

REFERENCES

- Ajayi, O. V. (2017). Distinguish between primary sources of data and secondary sources of data. Retrieved from https://www.researchgate.net/publication/320010397_Primary_Sources_of_Data_and_Secondary_Sources_of_Data
- Alireza Ahmadi, Reza Mohammadi, dkk. (2017). The effectiveness of wet cupping for nonspecific low back pain in Iran: A randomized controlled trial. Jurnal. University of Medical Science, Iran
- Badeni. (2015). Kepemimpinan dan Perilaku Organisasi. Bandung: Alfabeta
- Bangun, Wilson. 2015. “Manajemen Sumber Daya Manusia”. Jakarta: Erlangga.
- Chandraiah. (2016). Manajemen Sumber Daya Manusia. PT Elexmedia Komputindo. Jakarta.
- Edison Emron, Yohny Anwar dan Imas Komariah., (2016)., Manajemen Sumber Daya Manusia, Alfabeta, Bandung
- Erickson, G. S. (2019). New methods of market research and analysis. Cheltenham, UK: Edward Elgar Publishing.
- Fahmi, Irham. (2016). Manajemen Sumber Daya Manusia Teori dan Aplikasi. Bandung: Alfabeta
- Firdaus, Muhammad. (2016). Manajemen Agribisnis. Jakarta: Bumi Aksara.
- Ghozali, Imam, (2016). Aplikasi Analisis Multivariate Dengan Program SPSS. ,Edisi Ketiga, Semarang: Badan Penerbit Universitas Diponegoro,
- Hamali, Arif Yusuf. (2016). Pemahaman Sumber Daya Manusia. Yogyakarta: CAPS
- Hans, Jackson. (2015). Manajemen Sumber Daya Manusia: the key concepts, Jakarta: PT. Raja Grafindo Persada.
- Harms, H. (2014). Review of Family Business Definitions: Cluster Approach and Implications of Heterogeneous Application for Family Business Research. International Journal of Financial Studies, 2(3), 280–314. doi: 10.3390/ijfs2030280
- Hasibuan, Malayu Sp. (2016). Manajemen SDM. Edisi Revisi, Cetakan Ke. Tigabelas. Jakarta:BumiAksara
- Kreitner, Robert dan Angelo Kinicki. (2016). Perilaku Organisasi. Edisi 9. Buku 1. Jakarta: Salemba Empat.

- Leanch, Ganitsky J. B. (2015). Successful succession in family business. *Family Business Review*
- Martínez-Mesa, J., González-Chica, D. A., Duquia, R. P., Bonamigo, R. R., & Bastos, J. L. (2016). Sampling: how to select participants in my research study? Retrieved from <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4938277/>
- Mowen, C, John dan Michael Minor. (2016). Perilaku Konsumen. Jakarta:Erlangga.
- Nassaji, Hossein. (2015). Qualitative and descriptive research: Data type versus data analysis. *Language Teaching Research*.
- Priansa, Donni Juni . (2016) Perencanaan dan Pengembangan SDM.Penerbit :Alfabeta. Bandung.
- Priyatno Dwi. (2016). Mandiri Belajar SPSS. Mediakom. Yogyakarta
- Raharjo, S. (2018, May 10). Uji Multikolinearitas dengan Melihat Nilai Tolerance dan VIF SPSS. Retrieved from <https://www.spssindonesia.com/2014/02/uji-multikolonieritas-dengan-melihat.html?m=1>
- Riaz, M., Ahmad, N., Riaz, M., Murtaza, G., Khan, T., & Firdous, H. (2016). Impact of Job Stress on Employee Job Satisfaction. *Impact of Job Stress on Employee Job Satisfaction*, 5(4). Retrieved from <http://www.irmbrjournal.com/papers/1480659842.pdf>
- Rugman dan Hodgetts. (2015). Market Orientation, Service Quality and Business Perfomance: a Conceptual Model and Empirical Evidence. *Journal of Service Marketing*. Vol.12, No.4
- Schwab, Graham. (2019). “4 Benefits of Employee Satisfaction in The Workplace.” New Breed, www.newbreedmarketing.com/blog/4-benefits-of-employee-satisfaction-in-the-workplace.
- Sentot Imam Wahjono,, 2015, Manajemen Sumber Daya Manusia, Salemba. Empat, Jakarta Selatan.
- Sugiyono. (2017).Metode Penelitian Kualitatif, Kuantitatif, R&D. Bandung: Alfabeta.
- Sunyoto,Danang. (2016). Manajemen Sumber Daya Manusia. Jakarta: PT Buku.
- Sujarweni, Wiratna. (2015). SPSS Untuk Penelitian. Yogyakarta:Pustaka Baru
- Susanto, A.B. (2017). The Jakarta Consulting Group on Family Business. Jakarta:The Jakarta Consulting Group

Vasan, M. (2018). Impact of Job Stress on Job Satisfaction among the Pharmaceutical Sales Representatives. Research Journal of Pharmacy and Technology, 11(9). doi: 10.5958/0974-360x.2018.00688.1

Vesna, Cerovic, (2017) “Competitiveness and Positioning in Tourism” Journal of Economics and Organization Vol. 5, No 2, 2008, pp. 133 – 14

University, V. (2019). How Important is Job Satisfaction in Today's Workplace? Retrieved from <https://www.villanovau.com/resources/hr/importance-of-job-satisfaction-in-the-workplace/>

Utari, D. W. (2018, April 6). PERBANDINGAN KEPUASAN DAN ENGAGEMENT MAHASISWA BARU TERHADAP PELAYANAN ADMINISTRASI AKADEMIK FTI UII. Retrieved from <https://dspace.uii.ac.id/handle/123456789/6533>

Wibowo. (2014). Manajemen Kinerja. Edisi Keempat .Jakarta:Rajawali Pers.

