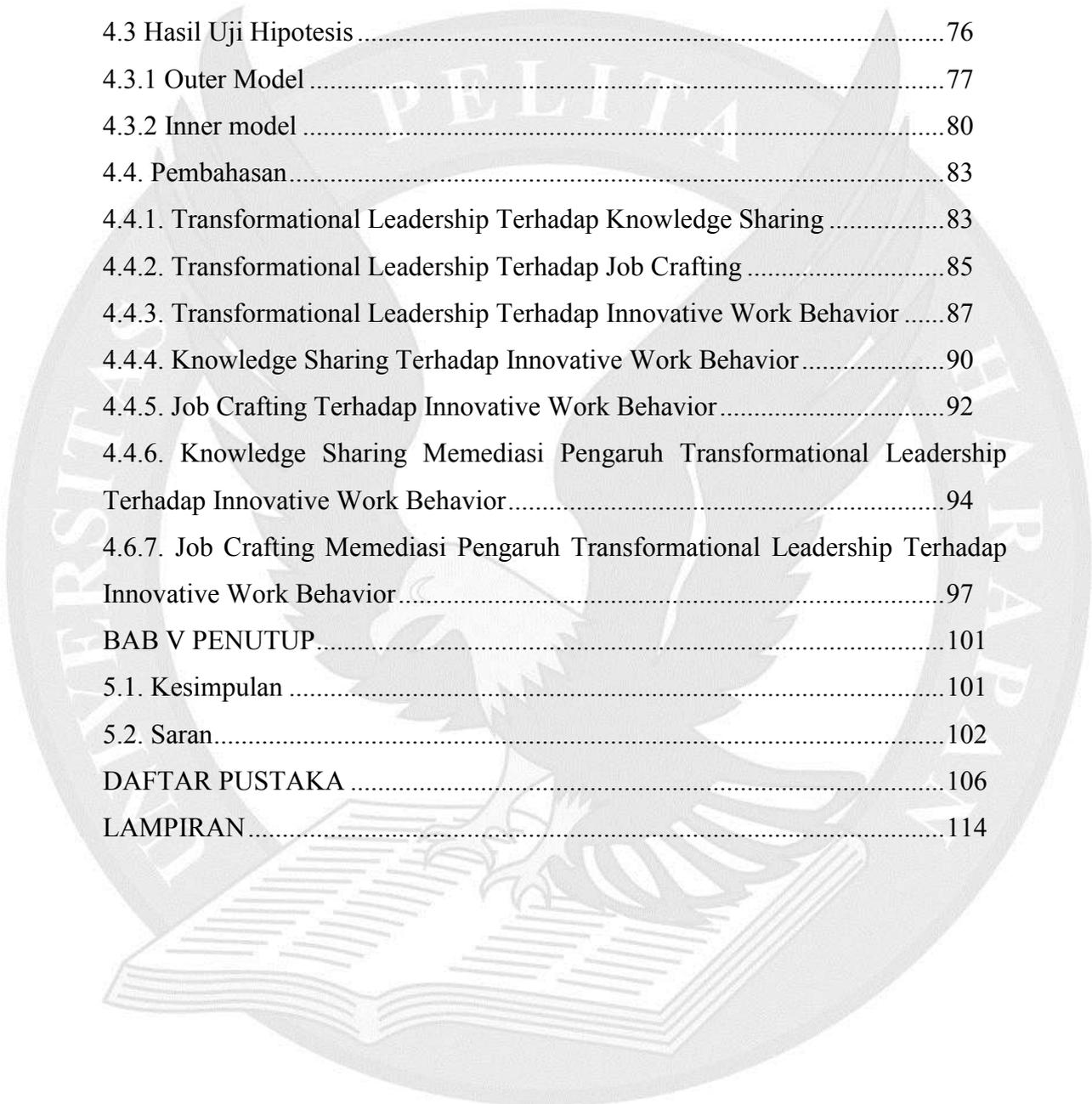


DAFTAR ISI

PERNYATAAN DAN PERSETUJUAN UNGGAH TUGAS AKHIR	ii
PERSETUJUAN DOSEN PEMBIMBING TUGAS AKHIR	iii
PERSETUJUAN TIM PENGUJI TUGAS AKHIR.....	iv
ABSTRAK	v
ABSTRACT	vi
KATA PENGANTAR	vii
DAFTAR ISI.....	ix
DAFTAR GAMBAR	xii
DAFTAR TABEL.....	xiii
BAB I PENDAHULUAN.....	1
1.1. Latar Belakang	1
1.2. Rumusan Masalah	13
1.3 Tujuan Penelitian	14
1.4 Manfaat Penelitian	15
1.4.1. Manfaat Praktis	15
1.4.2. Manfaat Teoritis	16
1.5 Sistematika Penulisan	16
BAB II TINJAUAN PUSTAKA.....	18
2.1. Sejarah Singkat Kempinski.....	18
2.2. Landasan Teori.....	19
2.2.1 Transformasional Leadership.....	20
2.2.2 Innovative Work Behavior.....	23
2.2.3 Job Crafting Behavior	26
2.2.4 Knowledge Sharing Behavior	27
2.3. Hubungan Antar Variabel	30
2.3.1. Transformational Leadership Terhadap Knowledge Sharing	30
2.3.2. Transformational Leadership Terhadap Job Crafting	32
2.3.3. Transformational Leadership Terhadap Innovative Work Behavior	33

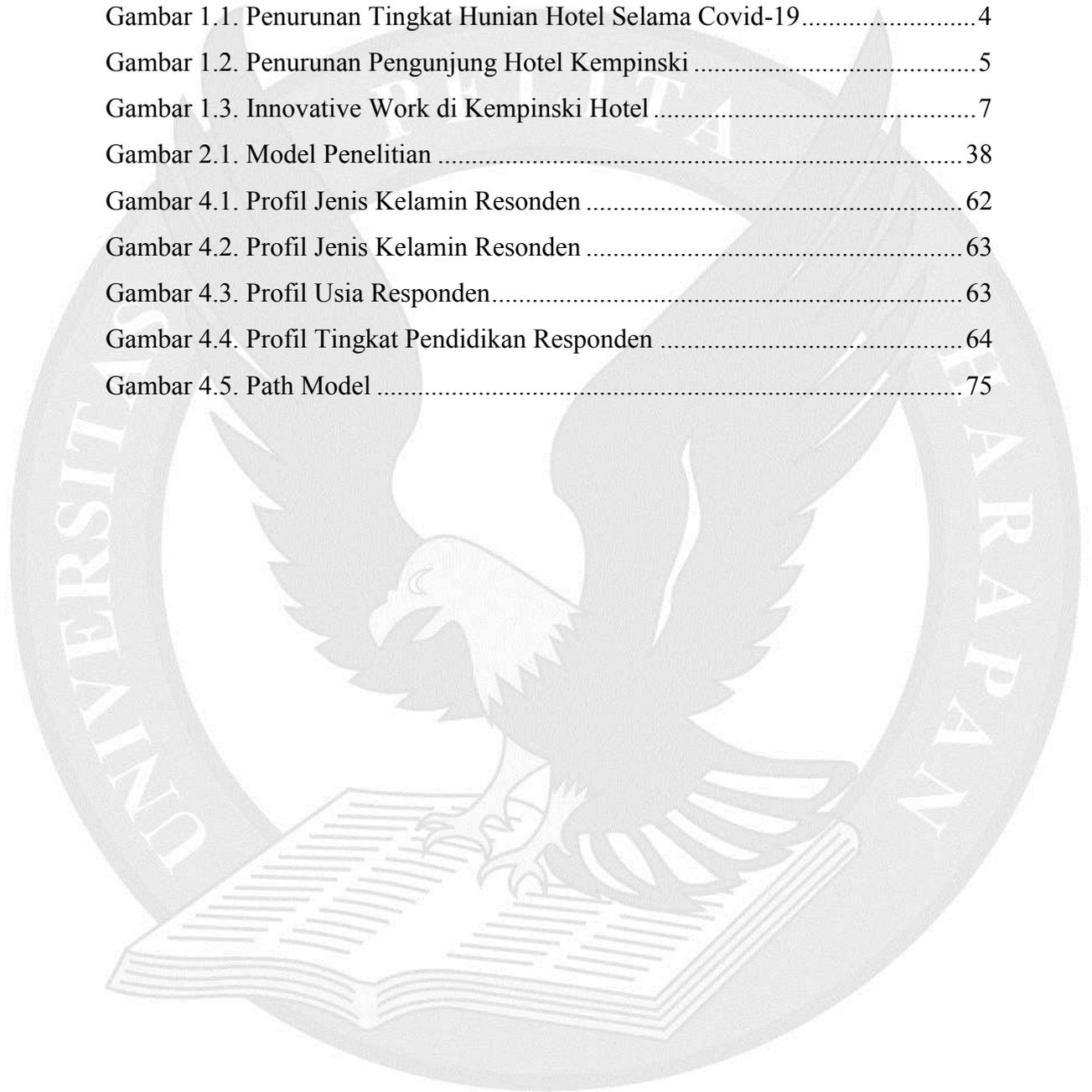
2.3.4. Knowledge Sharing Terhadap Innovative Work Behavior	34
2.3.5. Job Crafting Terhadap Innovative Work Behavior	36
2.3.6. Knowledge Sharing Memediasi Pengaruh Transformational Leadership Terhadap Innovative Work Behavior	37
2.3.7. Job Crafting Memediasi Pengaruh Transformational Leadership Terhadap Innovative Work Behavior	39
2.4. Model Penelitian	41
BAB III METODE PENELITIAN	42
3.1. Strategi Penelitian	42
3.2. Populasi, Sampel, dan Teknik Sampling	43
3.2.1 Populasi	43
3.2.2. Sampel	43
3.2.3. Teknik Penentuan Sampling	45
3.3. Skala Pengukuran	45
3.4 Definisi Konseptual dan Definisi Operasional [DKDO]	47
3.5. Teknik Pengumpulan Data	52
3.6. Metode Pengolahan Data dan Pengujian Hipotesis	53
3.6.1. Metode Pengolahan Data	53
3.6.2 Metode Penyajian Data	54
3.6.3 Analisis Statistik Data	55
3.6.4 Analisis (Outer model)	55
3.6.5 Analisis Inner Model	58
3.6.6 Pengujian Hipotesis	60
3.7. Hasil Piloting test	60
3.7.1 Hasil Reliability pre-test	61
3.7.2 Hasil Validity Pre-test	61
BAB IV HASIL DAN PEMBAHASAN	65
4.1 Profil Responden	65
4.2 Hasil Actual Test	68



4.2.1 Hasil Uji Reliabilitas Actual Test	71
4.3.2 Uji Validitas Actual Test.....	71
4.2.4 VIF Actual Test.....	75
4.3 Hasil Uji Hipotesis	76
4.3.1 Outer Model	77
4.3.2 Inner model	80
4.4. Pembahasan.....	83
4.4.1. Transformational Leadership Terhadap Knowledge Sharing	83
4.4.2. Transformational Leadership Terhadap Job Crafting	85
4.4.3. Transformational Leadership Terhadap Innovative Work Behavior	87
4.4.4. Knowledge Sharing Terhadap Innovative Work Behavior.....	90
4.4.5. Job Crafting Terhadap Innovative Work Behavior.....	92
4.4.6. Knowledge Sharing Memediasi Pengaruh Transformational Leadership Terhadap Innovative Work Behavior.....	94
4.4.7. Job Crafting Memediasi Pengaruh Transformational Leadership Terhadap Innovative Work Behavior.....	97
BAB V PENUTUP.....	101
5.1. Kesimpulan	101
5.2. Saran.....	102
DAFTAR PUSTAKA	106
LAMPIRAN.....	114

DAFTAR GAMBAR

Gambar 1.1. Penurunan Tingkat Hunian Hotel Selama Covid-19.....	4
Gambar 1.2. Penurunan Pengunjung Hotel Kempinski	5
Gambar 1.3. Innovative Work di Kempinski Hotel	7
Gambar 2.1. Model Penelitian	38
Gambar 4.1. Profil Jenis Kelamin Responden	62
Gambar 4.2. Profil Jenis Kelamin Responden	63
Gambar 4.3. Profil Usia Responden.....	63
Gambar 4.4. Profil Tingkat Pendidikan Responden	64
Gambar 4.5. Path Model	75



DAFTAR TABEL

Tabel 3.1. Sampel Pada Penelitian.....	41
Tabel 3.2 Definisi Konseptual dan Definisi Operasional.....	44
Tabel 3.2. Ringkasan Rule of Thumb Evaluasi Model Pengukuran dan Parameter uji Validitas Model Pengukuran PLS	54
Tabel 3.3. The pre-test reliability results	59
Tabel 3.4. Uji Validitas Outer Loading.....	59
Tabel 3.5. Fornell-lacker criterion (FLC) SmartPLS (Pre-test).....	61
Tabel 4.1 Hasil Reliabilitas Actual test.....	65
Tabel 4.2. Cross Loading Test Results	66
Tabel 4.3. AVE Tabel	68
Tabel 4.4 Actual test Discriminant Validity (Fornel Lacker)	68
Tabel 4.5. VIF Tabel	69
Tabel 4.6. Hasil Outer model	71
Tabel 4.7 Hasil Structural Model	7