

## ABSTRAK

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### **PERAN SOCIAL MEDIA MANAGER PADA DIVISI CREATIVE DIRECTOR TEAM PT KONEKSINDO MULTI SOLUSI**

(v + 77 halaman; 22 gambar; 10 lampiran)

Kata Kunci: *Digital Agency, Media Sosial, Brand, Social Media Manager*

Dewasa ini, kemajuan ilmu pengetahuan, teknologi dan informatika semakin berkembang pesat. Oleh karena itu, perusahaan *digital agency* hadir untuk membantu menyelesaikan permasalahan bagi perusahaan yang ingin terjun dalam pemasaran *online* di berbagai media sosial dan platform *digital* lainnya. Pemagang melaksanakan kegiatan magang di *Digital Marketing Agency* Rinku di bawah naungan PT Koneksindo Multi Solusi dalam divisi *creative director team* sebagai *Social Media Manager*. Kegiatan pelaksanaan magang ini bertujuan untuk melatih kemampuan berpikir kreatif untuk menyusun strategi yang tepat dan mempelajari ilmu digital *public relations* dan media sosial di era *digital* ini.

Aktivitas dalam media sosial bersifat sangat cepat, begitupun perubahan tren juga begitu dinamis. Tantangan bagi *digital agency* Rinku untuk menjalankan fungsi *digital public relations* dalam menyajikan konten harian dalam media sosial sesuai dengan tren yang ada, tanpa mengurangi identitas perusahaan klien terkait. Melalui seluruh rangkaian tanggung jawab yang diberikan oleh *digital agency* Rinku, pemagang menyadari bahwa di tengah era *digital* ini, setiap kegiatan selalu melibatkan unsur *digital public relations* di dalamnya. Ketika komunikasi yang efektif dan strategi pemasaran terjadi hal itu sangat mendukung untuk kelangsungan dari aktivitas *digital agency* yang selanjutnya.

Referensi: 31 (2000 – 2019)

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### THE ROLE OF SOCIAL MEDIA MANAGER IN KONEKSINDO MULTI SOLUSI PT TEAM CREATIVE DIRECTOR DIVISION

(vi +77 page; 22 images; 10 attachment)

Keywords: Digital Agency, Social Media, Brand, Social Media Manager

Today, the progress of science, technology and informatics is growing rapidly. Therefore, digital agency companies are here to help solve problems for companies that want to get involved in online marketing on various social media and other digital platforms. The intern carries out internship activities at Rinku's Digital Marketing Agency under the auspices of PT. Koneksindo Multi Solusi in the creative director team division as Social Media Manager. This internship activity aims to train creative thinking skills to formulate the right strategy and learn digital public relations and social media in this digital era.

Activity in social media is very fast, as well as changing trends are also very dynamic. The challenge for Rinku's digital agency is to carry out the digital public relations function in presenting daily content on social media in accordance with existing trends, without compromising the identity of the client's company. Through the entire series of responsibilities given by Rinku's digital agency, the intern realizes that in the midst of this digital era, every activity always involves elements of digital public relations in it. When effective communication and marketing strategies occur, it is very supportive for the continuity of the next digital agency activity.

References: 31 (2000 – 2019)