ABSTRACT

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EFFECT OF BRAND ATTITUDE, COUNTRY OF ORIGIN, AND

PERCEIVED OUALITY TOWARDS CUSTOMER PURCHASE

INTENTION: A CASE STUDY OF IPHONE

(xii + 67 pages: 6 figures; 20 tables; 1 appendix)

With the increase in smartphone users every year in the world including in

Indonesia, smartphone companies are competing to provide smartphones with the

best technology. iPhone is a smartphone with the largest market share in the world

beating their competitors, namely Samsung, however, Apple's market share

(iPhone) in Indonesia is still very far from Samsung's. Therefore, this study will use

Brand Attitude, Country of Origin, Perceived Quality as independent variables to

determine their influence on Purchase Intention to help overcome the problem of

low iPhone market share growth in Indonesia and also provide recommendations

on how they can maintain their position and become more competitive in the future.

This study uses a questionnaire as a method of data collection and non-probability

convenience sampling. Data analysis was performed using structural equation

modeling (SEM) through Smart PLS and using reliability, validity,

multicollinearity analysis methods. The pre-test was distributed as many as 30

people, and after carrying out some of the analyzes mentioned, the actual was

carried out and gathered 212 respondents for the next study. The results have shown

that all independent variables have a positive and significant effect on purchase

intention towards iPhone.

Keywords: brand attitude, country of origin, perceived quality, purchase

intention

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