

ACKNOWLEDGEMENTS

Praise and gratitude to the Almighty Lord, Jesus Christ for all the blessing that have been given by Him. Without it, the author would never have been able to complete this thesis.

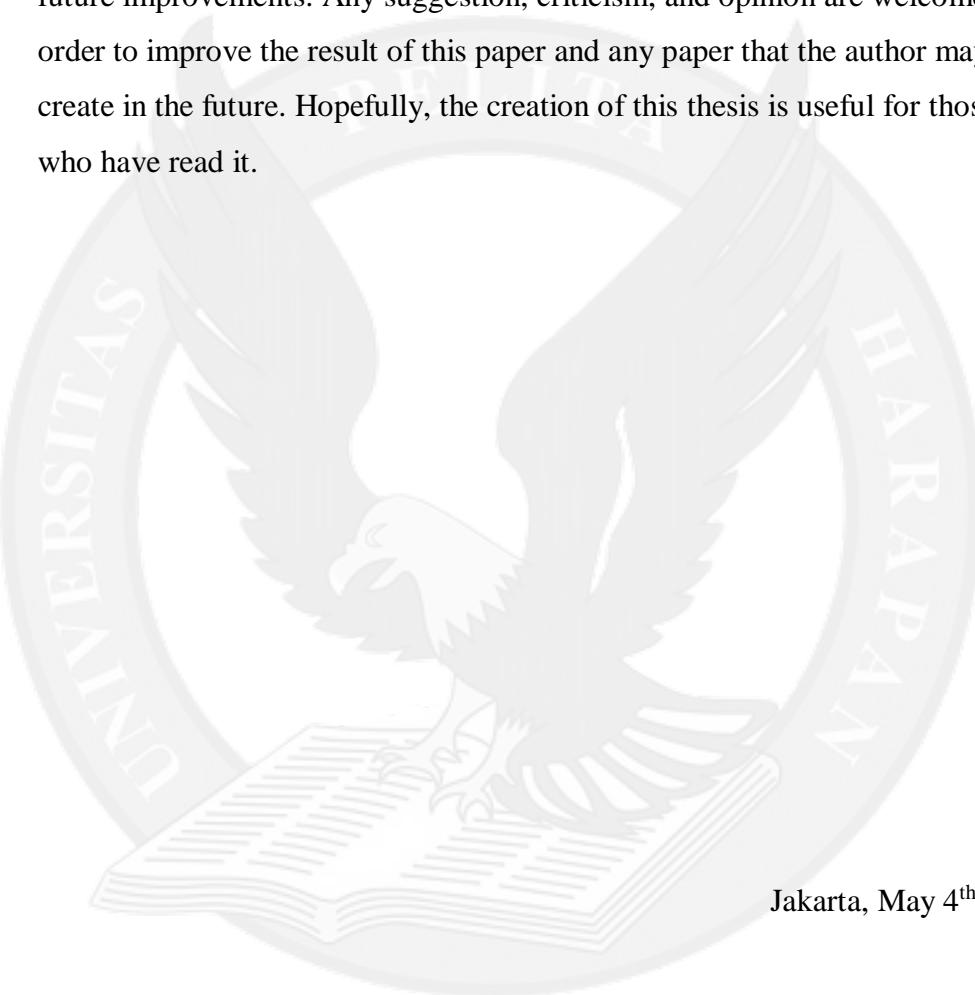
The thesis is titled “The Impact of Perceived Functional, Experiential, Financial, and Psychosocial Benefit Towards Perceived Instrumental Value and Terminal Value (Case: Netflix customers in Indonesia)” and is aimed to fulfil the final requirement to attain the Sarjana Ekonomi Degree in Management, University of Pelita Harapan, Karawaci.

Without The support of various people and the encouragement they provide, this research wouldn't be complete. This section is dedicated to acknowledge those who have helped the author in the creation of this thesis. These people are, but not limited to:

1. Gracia Shinta S. Ugut, MBA., Ph.D., as the Dean of Faculty Economics of Universitas Pelita Harapan.
2. Isana S.C. Meranga, S.P., M.M., as the Head of Management Study Program of Universitas Pelita Harapan.
3. Juniarty, S.Sos., M.M., as the thesis supervisor that has helped, guided, and assisted me throughout the writing process.
4. Dr. Ir. Evo S. Hariandja, M.M., as the AOE of Marketing of Universitas Pelita Harapan
5. Liza Handoko, S.E., M.M., as the author's Academic Advisor since 2017.
6. All lecturers and staffs in UPH Business School who has helped and taught the author academically and non-academically in his full duration of study.
7. My family, namely my parents, Gani and Tintin, and my siblings, Kevin and Tristan, for their continuous support and prayers throughout the writing process.

8. Friends and Acquaintances that have continued to support me throughout the writing process.
9. The respondents that have taken their time to participate in filling out the questionnaire, without it, the thesis wouldn't be complete.

The author understands that the paper is far from perfect, accountable to many future improvements. Any suggestion, criticism, and opinion are welcomed in order to improve the result of this paper and any paper that the author may create in the future. Hopefully, the creation of this thesis is useful for those who have read it.

A large, faint watermark logo of the Universitas Harapan Indonesia is centered on the page. It features a circular emblem with a stylized eagle perched on an open book. The word "UNIVERSITAS" is written vertically along the left side of the circle, and "HARAPAN" is written vertically along the right side.

Jakarta, May 4th 2021

William Rafel Gani

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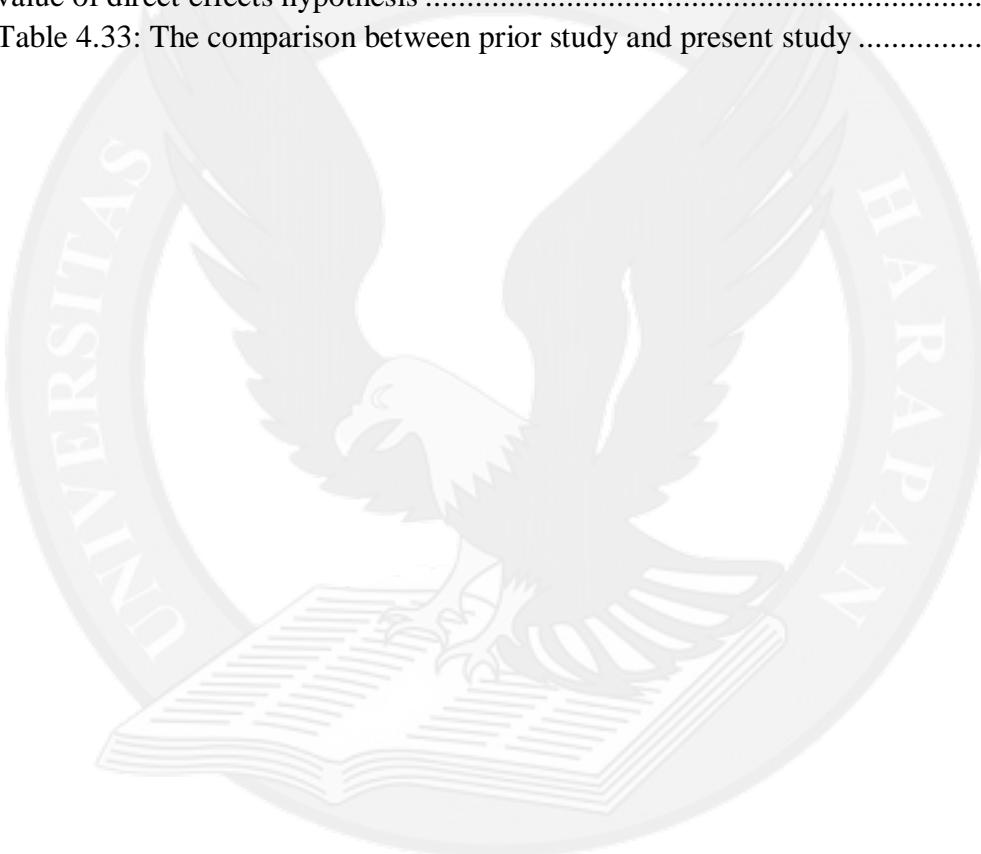
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