

DAFTAR ISI

HALAMAN JUDUL

PERNYATAAN KEASLIAN KARYA TUGAS AKHIR..... ii

PERSETUJUAN DOSEN PEMBIMBING TUGAS AKHIR iii

PERSETUJUAN TIM PENGUJI TUGAS AKHIR..... iv

PERNYATAAN DAN PERSETUJUAN UNGGAH TUGAS AKHIR...v

ABSTRAK vii

ABSTRACT..... viii

KATA PENGANTAR..... ix

DAFTAR ISI xi

DAFTAR TABEL xv

DAFTAR GAMBAR xvii

DAFTAR LAMPIRAN..... xviii

BAB I PENDAHULUAN 1

1.1 Latar belakang 1

1.2 Pertanyaan penelitian..... 9

1.3 Tujuan penelitian 10

1.4 Manfaat penelitian 11

1.5 Sistematika penelitian..... 11

BAB II TINJAUAN PUSTAKA 15

2.1 Dasar Teori 15

2.1.1 Variabel *Patient Centricity* 15

2.1.2 Variabel *Care Coordination for Cardiac Surgery Patients*.... 16

2.1.3 Variabel *Evidence-Based Practice* 17

2.1.4 Variabel *Electronic Medical Records Utilization*..... 17

2.1.5 Variabel *Promotion of Patient Safety* 18

2.1.6 Variabel *Cross-functional Teamwork* 19

2.1.7 Variabel *Mutual Communication*..... 19

2.1.8 Variabel *Goal Alignment* 20

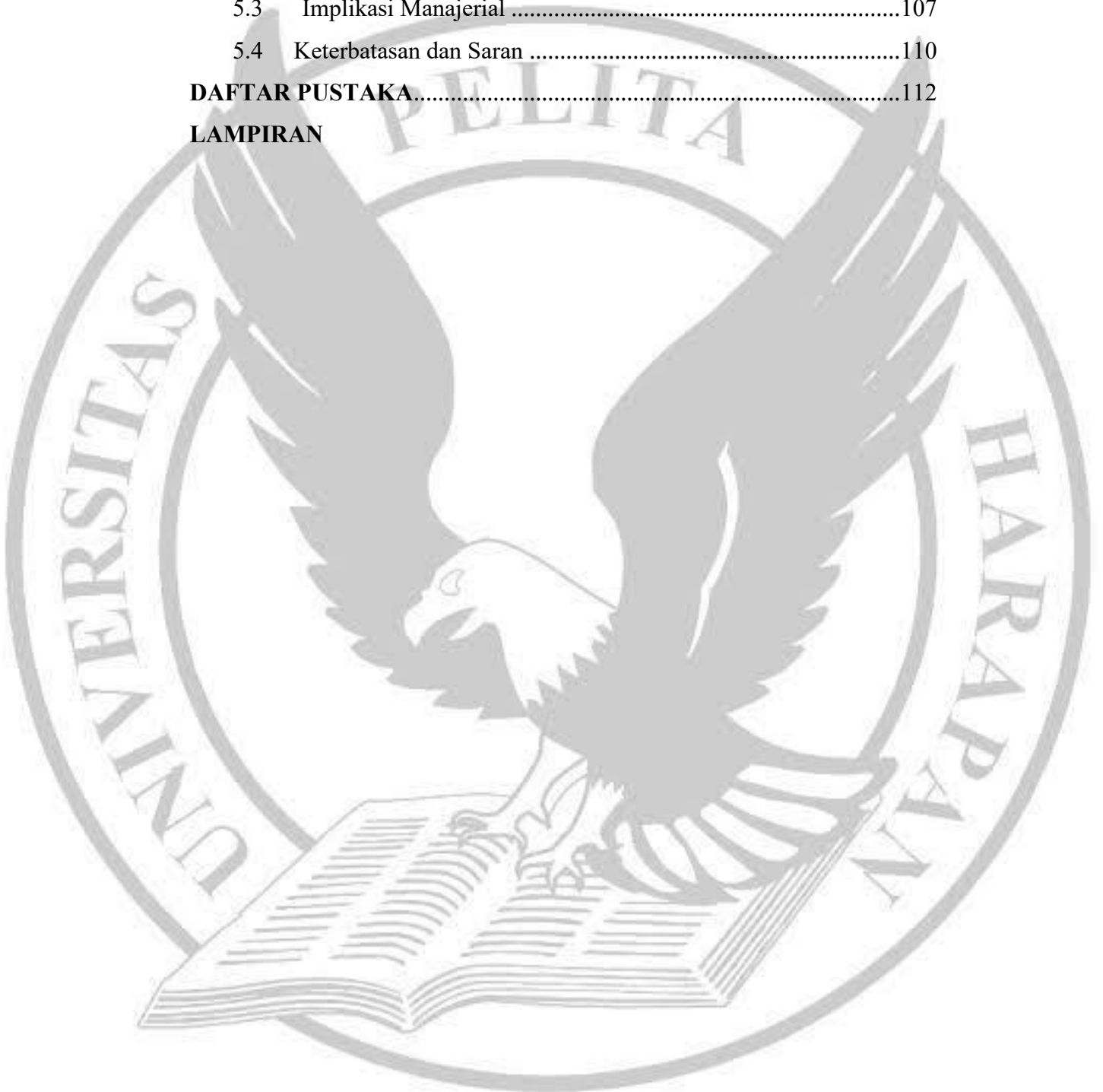
2.1.9 Variabel *Shared Accountability* 20

2.1.10 Variabel *Hospital Management Support* 20

2.2 Pengembangan Hipotesis.....	21
2.2.1 Hubungan <i>Evidence-based practice</i> dengan <i>Care</i> Coordination for Cardiac Surgery Patient	21
2.2.2 Hubungan <i>Electronic Medical Records Utilization</i> dengan Care Coordination for Cardiac Surgery Patients	23
2.2.3 Hubungan <i>Promotion of Patient Safety</i> dengan <i>Care</i> Coordination for Cardiac Surgery Patients	24
2.2.4 Hubungan <i>Cross-functional teamwork</i> dengan <i>Care</i> Coordination for Cardiac Surgery Patients	25
2.2.5 Hubungan <i>Mutual Communication</i> dengan <i>Care Coordination</i> for Cardiac Surgery Patients.....	27
2.2.6 Hubungan <i>Goal Alignment</i> dengan <i>Care Coordination for</i> Cardiac Surgery Patients	28
2.2.7 Hubungan <i>Shared Accountability</i> dengan <i>Care Coordination</i> for Cardiac Surgery Patients.....	28
2.2.8 Hubungan <i>Care Coordination for Cardiac Surgery Patients</i> dengan <i>Patient Centricity</i>	31
2.2.9 Hubungan moderasi <i>Hospital Management Support</i> dengan Care Coordination for Cardiac Surgery Patients dan <i>Patient</i> Centricity	32
2.3 Rerangka Konseptual.....	34
BAB III METODE PENELITIAN.....	35
3.1 Objek Penelitian.....	35
3.2 Unit analisis	36
3.3 Tipe penelitian	37
3.4 Pengukuran variabel penelitian	38
3.4.1 Skala pengukuran variabel.....	39
3.4.2 Definisi konseptual dan operasional variabel	40
3.5 Populasi	44
3.6 Metode pengumpulan data.....	45
3.7 Metode analisis data	45
3.7.1 Analisis model pada PLS-SEM	47

3.7.1.1 Outer model.....	47
3.7.1.2 Inner model	478
BAB IV HASIL DAN PEMBAHASAN	53
4.1 Hasil Penelitian.....	53
4.1.1 Profil Responden.....	53
4.1.2 Analisis Deskripsi	54
4.1.2.1 Deskripsi Variabel <i>Evidence-based Practice</i>	53
4.1.2.2 Deskripsi Variabel <i>Electronic Medical Records</i> <i>Utilization</i>	53
4.1.2.3 Deskripsi Variabel <i>Promotion of Patient Safety</i>	53
4.1.2.4 Deskripsi Variabel <i>Cross-Functional Teamwork</i>	53
4.1.2.5 Deskripsi Variabel <i>Mutual Communication</i>	60
4.1.2.6 Deskripsi Variabel <i>Goal Alignment</i>	62
4.1.2.7 Deskripsi Variabel <i>Shared Accountability</i>	63
4.1.2.8 Deskripsi Variabel <i>Care Coordination for</i> <i>Cardiac Surgery Patients</i>	64
4.1.2.9 Deskripsi Variabel <i>Patient Centricity</i>	65
4.1.2.10 Deskripsi Variabel <i>Hospital Management Support</i>	66
4.1.2.11 Deskripsi Keseluruhan Variabel	67
4.1.3 Analisis PLS-SEM.....	68
4.1.3.1 Reliabilitas Indikator	71
4.1.3.2 Reliabilitas Konstruk.....	74
4.1.3.3 Validitas Konstruk	75
4.1.3.4 Validitas Diskriminan	76
4.1.3.5 Uji Multikolinieritas.....	80
4.1.3.6 Koefisien Determinan (R-Squared).....	81
4.1.3.7 <i>Effect Size</i>	83
4.1.3.8 Nilai Prediksi Q2 <i>_predict</i> dan CVPAT.....	84
4.1.3.9 Hasil Uji Hipotesis	88
4.1.3.10 Analisis Mediasi.....	91
4.1.4 Analisis PLS-POS.....	93
4.1.5 Analisis <i>Importance-Performance Mapping</i> (IPMA).....	97

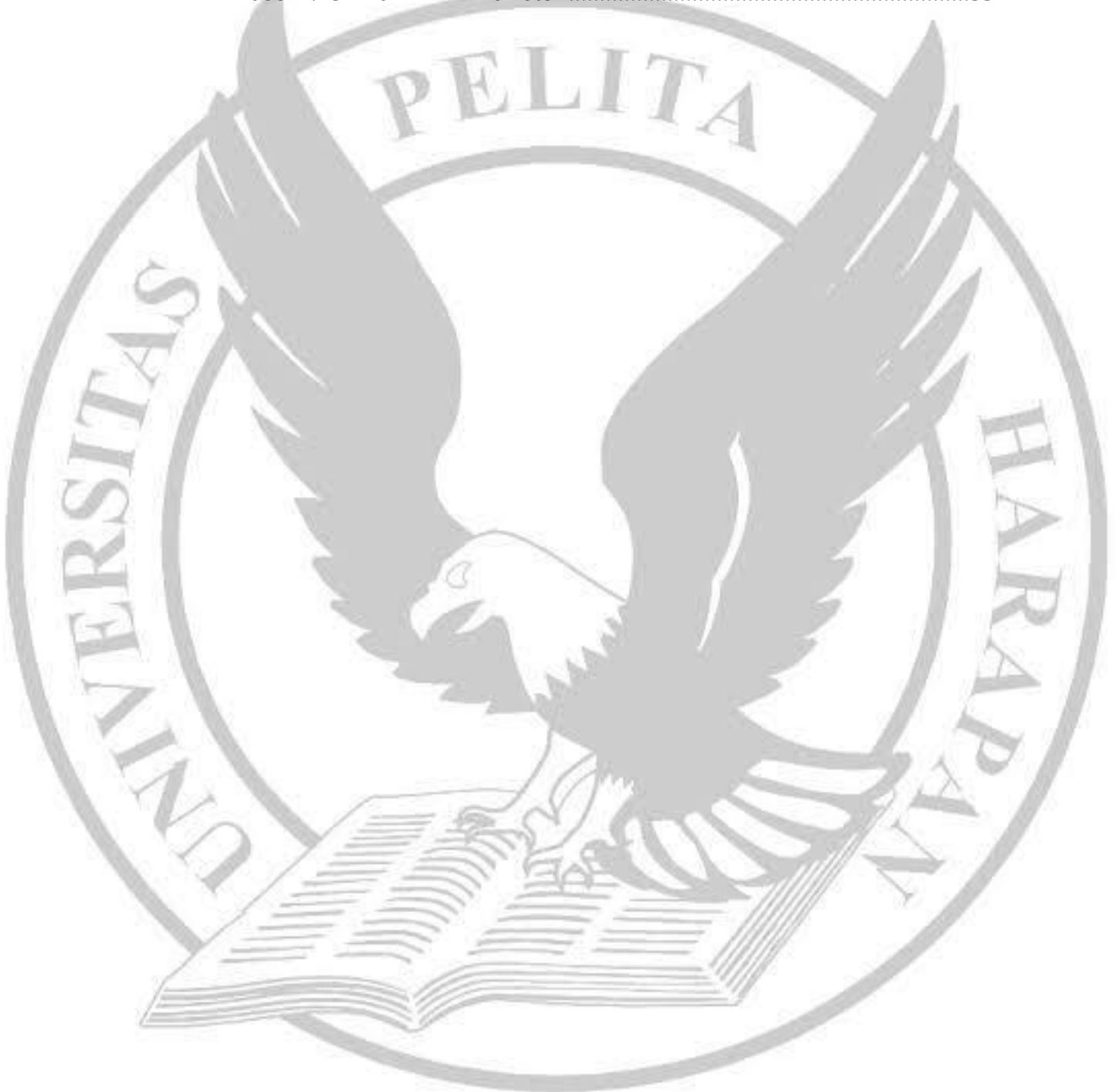
BAB V KESIMPULAN DAN SARAN.....	103
5.1 Kesimpulan Penelitian.....	103
5.2 Implikasi Teoritis.....	105
5.3 Implikasi Manajerial	107
5.4 Keterbatasan dan Saran	110
DAFTAR PUSTAKA.....	112
LAMPIRAN	



DAFTAR TABEL

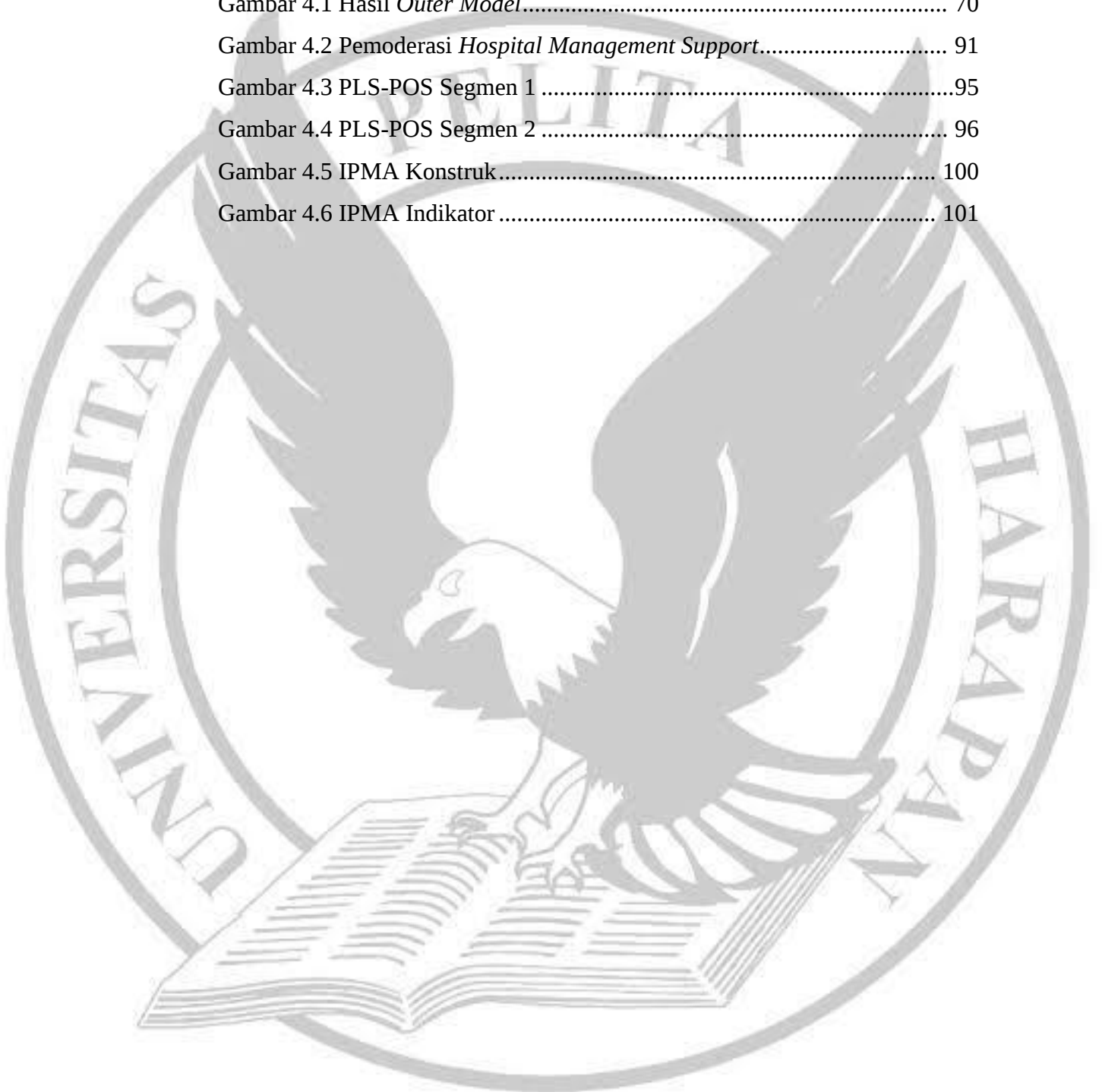
Tabel 3.1 Definisi Konseptual dan Operasional Variabel	40
Tabel 4.1 Profil Demografi Responden	54
Tabel 4.2 Kategori Jawaban Responden.....	55
Tabel 4.3 Deskripsi Variabel <i>Evidence-Based Practice</i>	56
Tabel 4.4 Deskripsi <i>Electronic Medical Records Utilization</i>	57
Tabel 4.5 Deskripsi <i>Promotion of Patient Safety</i>	59
Tabel 4.6 Deskripsi <i>Cross-Functional Teamwork</i>	60
Tabel 4.7 Deskripsi <i>Mutual Communication</i>	60
Tabel 4.8 Deskripsi Variabel <i>Goal Alignment</i>	62
Tabel 4.9 Deskripsi Variabel <i>Shared Accountability</i>	63
Tabel 4.10 Deskripsi Variabel <i>Care Coordination for Cardiac Surgery Patients</i>	64
Tabel 4.11 Tabel Deskripsi Variabel <i>Patient Centricity</i>	65
Tabel 4.12 Tabel Deskripsi Variabel <i>Hospital Management Support</i>	67
Tabel 4.13 Tabel Deskripsi Keseluruhan Variabel	67
Tabel 4.14 Matriks korelasi	72
Tabel 4.15 Nilai <i>Outer Loading</i>	73
Tabel 4.16 Nilai <i>Cronbach Alpha, Point of Estimate, dan Composite Reliability</i>	75
Tabel 4.17 Nilai <i>Average Variance Extracted</i>	76
Tabel 4.18 Nilai Rasio <i>Heterotrait/Monotrait</i>	77
Tabel 4.19 Nilai <i>Inner Variance Inflation Factor (VIF)</i>	81
Tabel 4.20 Nilai <i>R-Squared</i>	82
Tabel 4.21 Nilai <i>f-squared</i>	84
Tabel 4.22 Nilai <i>Q2_predict</i> Konstruk	85
Tabel 4.23 Nilai <i>Cross-Validated Predictive Ability (CVPAT)</i>	87
Tabel 4.24 Tabel Uji Hipotesis	90
Tabel 4.25 <i>Indirect Effect dan Direct Effect</i>	92

Tabel 4.26 Nilai R^2 Hasil analisis PLS-POS	94
Tabel 4.27 Nilai IPMA Konstruk <i>Care Coordination for Cardiac Surgery</i>	98
Tabel 4.28 Nilai IPMA Indikator	99



DAFTAR GAMBAR

Gambar 2.1 Rerangka Konseptual Penelitian	34
Gambar 4.1 Hasil <i>Outer Model</i>	70
Gambar 4.2 Pemoderasi <i>Hospital Management Support</i>	91
Gambar 4.3 PLS-POS Segmen 1	95
Gambar 4.4 PLS-POS Segmen 2	96
Gambar 4.5 IPMA Konstruk.....	100
Gambar 4.6 IPMA Indikator	101



DAFTAR LAMPIRAN

Lampiran A Kuesioner	A-1
Lampiran B Hasil Pengolahan Data	B-1
Lampiran C Hasil Uji Kesamaan – Turnitin	C-1
Lampiran D Surat Ijin Pengambilan Data	D-1
Lampiran E Letter of Submission - Journal	E-1
Lampiran F Riwayat Hidup	F-1

