

SKRIPSI

**THE INFLUENCE OF FOOD QUALITY AND SERVICE
QUALITY TOWARD CUSTOMER SATISFACTION
AT CAFE KOPI CANTIKAYU MEDAN**

Written as a partial fulfillment of the academic requirements
to obtain the degree of *Sarjana Manajemen*

By:

NAME : ADELINE
ID NUMBER : 03013180021



**MANAGEMENT STUDY PROGRAM
FACULTY OF ECONOMICS AND BUSINESS
UNIVERSITAS PELITA HARAPAN
MEDAN
2022**