THESIS

INFLUENCE OF EMPATHY ON PERCEIVED OUTCOME INFECTION CONTROL PERFORMANCE MEDIATED BY PATIENT SAFETY CULTURE AND PERCEIVED RISK INFECTION CONTROL: CASE STUDY AT XYZ HOSPITAL

Written to meet a partial academic requirement to obtain the degree of Magister Administrasi Rumah Sakit

Written by:

NAME : FELICIA SETIAWAN STUDENT NUMBER : 0161522013



MASTER PROGRAM OF HOSPITAL ADMINISTRATION PROGRAM FACULTY OF ECONOMICS AND BUSINESS UNIVERSITAS PELITA HARAPAN JAKARTA 2023