

DAFTAR PUSTAKA

- Apriyani, & Ni Wayan MS (2016). *Pengaruh Work-family conflict dan Stress Kerja terhadap Kepuasan Kerja dan Turnover intention Karyawan Wanita*. E-Jurnal Ekonomi dan Bisnis Universitas Udayana 5.3
- Ardiyanti, I. (2019). *Pengaruh Kelelahan Kerja dan Kepuasan Kerja Terhadap Turnover intention*. Jurnal Inspirasi Bisnis Dan Manajemen, 3(1), 11. <https://doi.org/10.33603/jibm.v3i1.2190>
- Armstrong, G.S., Atkin-Plunk, C.A., & Wells, J. (2015). 'The relationship between work-family conflict, correctional officer job stress, and job satisfaction'. *Criminal Justice and Behavior*, 42(10), 1066–1082. doi:10.1177/0093854815582221
- Badhe, Luciani N (2021). 'Work stress and Turnover intention Challenges of Nurse in the Private Hospital'. *International Journal of Economics, Commerce and Management*.
- Benarto, I. *Panduan Praktis Format Skripsi/Tesis*. Universitas Pelita Harapan, Departemen Manajemen Fakultas Ekonomi, Jakarta
- Brewer, E. W., and dan Clippard, L. F. (2002). 'Burnout and job satisfaction among student support services personnel'. *Human Resource Development Quarterly*, 13(2), 169- 186.
- Brooks, S. K., Webster, R. K., Smith, L. E., Woodland, L., Wessely, S., Greenberg, N., et al. (2020). 'The psychological impact of quarantine and how to reduce it: rapid review of the evidence'. *Lancet* 395, 912–920. doi: 10.1016/S0140-6736(20)30460-8

- Budiono, S., Noermijati, & Alamsyah, A. (2014). *Pengaruh Spiritualitas di Tempat Kerja terhadap Turnover intention Perawat melalui Komitmen Organisasional di Rumah Sakit Islam Unisma Malang*. *Jurnal Aplikasi Manajemen* Vol 12 No 4, 639-649.
- Caillier, J. (2020). 'The Impact of Workplace Aggression on Employee Satisfaction With Job Stress, Meaningfulness of Work, and Turnover intentions'. *Public Personnel Management*, 50(2), 159-182.
<https://doi.org/10.1177/0091026019899976>
- Chaudhry, Abdul Q., (2012). 'The relationship between occupational stress and job satisfaction: The case of Pakistan Universities'. *International Education Studies*, 5 (3):212-221
- Chin, Wynne & Marcoulides, G.. (1998). 'The Partial Least Squares Approach to Structural Equation Modeling'. *Modern Methods for Business Research*.
- Ekienabor, E. (2019). 'Impact of Job Stress on Employee's Productivity and Commitment'. *International Journal for Research in Business, Management and Accounting*, Volume 2(5), 124–133.
<https://www.researchgate.net/publication/334559841>
- Elçi, M., Şener, İ., Aksoy, S., & Alpan, L. (2012). 'The Impact of Ethical Leadership and Leadership Effectiveness on Employees' Turnover intention: The Mediating Role of Work Related Stress'. *Procedia - Social And Behavioral Sciences*, 58, 289-297. <https://doi.org/10.1016/j.sbspro.2012.09.1003>
- Elçi, M., Yildiz, B., & Erdilek Karabay, M. (2018). 'How Burnout Affects Turnover intention? The Conditional Effects of Subjective Vitality and Supervisor Support'. *International Journal Of Organizational Leadership*, 7(1), 47-60.
<https://doi.org/10.33844/ijol.2018.60233>

- Fadilla, NM, Setyonugroho, W. (2021) *Sistem Informasi Manajemen Rumah Sakit Dalam Meningkatkan Efisiensi: Mini Literature Review*. Jurnal Teknik Informatika dan Sistem Informasi Vol. 8, No. 1, Maret 2021, Hal. 357-374
- Ghozali, Imam, Hengky Latan. (2015). *Konsep, Teknik, Aplikasi Menggunakan Smart PLS 3.0 Untuk Penelitian Empiris*. BP Undip. Semarang
- Gillies, D.A. 2007. 'Nursing Management a System Approach'. 3 Th Edition. International Edition. *WB Saunders*.
- Hair, J., Holligsworth, C., Randolph, A., & Chong, A. (2017). 'An Updated and Expanded Assessment of PLS-SEM in Information Systems Research'. *Industrial Management & Data Systems*, 117 (3), 442-458.
- Hair Joseph F, Jeffrey J. Risher, Marko Sarstedt, Christian M. Ringle. (2019). 'When to use and how to report the results of PLS-SEM'. *European Business Review*. Vol. 31 No. 1, pp. 2-24
- Hair, Joseph F., Black, W. C., Babin, B. J., & Anderson, R. E. (2009). 'Multivariate Data Analysis (7th ed)'. Pearson.
- Hair, Joseph F., Sarstedt, M., Pieper, T. M., & Ringle, C. M. (2012). 'The Use of Partial Least Squares Structural Equation Modeling in Strategic Management Research: A Review of Past Practices and Recommendations for Future Applications'. *Long Range Planning*, 45(5-6), 320-340. <https://doi.org/10.1016/j.lrp.2012.09.008>
- Hair J.F, et al, (2017). 'A Primer on PLS-SEM (Vol. 2nd Edition)'. *Sage Publication*.
- Hair J.F, et al. (2019). 'When to use and how to report the results of PLS-SEM'. *European Business Review* , 31 (1), 2 - 24.

- Hair J.F, et. al. (2020). 'Assessing measurement model quality in PLS-SEM using confirmatory composite analysis'. *Journal of Bussines Research* , 109, 101 - 110.
- Hayati, M., & Armida, A. (2020). *Pengaruh Work-family conflict dan Stres Kerja Terhadap Kinerja Perawat Wanita*. *Jurnal Ecogen*, 3(3), 410. <https://doi.org/10.24036/jmpe.v3i3.9917>
- Kemenkes. *Peraturan Menteri Kesehatan Republik Indonesia Nomor 3 Tahun 2020 Tentang Klasifikasi dan Perizinan Rumah Sakit*. 2020. <http://bppsdmk.kemkes.go.id/web/filesa/peraturan/119.pdf>
- Kinicki, A., & Fugate, M. (2016). 'Organizational Behavior: A Practical Prolem Solving Approach'. New York: *McGraw-Hill*.
- Kock, N., & Hadaya, P. (2018). 'Minimum sample size estimation in PLS-SEM: The inverse square root and gamma-exponential methods'. *Information Systems Journal*, 28(1), 227–261.
- Kumar R. (2011). 'Turn over issues in the textile industry in Ethiopia: A case of Arba Minch Textile Company'. *African Journal of Marketing Management* Vol. 3(2), pp. 32-44, ISSN 2141- 2421
- Lim, Y-H., Cho, Y-C. (2018). 'Effects of Job Stress, Fatigue, Burnout, and Job satisfaction on Turnover intention among General Hospital Nurses'. *Journal of the Korea Academia-Industrial cooperation Society* Vol. 19, No. 6 pp. 264-274, 2018
- Liu, H., and Lo, V. (2018). An integrated model of workload, autonomy, burnout, job satisfaction, and turnover intention among taiwanese *Frontiers in Psychology* | www.frontiersin.org 4 April 2022 | Volume 13 | Article 647418

Pereira and Ribeiro Suggestions to Cope With Burnout reporters. *Asian J. Commun.* 28, 153–169. doi: 10.1080/01292986.2017. 1382544

Lu, Yong & Hu, Xiao-Min & Huang, Xiao-Liang & Zhuang, Xiaodong & Guo, Pi & Feng, Li-Fen & Hu, Wei & Chen, Long & Zou, Huachun & Hao, Yuan-Tao. (2017). 'The relationship between job satisfaction, work stress, work-family conflict, and turnover intention among physicians in Guangdong, China: A cross-sectional study'. *BMJ Open.* 7. e014894. 10.1136/bmjopen-2016-014894.

Luthans, Fred. (2011). 'Organizational Behavior 12th Ed'. New York: McGraw-Hill

Maharani, P.A, dan Triyoga, A, (2012). *Kejenuhan Kerja (Burnout) Dengan Kinerja Perawat Dalam Pemberian Asuhan Keperawatan*. Jurnal STIKES, Volume 5, No. 2, Desember 2012

Maslach, C., Schaufeli, W.B., & Leiter, M.P. (2001). 'Job burnout'. *Annual review of psychology*, 52, 397-422.

Masood A. (2013). 'Impact of Motivation on Employee Performance with Effect of Training: Specific to Education Sector of Pakistan'. *International Journal of Sceintific and Research Publications*, 3(9): pp: 1-9.

Mathis, R.L. dan Jackson J.H., (2001). 'Human Resource Management, United States of America': *Tomson Learning Academic Resource Center*.

Mello, J. A. (2011). 'Strategic Management of Human Resources'. Canada: *Nelson Education, Ltd*

Mirza, R., & Atrizka, D. (2018). *Kepuasan Kerja Ditinjau dari Adversity Quotient dan Work-family conflict pada Perawat Wanita yang Telah Menikah di*

Rumah Sakit Umum Daerah Dr. RM. Djoelham Binjai. JURNAL DIVERSITA, 4(2), 119. <https://doi.org/10.31289/diversita.v4i2.2049>

Mobley. (2011). *Pergantian Karyawan: Sebab, Akibat dan Pengendaliannya*. PT Pustaka Binaman Pressindo: Jakarta.

Neerpal Rathi, M. Barath, (2013). 'Work-family conflict and job and family satisfaction: Moderating effect of social support among police personnel, Equality, Diversity and Inclusion'. *An International Journal*, Vol. 32 Iss 4 pp. 438-454

Noe, Raymond A., John R. Hollenbeck., Barry Gerhart and Patrick M. Wright. (2011). 'Fundamentals of Human Resource Management'. New York: *McGraw Hill*.

Noermijati, N., Wongviboonrath, S., Itlay, W., & Sudiro, A. (2020). 'Work-family conflict, Job Engagement, Emotional Exhaustion : Their Influence of the Turnover intention of Indigenous Papuan Female Employess'. *Jurnal Aplikasi Management*, 18(1), 1-13. <https://doi.org/10.21776/ub.jam.2020.018.01.01>

NSI Nursing Solutions Inc. (2022) 2022 *National Health Care Retention & RN Staffing Report*. United States. Available at: <http://www.nsinursingsolutions.com/Files/assets/library/retentioninstitute/NationalHealthcareRNRetentionReport2022.pdf>.

Nurul Hidayati. (2021). *Pengaruh Work-family conflict Terhadap Komitmen Organisasi Melalui Stres Kerja Pada Tenaga Kesehatan RSU Lateresi Binjai. HIRARKI : Jurnal Ilmiah Manajemen Dan Bisnis*, 3(1), 103-117. <https://doi.org/10.30606/hirarki.v3i1.760>

- Oktizulvia, C., Dachriyanus, D., & Vionalisa, V. (2017). 'Job satisfaction factors and nurses intention to quit in type c hospitals'. *Journal of Nursing & Care*, 06(03). <https://doi.org/10.4172/2167-1168.1000399>
- P. Kuipers et al., 'Complexity and Health Care: Health Practitioner Workforce Services, Roles, Skills and Training, to Respond to Patients With Complex Needs', p. 25, 2011.
- Pien, L., Cheng, W., Chou, K., & Lin, L. (2021). 'Effect of Work–Family Conflict, Psychological Job Demand, and Job Control on the Health Status of Nurses'. *International Journal Of Environmental Research And Public Health*, 18(7), 3540. <https://doi.org/10.3390/ijerph18073540>
- Prasetio, A., Martini, E., & Mawaranti, R. (2018). *Peran Stres Kerja Dan Kepuasan Kerja Karyawan Dalam Pengelolaan Tingkat Turnover intention pada Karyawan Puskesmas Jasinga, Bogor*. *Jurnal Manajemen Indonesia*, 18(2), 165. <https://doi.org/10.25124/jmi.v18i2.1250>
- Ran L, Chen X, Peng S, et al. (2019). 'Job burnout and turnover intention among Chinese primary healthcare staff: the mediating effect of satisfaction'. *BMJ Open* 2020;10:e036702. doi:10.1136/bmjopen-2019-036702
- Retno, N.W, Machmuroch, Priyatama, A.N. (2014). *Tingkat Burnout ditinjau dari Strategi Coping dan Efikasi Diri pada Perawat Rumah Sakit Jiwa Surakarta*. *CJ-Vol.3 No.3*. hal 197-205.
- Ridlo, I. A. (2012). *Turn Over Karyawan "Kajian Literatur"*. Surabaya: Public Health Movement.
- Rindu, R., Lukman, S., Hardisman, H., Hafizurrachman, M., & Bachtiar, A. (2020). 'The Relationship between Transformational Leadership, Organizational Commitment, Work stress, and Turnover intentions of Nurse at Private

Hospital in Indonesia'. *Open Access Macedonian Journal Of Medical Sciences*, 8(E), 551-557. <https://doi.org/10.3889/oamjms.2020.4425>

Ringle, Christian & Sarstedt, Marko. (2015). 'Gain More Insight from Your PLS-SEM Results: The Importance-Performance Map Analysis'. *Industrial Management & Data Systems*. 116. 10.1108/IMDS-10-2015-0449.

Robbins, S. P. Dan Timothy A. Judge. (2015). 'Organizational Behavior, 16th Edition'. New York: *Pearson International*

Robbins, Stephen P. Dan Coulter, Mary. (2018). *Manajemen*. Edisi Keempatbelas. Jakarta: Penerbit Erlangga.

Roboth, Jane Y. (2015). *Analisis Work-family conflict, stress kerja dan kinerja wanita berperan ganda pada yayasan Copmassion East Indonesia*. *Jurnal Riset Bisnis dan Manajemen*, Vol. 3 (1), hal.33-46

Sari, N. L. P. D. Y. (2015). *Hubungan beban kerja, faktor demografi, locus of control dan harga diri terhadap burnout syndrome pada perawat pelaksana IRD RSUP Sanglah*. *COPING Ners Journal*, 3(2), 51-60.

Sarstedt, Marko & Ringle, Christian & Hair, Joe. (2017). 'Partial Least Squares Structural Equation Modeling'. 10.1007/978-3-319-05542-8_15-1.

Sattar A, Nawaz A, Khan S (2011) 'Predicting the Consequences: The job satisfaction of District officers in the Local government of KhyberPakhtunkhwa, Pakistan'. *Journal of Current Computer Science andTechnology, (JCCST)*, Volume 1. (5), Aug, 2011. pp.228-237. Available at: <http://www.jccst.com> (PDF) The contextual impacts on job satisfaction of employees in the developing states like Pakistan. Available from: <https://www.researchgate.net/publication/283343998> The contextual imp

acts on job satisfaction of employees in the developing states like Pakistan [accessed Apr 30 2022].

- Schuler S dan Jackson S. (2012). *Manajemen Sumber Daya Manusia*. Penerbit Erlangga. Jakarta
- Sekaran, Uma dan Bougie, Roger. (2016). 'Research Methods For Business: A Skill Building Approach', 7th Edition. New Jersey: Wiley
- Septini, R. (2012). *Analisis Waktu Tunggu Pelayanan Resep Pasien Askes Rawat Jalan di Yanmasum Farmasi RSPAD Gatot Subroto tahun 2011*. Tesis. Depok: Fakultas Kesehatan Masyarakat. Halaman 07-35.
- Sugiyono (2019). *Statistika untuk Penelitian*. Bandung : CV Alfabeta.
- Supartiningsih, S. (2017) *Kualitas Pelayanan Kepuasan Pasien Rumah Sakit Kasus Pada Pasien Rawat Jalan*. *J Medicoeticolegal dan Manaj Rumah Sakit*.;6(1).
- Triyoga, Akde, and Puspa A. Maharani. (2012). 'Job burnout (Burnout) with Performance by Nurses in Nursing Care Provision'. *Jurnal Penelitian STIKES RS Baptis Kediri*, vol. 5, no. 2, Dec. 2012, pp. 167-178.
- Tziner, A., Rabenu, E., Radomski, R., and dan Belkin, A. (2015). 'Work stress and turnover intentions among hospital physicians: The mediating role of burnout and work satisfaction'. *Journal of Work and Organizational Psychology*, 31, 207-213.
- Wang, H., Jin, Y., Wang, D., Zhao, S., Sang, X., & Yuan, B. (2020). 'Job satisfaction, burnout, and turnover intention among primary care providers in rural China: results from structural equation modeling'. *BMC Family Practice*, 21(1). <https://doi.org/10.1186/s12875-020-1083-8>

Widoyoko, E. P. (2017). *Teknik Penyusunan Instrumen Penelitian*. Yogyakarta: Pustaka Pelajar

Widya, Y., Purba, S. D. (2019). *Apakah Work-family conflict Berdampak pada Turnover intention (Studi pada Perawat Wanita)*. *Journal Of Business & Applied Management* Vol.12 (No. 1) : 91 – 106

Wijono, Sutarto. (2010). *Psikologi Industri dan Organisasi*. Jakarta: Fajar Interpratama Offset.

