol. Inf. Dan Komun*, *2016*, 57–64.

Khalid, A. (2019). Druz'ia ponevole: Rossiia i bukharskie evrei, 1800–1917 [Reluctant Friends: Russia and Bukharan Jews, 1800–1917]. *East European Jewish Affairs*, *49*(1), 90–92. https://doi.org/10.1080/13501674.2019.1620073

Liu, B., & Zhang, L. (2012). A Survey of Opinion Mining and Sentiment Analysis BT - Mining Text Data. *AAAI Technical Track: Natural Language Processing*, 415–463. https://doi.org/10.1007/978-1-4614-3223-4_13

Maulana, R., Voutama, A., & Ridwan, T. (2023). Analisis Sentimen Ulasan Aplikasi MyPertamina pada Google Play Store menggunakan Algoritma NBC. *Jurnal Teknologi Terpadu*, *9*(1), 42–48.

Nissa, N. K., & Yulianti, E. (2023). Multi-label text classification of Indonesian customer reviews using bidirectional encoder representations from transformers language model. *International Journal of Electrical and Computer Engineering (IJECE)*, *13*(5), 5641–5652.

Palanivinayagam, A., El-Bayeh, C. Z., Damasevicius, R. (2023). Twenty Years of Machine-Learning-Based Text Classification: A Systematic Review. *MDPI*, 16(5), 236.

Puspitasari, N., Septiarini, A., & Aliudin, A. R. (2023). METODE K-NEAREST NEIGHBOR DAN FITUR WARNA UNTUK KLASIFIKASI DAUN SIRIH BERDASARKAN CITRA DIGITAL. *PROSISKO: Jurnal Pengembangan Riset Dan Observasi Sistem Komputer*, *10*(2), 165–172.

Putri, M., Sutanto, T. E., & Inna, S. (2023). Studi Empiris Model BERT dan DistilBERT Analisis Sentimen pada Pemilihan Presiden Indonesia. *Indonesian Journal of Computer Science*, *12*(5).

Sariwening, S. L. (2020). *IndoBERT: Transformer-based Model for Indonesian Language Understanding*. UNIVERSITAS GADJAH MADA.

Simamora, C. M., & Ningsih, R. (2020). Inklusivitas Ekonomi Digital di Indonesia: Perspektif Gender dan Penciptaan Lapangan Kerja. *Cendekia Niaga*, *4*(2), 39–53.

Syahid, D. (2015). *[Review] Traveloka, Pengalaman Menggunakan Biro Perjalanan dalam Genggaman*. Mediakonsumen.Com. https://mediakonsumen.com/2015/11/29/review/traveloka-pengalaman-menggunakan-biro-perjalanan-dalam-genggaman

Traveloka. (2023). *Traveloka adalah platform travel terdepan se-Asia Tenggara*. https://www.traveloka.com/id-id/about-us

Vaswani, A., Shazeer, N., Parmar, N., Uszkoreit, J., Jones, L., Gomez, A. N., Kaiser, Ł., & Polosukhin, I. (2017). Attention is All you Need. In I. Guyon, U. Von Luxburg, S. Bengio, H. Wallach, R. Fergus, S. Vishwanathan, & R. Garnett (Eds.), *Advances in Neural Information Processing Systems* (Vol. 30). Curran Associates, Inc.

Vega, I., Valencia, J., Arcos, Á., Navarrete, D., & Baldeon-Calisto, M. (2024). A Comparison Between Transformers and Foundation Models in Sentiment Analysis of Student Evaluation of Teaching. *2024 12th International Symposium on Digital Forensics and Security (ISDFS)*, 1–7.

Verdikha, N. A., Habid, R., & Latipah, A. J. (2023). Analisis DistilBERT dengan Support Vector Machine (SVM) untuk Klasifikasi Ujaran Kebencian pada Sosial Media Twitter. *METIK JURNAL*, *7*(2), 101–110.

Zanini, N., & Dhawan, V. (2015). Text Mining: An introduction to theory and some applications. *Research Matters: A Cambridge Assessment Publication*, *19*, 38–44.