

THESIS

**DIABETES MANAGEMENT SELF-EFFICACY RELATION
ON LIKELIHOOD TO RECOMMEND MEDIATED BY
DIABETES PATIENT EMPOWERMENT WITH ONLINE
PATIENT ENGAGEMENT AS THE MODERATOR AND
HEALTH LITERACY AS CONTROL
(STUDY IN A PRIVATE HOSPITAL XYZ)**

Written to meet partial academic requirements to obtain
the degree Master of Management

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**STUDY PROGRAM MASTER OF MANAGEMENT
FACULTY OF ECONOMY AND BUSINESS
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