

PREFACE

All praise and worship only to God for all His grace, blessings and guidance that this final project could be finished and done in time.

This final assignment with the title of “Etiquette and Protocol in Hospitality” is written for requirements for the degree of Professional Bachelor in Tourism (S.Tr. Par.) Hospitality Management Program at Universitas Pelita Harapan - Tangerang, Banten.

In the process of completing this final assignment, we have received a lot of assistance both directly and indirectly, and also morally and materially. The authors would like to emphasize that without the right amount of support, guidance, and prayer the final assignment could not be completed in time. Therefore, the authors would like to express our deepest gratitude to the honorable, namely:

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We realize that this final project is far from perfect and is still lack in many ways. So with all due respect, we as the writers apologize for every mistake or imperfection within this final assignment. Every critic, suggestion, and input would be useful to help make this assignment become a better one and could be useful for others. The writer hopes that this project benefits those who read it. Thank you and God bless us all.

Tangerang, 12th February 2020

Authors,

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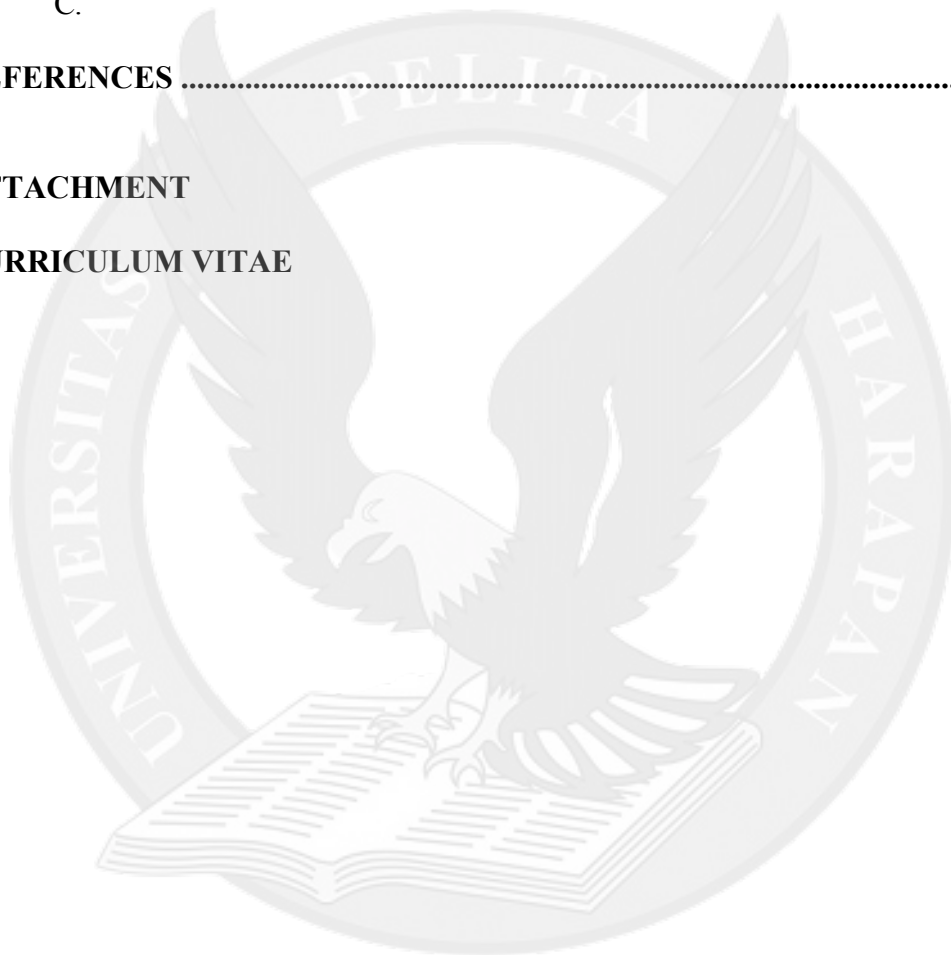
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