

## ABSTRAK

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### **PENGARUH *SUBJECTIVE WELL-BEING* TERHADAP *ORGANIZATIONAL CITIZENSHIP BEHAVIOR* IBU BEKERJA (*WORKING MOTHER*) DI JABODETABEK**

(xiii + 94 halaman: 2 gambar; 44 tabel; 10 lampiran)

Penelitian ini bertujuan untuk melihat pengaruh dari dimensi *subjective well-being* (SWB) yaitu *positive affect*, *negative affect* dan *life satisfaction* terhadap *organizational citizenship behavior* (OCB) ibu bekerja di Jabodetabek. Subjek di dalam penelitian ini sebanyak 53 ibu bekerja di Jabodetabek. Instrumen pengukuran yang digunakan dalam penelitian ini adalah modifikasi dan terjemahan *Positive Affect and Negative Affect Schedule* (PANAS) dan *Satisfaction with Life Scale* (SWLS), kedua instrumen tersebut untuk mengukur SWB. Sedangkan untuk OCB akan diukur menggunakan instrument *Organizational Citizenship Behavior Scale* (OCBS). Ketika diuji menggunakan regresi linear sederhana hasilnya ditemukan bahwa terdapat pengaruh yang positif dari *life satisfaction* dan *positive affect* terhadap OCB, dan terdapat pengaruh yang negatif dari *negative affect* terhadap OCB pada ibu bekerja di Jabodetabek. Ketiga dimensi SWB tersebut menyumbang sebanyak 68.7% faktor yang mempengaruhi OCB, sebanyak 31.3% dipengaruhi oleh faktor-faktor lainnya. Selain itu penelitian ini juga menggunakan analisis regresi linear berganda, hasilnya ditemukan bahwa *subjective well-being* berpengaruh secara simultan terhadap OCB. Variabel SWB menyumbang sebanyak 49% faktor yang mempengaruhi OCB, sedangkan sebanyak 51% dipengaruhi faktor-faktor lain.

Kata kunci: *Subjective Well-Being*, *Organizational Citizenship Behavior*, Ibu Bekerja

Referensi: 57 (1985-2020)

## ABSTRACT

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### ***THE EFFECT OF SUBJECTIVE WELL-BEING ON ORGANIZATIONAL CITIZENSHIP BEHAVIOR OF WORKING MOTHERS IN JABODETABEK***

(xiii + 94 pages: 2 pictures; 44 table; 10 attachment)

*This study aims to see the effect of the subjective well-being (SWB) dimensions, namely positive affect, negative affect, and life satisfaction on organizational citizenship behavior (OCB) in working mothers in the Greater Jakarta. The subjects in this study were 53 working mothers in Jabodetabek. The measurement instruments used in this study were modification and translation of the Positive Affect and Negative Affect Schedule (PANAS) and Satisfaction with Life Scale (SWLS) to measure SWB and Organizational Citizenship Behavior Scale (OCBS) to measure OCB. When tested using simple linear regression, the results were found that there was a positive effect on life satisfaction and positive affect on OCB, and there was a negative effect on OCB for working mothers in Jabodetabek. The three SWB dimensions contributed as much as 68.7% of the factors that influence OCB, as much as 31.3% were influenced by other factors. In addition, this study also uses multiple linear regression analysis, the results are found that subjective well-being has a simultaneous effect on OCB. The SWB variable contributed as much as 49% of the factors that influence OCB, while as much as 51% was influenced by other factors.*

*Key words: Subjective Well-Being, Organizational Citizenship Behavior, Working Mothers*

*Reference: 57 (1985-2020)*