

DAFTAR REFERENSI

- Abdillah, W., & Hartono, J. *Partial Least Square (PLS)*. Yogyakarta: Penerbit Andi, 2015.
- A Lepine, Jeffrey & Erez, Amir & E Johnson, Diane. (2002). The Nature and Dimensionality of Organizational Citizenship Behavior: A Critical Review and Meta-Analysis. *The Journal of applied psychology*. 87. 52-65. 10.1037/0021-9010.87.1.52.
- Amin, A., Yusnita, Y., Ibrahim, M. Y., & Muda, S. (2013). Transformational leadership and life satisfaction among homestay participants program: The mediating effect of attitude. *International Journal of Business and Social Science*, 4 (3), 235–243.
- Amstrong. (2003), *The art of HRD: Strategic Human Resource Management a Guide to Action Manajemen Sumber Daya Manusia Strategik Panduan Praktis untuk bertindak, alih bahasa oleh Ati Cahayani*. Jakarta: PT. Gramedia
- Barusman, Andala R. P., & Fauzi Mihdar. “The Effect of Job Satisfaction and Organizational Justice on Organizational Citizenship Behavior with Organization Commitment as the Moderator.” *International Journal of Humanities and Social Science* 4, no. 9 (Juli 2014): 118-126, http://www.ijhssnet.com/journals/Vol_4_No_9_July_2014/12.pdf (diakses 5 Desember 2018).
- Binoya-Strugar, Arlene. *The Relationships of Distributive Justice, Procedural Justice, Job Satisfaction and Organizational Commitment Upon Organizational Citizenship Behaviors*. The University of the Rockies, ProQuest Dissertations Publishing, 2007.
- Bryman, Alan. *Social Research Methods, 4th ed*. New York: Oxford University Press Inc, 2012.
- Castro, M., & Martins, N. *The relationship between organizational climate and employee satisfaction in a South African information and technology organization*. *SA Journal of Industrial Psychology*. 36 (1), 1-9, 2010.
- Chang, Chi-Cheng, Tsai, Meng-Chen, Tsai, Meng-Shan. *The Organizational Citizenship Behaviors and Organizational Commitments of Organizational Members Influences the Effects of Organizational Learning*. *International Journal of Trade, Economics and Finance*, Vol.2, No.1, 2010-023X pp. 411, 2011.
- Chen, H., & Jin, Y.-H. (2014). The Effects of Organizational Justice on Organizational Citizenship Behavior in the Chinese Context: The Mediating

Effects of Social Exchange Relationship. *Public Personnel Management*, 43(3), 301–313. <https://doi.org/10.1177/0091026014533897>

Choong Yuen Onn, Jamal Nordin bin Yunus, Hamidah binti Yusof, Krishna Moorthy & Seow Ai Na: The mediating effect of trust on the dimensionality of organisational justice and organisational citizenship behaviour amongst teachers in Malaysia, *Educational Psychology*, DOI: 10.1080/01443410.2018.1426836, 2018.

Cohen, A., & Eyal, O. *The Role of Organizational Justice and Exchange Variables in Determining Organizational Citizenship Behavior Among Arab Teachers in Israel. Psychological Studies*, 60(1), 56–69. doi:10.1007/s12646-014-0286-2, 2014.

Colquitt, Jason A., Lepine, Jeffery A., & Wesson, Michael J. *Organizational Behavior: Improving Performance and Commitment in the Workplace (4th ed)*. New York: McGraw-Hill, 2015.

David, R Fred. *Strategic Management Concepts & Cases*. Pearson Academic; 14th ed., 2012.

D. Wibisono. *Manajemen Kerja*, Jakarta, Erlangga, 2006.

Erkutlu, H. “The moderating role of organizational culture in the relationship between organizational justice and organizational citizenship behaviors.” *Leadership & Organization Development Journal*, Vol. 32 Iss 6 (2011): 532 – 554.

Eom, Keun, & Hoe-Chang Yang. “Effects of Employees’ Job Characteristics, Commitment, and Self-Leadership on Organizational Citizenship Behavior.” *Journal of Distribution Science* 12, no. 7 (2014): 13-21.

Folger, R. and Konovsky, M.A. “Effects of Procedural and Distributive Justice Reactions to Pay Raise Decisions.” *Academy of Management Journal*, (1989): 32, 115-130.

Fraenkel, Jack, Norman Wallen, & Helen Hyun. *How to design and evaluate research in education*. New York: McGraw-Hill, 2012.

Ghafourian, Jalil. “A study on the effect of organizational justice on organizational citizenship and organizational commitment.” *Management Science Letters* 4 (2014): 21–24. http://www.growing-science.com/msl/Vol4/msl_2013_376.pdf (diakses 24 September 2018)

Ghesari, Farhad. Ayyub Sheikhy, Rostam Derakhshan. “Explaining the Relationship between Organizational Climate, Organizational Commitment, Job Involvement and Organizational Citizenship behavior

among Employees of Khuzestan Gas Company.” *Mediterranean Journal of Social Sciences*. Vol 5 No. 20 (2014): 2986.

Ghozali, Imam & Hengky Latan. *Partial Least Square: Konsep, Teknik dan Aplikasi menggunakan Program SmartPLS 3.0 (2nd ed.)*. Semarang: Badan Penerbit UNDIP, 2015.

Gibson, James L, John M. Ivancevich, James H. Donnelly, & Robert Konopaske. *Organizations: Behavior, Structure, Processes (13th ed.)*. New York: McGraw-Hill, 2009.

Jyoti, Jeevan. “Impact of Organizational Climate on Job Satisfaction, Job Commitment and Intention to Leave: An Empirical Model.” *Journal of Business Theory and Practice*, Vol. 1 (2013): 67-82.

Khalid, S. A., Ali, H., Ismail, M., Rahman, N. A., Kassim, K. M., & Zain, R. S. “Organizational Citizenship Behavior Factor Structure among Employees in Hotel Industry”. *International Journal of Psychological Studies* 1, no. 1 (2009): 16-25.

Khan, Sofiah K. & Mohd Z. Rashid. “The Mediating Effect of Organization Commitment in the Organization Culture, Leadership and Organization Justice Relationship with Organization Citizenship Behaviour: A study of Academicians in Private Higher Learning Institutions in Malaysia.” *International Journal of Recent Advances in Organizational Behavior and Social Science*, Vol.3 No.8 (2012): 411.

Konovsky, M.A. & Pugh, S.D. “Citizenship behavior and social exchange.” *Academy of Management Journal*, 37(3), (1994): 656-696.

Kreitner, Robert & Angelo Kinicki. *Organizational Behavior*. New York: McGraw-Hill, 2007.

Kuntjoro, Z. 2002. Komitmen Organisasi. <http://www.epsikologi.com/masalah/250702.htm>. (diakses pada 17 Maret 2019).

L Jimmieson, Nerina & L Hannam, Rachel & Yeo, Gillian. “Teacher organizational citizenship behaviours and job efficacy: Implications for student quality of school life.” *British journal of psychology* (London, England : 1953). 101. 453-79. 10.1348/000712609X470572, 2009.

López-Cabarcos, M. Á., Machado-Lopes-Sampaio-de Pinho, A. I., & Vázquez-Rodríguez, P. *The Influence of Organizational Justice and Job Satisfaction on Organizational Commitment in Portugal’s Hotel Industry*. *Cornell Hospitality Quarterly*, 56(3), 258–272. <https://doi.org/10.1177/1938965514545680>, 2015.

- Luthans, F. *Organization Behavior: An Evidence-Based Approach*, 12th ed. Singapore: Mc Graw-Hill Companies, Inc., 2011.
- Meyer, John & Becker, Thomas & Dick, Rolf. "Social identities and commitments at work: Toward an integrative model." *Journal of Organizational Behavior*. 27. 665-683. 10.1002/job.383, 2006.
- Niehoff, B. P & Moorman, R. H. "Justice As A Mediator Of The Relationship Between Methods of Monitoring And Organizational Citizenship Behavior." *Academy of Management Journal*. (1993): 327-556.
- Oplatka, Izhar. "Teachers' perceptions of their role in educational marketing: Insights from the case of Edmonton, Alberta 1." *Canadian Journal of Educational Administration and Policy*. 2006: 51.
- Organ, D. W., & Ryan, K. *A meta-analytic review of attitudinal and dispositional predictors of organizational citizenship behavior*. *Personnel Psychology*, 48, 775–802, 2006.
- Podsakoff, N. P., S. W. Whiting, P. M. Podsakoff, & B. D. Blume. "Individual- and Organizational-Level Consequences of Organizational Citizenship Behaviors: A Meta Analysis". *Journal of Applied Psychology* 94, no. 1 (2009): 122-141. http://www.stybelpeabody.com/newsite/pdf/organization_citizenshipbehavior.pdf (diakses 5 Desember 2018).
- Rifai, Harif A. *A Test of The Relationships Among Perceptions of Justice, Job Satisfaction, Affective Commitment and Organizational Citizenship Behavior*. *Gajah Mada International Journal of Business* 7, no. 2: 131-154, 2005.
- Robbins, S. *Perilaku Organisasi: Konsep, Kontroversi Dan Aplikasi*. Edisi Kedua. Terjemahan Pudjaatmaka. Prenhallindo. Jakarta, 2006.
- Robbins, S.P. *Perilaku Organisasi Edisi Lengkap*. Jakarta: PT INDEKS Kelompok GRAMEDIA, 2006.
- Robbins, Stephen P. & Timothy A. Judge. *Organizational Behavior* (13thed.). New Jersey: Pearson Education Inc, 2009.
- Sani, Achmad. "Role of Procedural Justice, Organizational Commitment and Job Satisfaction on job Performance: The Mediating Effects of Organizational Citizenship Behavior". *International Journal of Business and Management* 8, no. 15 (2013): 57-67. <http://www.ccsenet.org/journal/index.php/ijbm/article/download/26939/17242> (diakses 5 Desember 2018).
- Setyosari, Punaji. *Metodologi Penelitian Pendidikan dan Pengembangan*. Jakarta: Kencana, 2013.

- Somech, Anit & Izhar Oplatka. *Organizational Citizenship Behavior In Schools: Examining the impact and opportunities within educational systems*. New York: Routledge, 2015.
- Sugiyono. *Metode Penelitian Bisnis: Pendekatan Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta, 2009.
- Sugiyono. *Statistika Untuk Penelitian*. Bandung: Alfabeta, 2016.
- Supranto, J. *Statistik untuk Pemimpin Berwawasan Global (2nd ed.)*. Jakarta: Salemba Empat, 2007.
- Tang, L.T., dan Ibrahim. "Antecedents of Organizational Citizenship Behavior Revisited: Public Personnel in The United States and in The Middle East". *Public Personnel Management*, Vol. 27, 4:529-551, 1998.
- Thoha, Miftah. *Perilaku Organisasi: Konsep dasar dan aplikasinya*. Jakarta: Rajawali Pers, 2012.
- Top, Mehmet & Omer Gider. "Interaction of Organizational Commitment and Job Satisfaction of Nurses and Medical Secretaries in Turkey". *The International Journal of Human Resource Management* 24, no. 3 (Februari 2013): 667-683. <http://www.tandfonline.com/libezproxy.dundee.ac.uk/doi/pdf/10.1080/09585192.2012.680600?needAccess=true> (diakses 24 September 2018).
- Turnley, William & Bolino, Mark (2005). The Personal Costs of Citizenship Behavior: The Relationship Between Individual Initiative and Role Overload, Job Stress, and Work-Family Conflict. *Journal of Applied Psychology*, Vol. 90, No. 4, 740-748.
- Uma Sekaran, *Metodologi Penelitian untuk Bisnis*, Edisi 4, Buku 2, Jakarta: Salemba Empat, 2006.
- Wibowo. *Perilaku dalam Organisasi*. Jakarta: PT Raja Grafindo Persada, 2015.
- Widoyoko, Eko Putro. *Penilaian Hasil Pembelajaran di Sekolah*. Yogyakarta: Pustaka Belajar, 2014.
- Zainuba, Mohamed, Richard Pitre, Steve Williams. "Justice and Organizational Citizenship Behavior Intentions: Fair Rewards Versus Fair Treatment." *The Journal of Social Psychology* (2002): 33-44.