

ABSTRACT

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LEGAL PROTECTION FOR CONSUMERS FOR LOSSES ARISING FROM FRAUD THAT OCCURS IN E-COMMERCE

(XIV + 129 pages)

The more advanced the internet provides various conveniences in carrying out daily activities, coupled with the Covid-19 pandemic making it easier for people to carry out various activities such as shopping online. From the internet side can give birth to various positive and negative sides depending on how to use the internet itself.

With the internet, various people can find loopholes to be used as a means of seeking profits in various ways that are considered illegal, such as committing online fraud. Online fraud is an attempt by someone to commit acts of lying that mislead people in order to gain profit for themselves. In Indonesia, online fraud is regulated in various laws and regulations, namely the criminal law code, law number 19 of 2016 concerning Information and Electronic Transactions, and law number 8 of 1999 concerning Consumer Protection.

This research aims to examine various laws related to online fraud, so hopefully consumers will get a protection when dealing with online transaction. This research uses the research method of library research or document study and interviews or interviews that are used only as a support for secondary data. The result of this research will give legal remedies that can be taken by consumers for losses arising from fraud in e-commerce trade transactions in Indonesia.

Keywords: Internet, Online Fraud, Laws and Regulations

Reference: 125 (1958-2022)