ABSTRACT

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WEB INFORMATION SYSTEM FOR TRANSACTIONAL BANKING SERVICES PT. BANK NEGARA INDONESIA (PERSERO) TBK.

PT. Bank Negara Indonesia.Tbk. is one of the biggest state bank in Indonesia, consist of many divisions. One of those division is Transactional Banking Services (TBS) whose responsible to handle all BNI cash management data. In TBS, there is 4 sub-division group such as Sales Management Group (SMG), Product Management Group (PMG), E-Banking Group (EBG), and Costumer Service Delivery (CSD) and each of them have their own database. They have to manually update their own database using Ms.Excel and Ms.Access. This division also don’t have one integrated system to monitor all the data that they have. They need to ask other staff to get information they want because the data is not placed in one platform. Therefore, its harder for staff to get information from other group, because the database is separated between each group and not integrated in one platform, that is why a new platform called Web Information System is needed.

This application provides features that can help staff in acquiring information they need. Features in this Web Information System was made based on the requirement that all TBS sub-division give after they discuss what they need on a gathering. SMG needs to see client pipeline, PMG needs to monitor their progress on each project, EBG needs to see system availability, and also TBS division financial report as a whole. Using Dynamic System Development Method (DSDM) as a method, this application was developed using Netbeans 7.0.1 , Dreamweaver CS5, and MySQL that serves as database management system.

This Transactional Banking Services Web Information System is new in TBS division. The use of this application can provide information, such as project progress, client pipeline, system availability that TBS stored. This application also serves as a media of reporting, giving staff solution to get information faster.

References : 30 (1996 - 2012)